



Release Documentation

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Contents

3.51.8	1
3.51.7	2
3.51.6	2
3.51.5	4
3.51.4	20
3.51.3	20
3.51.2	20
3.51.1	21
3.51.0	21
3.50.18	21
3.50.17	22
3.50.16	22
3.50.15	29
3.50.14	31
3.50.13	31
3.50.12	33
3.50.11	34
3.50.10	39
3.50.9	40
3.50.8	41
3.50.7	42
3.50.6	42

3.50.5	44
3.50.4	48
3.50.3	49
3.50.4	52
3.50.3	53
3.50.2	56
3.50.1	61
3.50.0	65
3.11.21	68
3.11.20	70
3.11.19	70
3.11.18	70
3.11.17	71
3.11.16	73
3.11.15	74
3.11.14	75
3.11.13	76
3.11.12	76
3.11.11	77
3.11.10	78
3.11.9	79
3.11.8	79
3.11.7	80

3.11.6	81
3.11.5	81
3.11.4	82
3.11.3	82
3.11.2	84
3.11.1	86
3.11.0	87
3.10.8	88
3.10.7	89
3.10.6	90
3.10.5	91
3.10.4	92
3.10.3	93
3.10.2	95
3.10.1	96
3.10.0	99
3.9.21	100
3.9.20	101
3.9.19	102
3.9.18	103
3.9.17	104
3.9.16	105
3.9.15	106

3.9.14	107
3.9.13	107
3.9.12	109
3.9.11	112
3.9.10	113
3.9.9	114
3.9.8	115
3.9.7	116
Releases and features reference	118
Features and releases reference	154
POS commands changes reference	195
Database and schema changes reference	196
Software Development Kit (SDK) changes reference	201

3.51.8

Release Date: August 30, 2024

Store Manager

- Import/export buttons available for received purchase orders and transfers in/out

Starting with release 3.51.8, **Import** and **Export** buttons are available for received purchase orders and transfers in/out.

The import file must contain the **Code**, **Qty Rcv**, and **Cost** columns. Items in the import file will only be imported if they match the items in the purchase order or transfer in/out. For example, if the import file contains three items (e.g., soccer ball, basketball, and football) but the purchase order or transfer in/out only contains one of those items (e.g., basketball), only the one matching item (basketball) will be imported.

Note: At this time, you can only use a decimal point (e.g., 1.0) as a decimal separator for dollar amounts in the Cost column in the import file. You cannot use a decimal comma (e.g., 1,0) as a decimal separator.

Line No.	Departments	Categories	Type	Code	Order No.	Description	UOM	Qty Orders	Qty On Hand	Qty. RTD	Qty. Rcv	Cost	Extended Cost	Price	New Price
1	Sporting Good	Sports	I	15110		Basketball	10 PACK	6	169	0	0.00	\$4.5873	\$0.0000	\$9.99	
1	Sporting Good	Sports	I	15100	24234233	Football	BOX	6	146	0	0.00	\$5.7523	\$0.0000	\$9.99	
	Dolls	Baby	I	30010	24234453	Large Baby Doll		6	152	0	0.00	\$12.0000	\$0.0000	\$120.00	
	Dolls	Baby	I	30020		Small Baby Doll		6	152	0	0.00	\$2.4500	\$0.0000	\$24.50	
	Sporting Good	Sports	I	1-15120		Soccer ball		6	201	0	0.00	\$5.7437	\$0.0000	\$9.99	

If items are not imported, a log is generated that identifies the items and the reason. The log is saved under **C:\ProgramData\RetailHero\RMH Store Manager\Import PO**.

Central Manager

- Improved performance for Worksheet 501

Starting with release 3.51.8, you can improve performance of **Worksheet 501: Request Full Inventory** by making minor changes to the **RMHCWorksheet.config** file. The config file is usually located under **C:\ProgramData\RetailHero\RMH Central Flash Server\Extensions**.

The default **WS501PageSize** parameter is 100. You can now change the **WS501PageSize** parameter to any number between 10 (minimum) and 1000 (maximum). Use a smaller page size to process a larger number of packages.

3.51.7

Release Date: August 16, 2024

There are no new features or enhancements in release 3.51.7. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.51.6

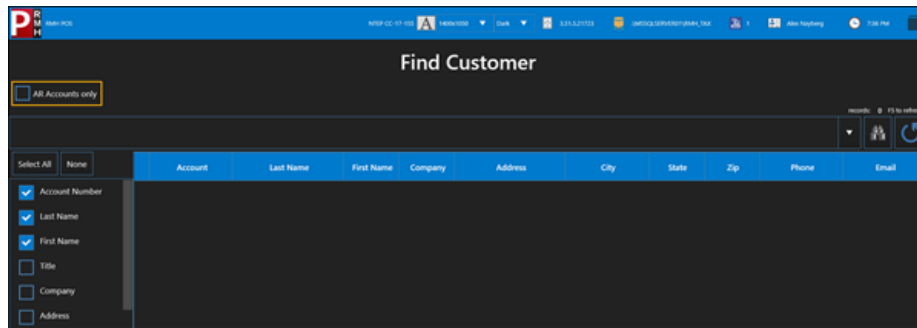
Release Date: August 9, 2024

POS

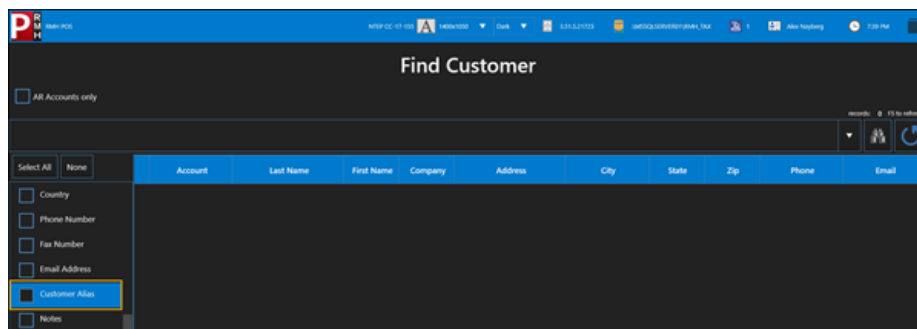
- Two new filters available for looking up customers in POS

Starting with release 3.51.6, when you are looking up customers in POS, two new filters are available: **AR Accounts Only** and **Customer Alias**. To access these filters, tap **Customers | Lookup Customer** and tap **Find Customer**.

To look up customers with AR accounts, you must select the AR account filter and at least one other filter (such as Account Number, Last Name, First Name), then enter the search criteria. The search results are limited to customer records that match the search criteria and are connected to AR accounts.



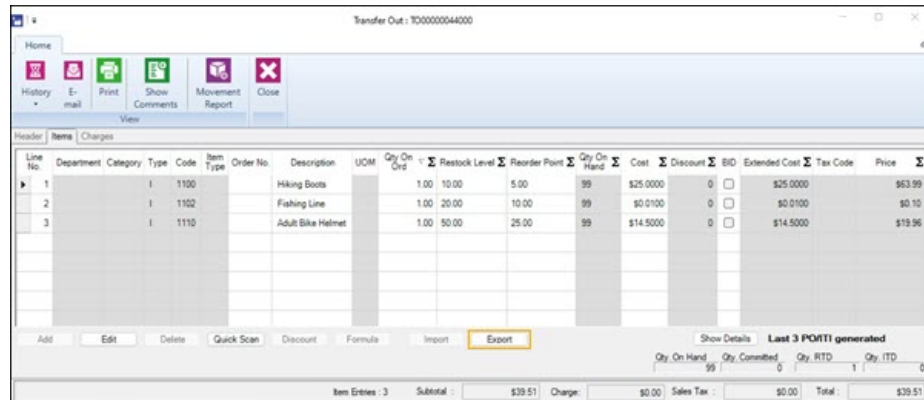
To look up customers by alias, you must select the customer alias filter and enter the search criteria. The search results are limited to customer records with aliases that match the search criteria.



Store Manager

- Export button available for completed purchase orders or transfers in/out

Starting with release 3.51.6, a new **Export** button is available when you complete purchase orders or transfers in/out. In previous releases, the Export button was only available when you created purchase orders and transfers in/out.



3.51.5

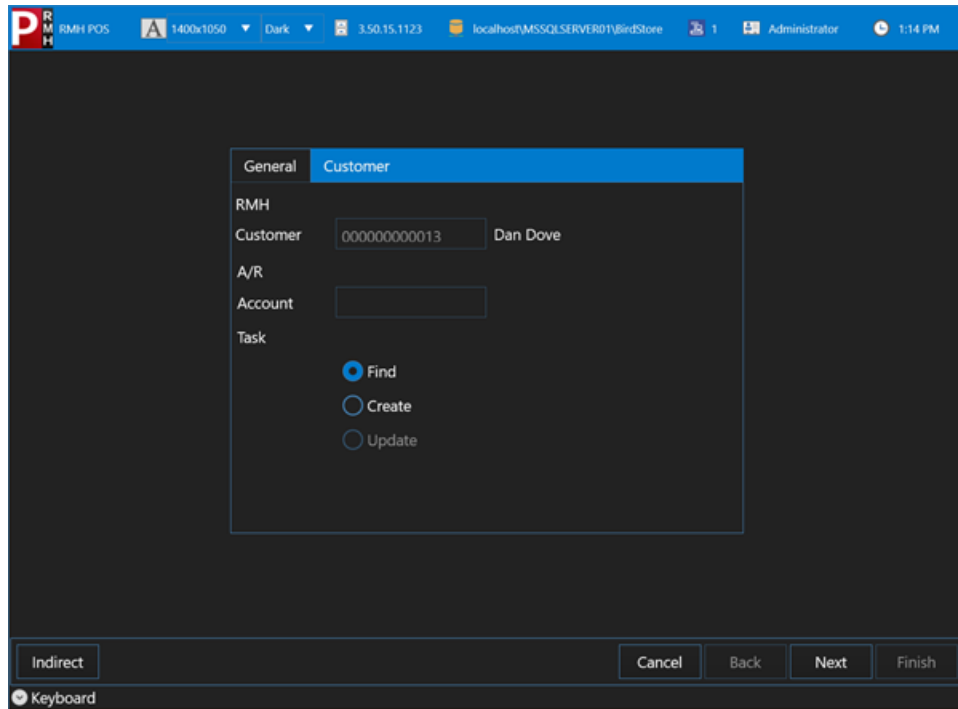
Release Date: July 19, 2024

POS

- No longer possible to set up accounts receivable accounts while tendering a transaction

Starting with release 3.51.5, it is no longer possible to set up accounts receivable (AR) accounts in POS while tendering a transaction. In previous releases, if a cashier tendered a transaction with store credit and the selected customer did not have an AR account, a screen would display with options to either link the customer to an existing AR account or create a new AR account.

The following screen has been removed:



Now, if a cashier tenders a transaction with store credit and the selected customer does not have an AR account, the error message "An account tender is invalid because customer does not have an account" displays.

Cashiers are still be able to set up AR accounts in POS when they create a new customer (**Customers | New Customer**) or when they edit an existing customer (**Customers | Edit Customer**).

- Remove buttons from Register Transaction screen

Starting with release 3.51.5, the **Customer** and **Indirect** buttons have been removed from the **Register Transaction** screen. This screen displays when a transaction is tendered using store credit (on account).

The screenshot shows the 'Register Transaction' interface. The top bar includes system information like 'RMH POS', '1400x1050', 'Dark', '3.50.15.1123', 'localhost\MSSQLSERVER01\BirdStore', 'Administrator', and '1:05 PM'. The main title is 'Register Transaction'. Below it, a form is displayed with the following fields and values:

Transaction		Customer	
Customer		Jim Junco	
Account	000000000019	Jim Junco	
Posting date	2024-03-26		
DueDate	2024-04-14	Status	Active
Type	Invoice	Closing date	9/29/2023
Amount	\$55.11	Balance due	
Balance	\$55.11	Balance	\$420.64
Reference		Credit limit	\$1,000.00
Description		Available credit	\$524.25
Payment profile	Default	Application method	Manual

At the bottom of the form, there are two tabs: 'Customer' and 'Indirect'. A yellow arrow points to the 'Indirect' tab. To the right of the tabs are buttons for 'Cancel', 'Back', 'Next', and 'Finish'. A 'Keyboard' icon is visible in the bottom left corner.

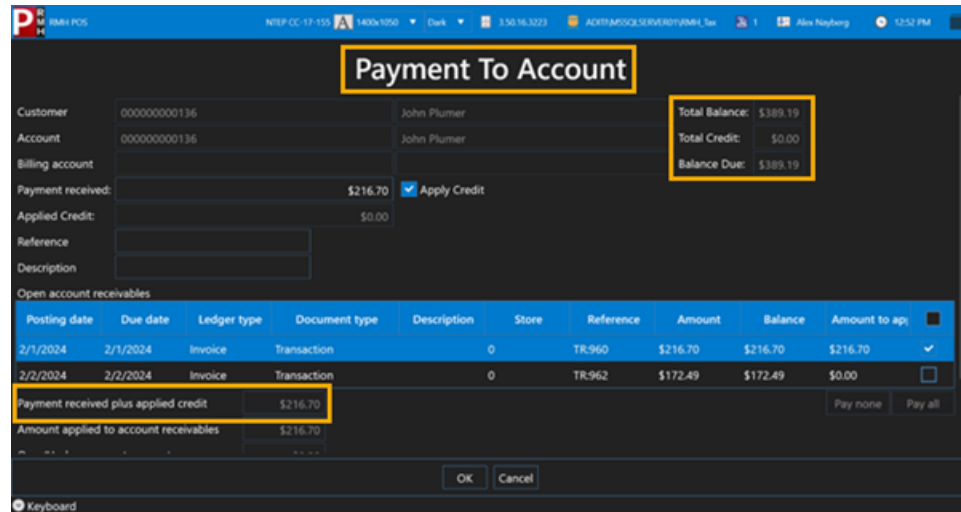
- Changes to Account Payment screen

Starting with release 3.51.5, the **Account Payment** screen has been renamed **Payment to Account**. In addition, the following fields have been renamed to clarify what is displayed in the fields:

- The **Total Owed** field is has been renamed **Total Balance**.
- The **Balance** field has been renamed **Balance Due**.
- The **Payment received** field has been renamed **Payment received plus applied credit**.

There is also a new option called **Apply Credit**. If the account has a positive balance (e.g., unapplied credit memos from returns or overpayments), select this option to apply the credit memos to one or more of the open invoices shown on the screen. If you do not select this option, the credit memos are not

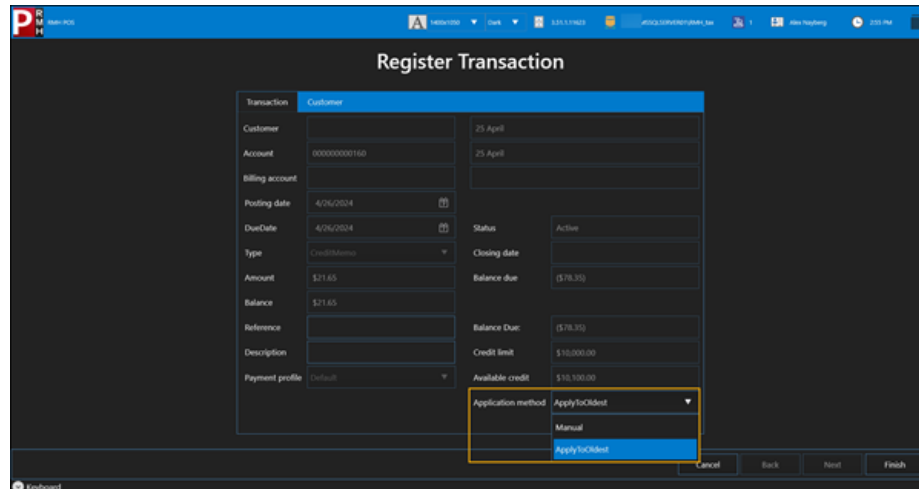
applied, and the customer must use a tender type that the store accepts for payments to account (e.g., cash or check).



The **Payment to Account** screen displays if a cashier selects a customer with an AR account and taps **Customers | Payment to Account**. The workflow for processing payments to account has not changed.

- New option to manually apply credit memos to open AR invoices

Starting with release 3.51.5, when processing returns for transactions tendered with store credit (on AR account), there is a new option, **Manual**, available from the **Application method** drop-down. If the cashier selects **Manual**, they are prompted to select an open invoice. (They can choose any open invoice, regardless of date.) When the cashier clicks **Finish**, a credit memo for the return is created and applied to the selected invoice.



Store Manager and POS

- Changes to returns or voids for transactions tendered with store credit

Starting with release 3.51.5, when processing returns for transactions tendered with store credit (on AR account), the system creates a credit memo entry for the return amount which is automatically applied to the oldest invoice entry (if there are open invoices). When processing voids for transactions tendered with store credit, the system creates a credit memo entry for the void amount which is applied to the same transaction so the two ledger entries have a zero balance. In previous versions, cashiers had the option to manually apply credit memos to any open invoices.

- WAM certification number for the European Union

Starting with release 3.51.5, Store Manager and POS have a Weights and Measures (WAM) certification number for the European Union (EU). If WAM is enabled for the EU in a POS profile that is assigned to the register, the certification number will display on the POS login screen.

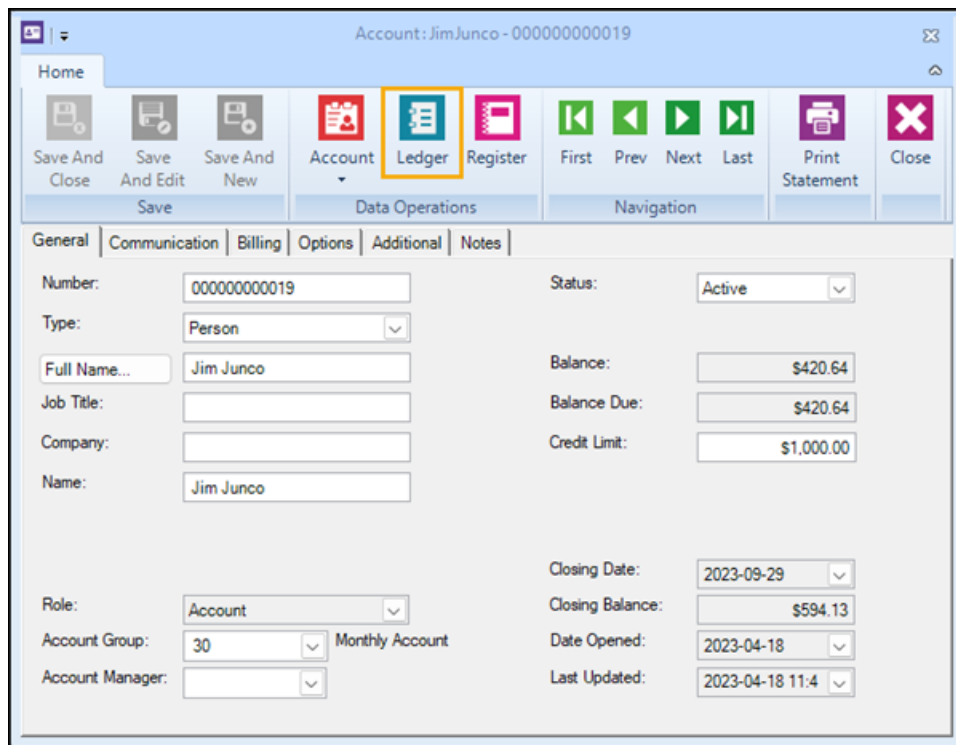
Store Manager

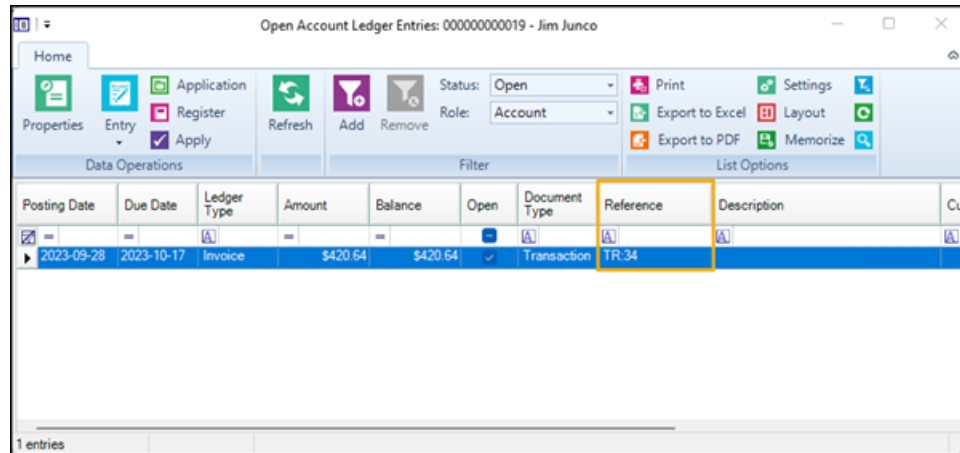
- Open journal receipts from the Account Ledger Entries screen

Starting with release 3.51.5, you can open receipts from the **Account Ledger Entries** screen by double-clicking the transaction number in the **Reference** column.

There are two scenarios where double-clicking the transaction number in the **Reference** column will not open the receipt: (1) a cashier has manually entered a value into the **Reference** field in POS, or (2) the store is centrally managed and the receipt is for a transaction that was entered at a different store.

To open the **Account Ledger Entries** screen, click **Customer | Account**, double-click an account to open it, and click the **Ledger** button.





- Add new tasks to the Advanced Item Wizard

Starting with release 3.51.5, the following tasks have been added to the **Advanced Item Wizard**:

- Task 1130: Change Item Message
- Task 1180: Change Unit of Measure
- Task 1260: Change Primary Supplier
- Task 5000: Add Supplier
- Task 5030: Set Item Commission
- Task 5090: Change Item Barcode

- Make Restock Level and Reorder Point columns editable in purchase orders

Starting with release 3.51.5, the **Restock Level** and **Reorder Point** columns are editable on the **Items** tab of purchase orders.

- Receive purchase orders from foreign currency suppliers in the local currency

Starting with release 3.51.5, when receiving purchase orders from suppliers who use a foreign currency, Store Manager automatically converts the item

cost to the local currency based on the exchange rates entered for the foreign currency.

For example, this supplier uses Euro:

Supplier: Blue Yonder Airlines - BLUEYONDER UK

Home

Save And Close, Save And Edit, Save And New, First, Prev, Next, Last, Discounts, Items, Close

General | Additional | Notes | Purchase

Code	BLUEYONDER UK	Account Number	3894238098908
Name	Blue Yonder Airlines	Tax Number	3930984975898
Term		Accepted Currency	EURO
Address	223 West Ave.	Contact Name	Scott Gode
City	Los Angeles	Telephone	(213) 555-1098
State	CA	Fax Number	
Zip	33848	Email Address	somebody@example.com
Country		Web Page	http://www.blueyonderairlines.com/

The **Local Currency** check box at the bottom left of the purchase order is automatically selected and the item cost is shown in the local currency.

Purchase Order: 00000259000

Home

Save And Close, Save And Edit, Save And New, First, Prev, Next, Last, Functions, Release, History, E-mail, Print, Show Comments, Movement Report, Layout, Memorize, Close

Code	Item Type	Order No.	Description	On Order	Committed	Restock Level	Reorder Point	Qty On Hand	Qty On Ord	Cost	Extended Cost	Tax Code	Price
11200		3333	RIC Glider	7	0	10,000	10,000	9911	1.00	\$124.9900	\$124.9900	PT	\$149.99


Local Currency

Item Entries: 1 Subtotal: \$124.99 Charge: \$0.00 Sales Tax: \$12.50 Total: \$137.49

Similarly, invoices automatically show the local currency:

RMH Tax Store
2934 N. Main Street
Woodinville, WA 83743

Purchase Receipt
Number: 00000255000



To	Ship To
Blue Yonder Airlines 223 West Ave. Los Angeles, CA 33848 Phone: (213) 555-1098 Contact: Scott Gode	RMH Tax Store 2934 N. Main Street Woodinville, WA 83743 Phone: (425) 555-0103

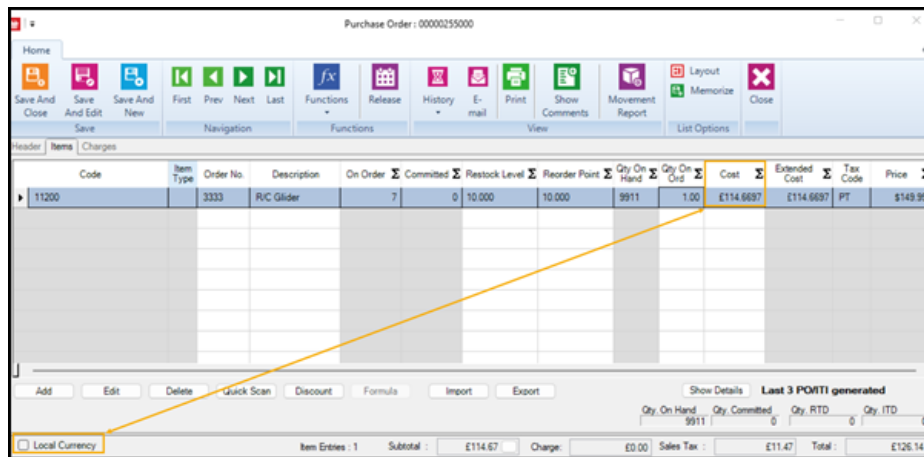
Date Posted: 5/23/2024 Ship Via:

Delivery Date: F.O.B. point:

Supplier Del. No.: Freight:

Lookup Code	Reorder Number	Description	Quantity	UOM	Unit Price	Extended Price
11200	3333	R/C Glider	1	BOX	\$124.99	\$124.99
Grand Total						\$124.99

To view the item cost in the supplier's currency, clear the **Local Currency** check box:



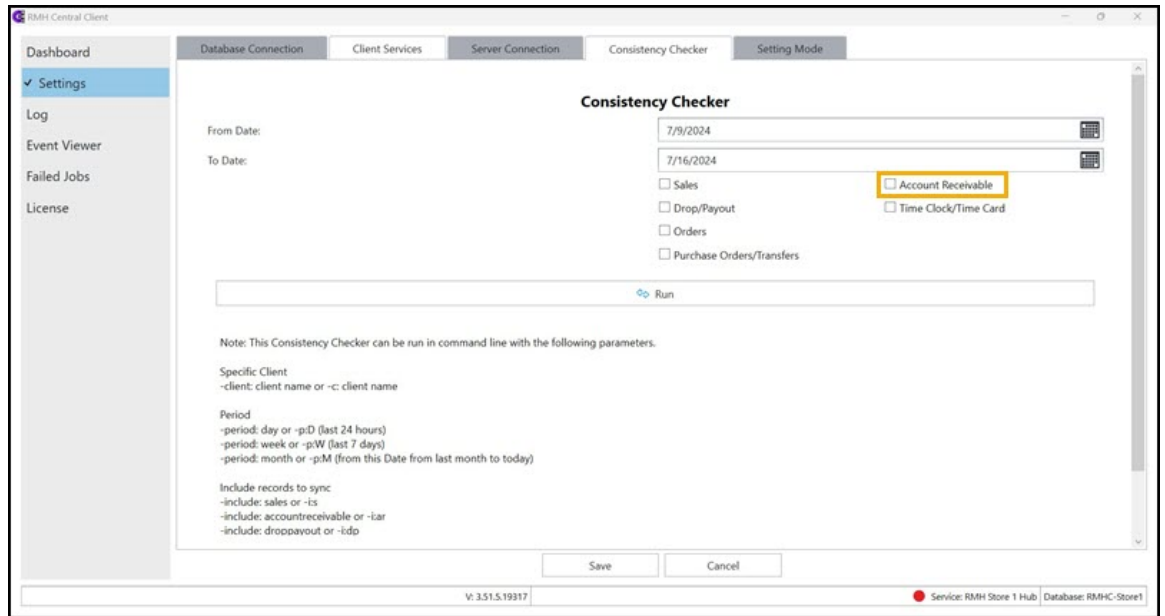
Code	Item Type	Order No.	Description	On Order	Committed	Restock Level	Reorder Point	Qty On Hand	Qty On Ord	Cost	Extended Cost	Tax Code	Price
11200		3333	R/C Glider	7	0	10,000	10,000	9911	1.00	£114.6637	£114.6697	PT	\$149.99

Local Currency Item Entries: 1 Subtotal: £114.67 Charge: £0.00 Sales Tax: £11.47 Total: £126.14

Store Manager and Central Manager

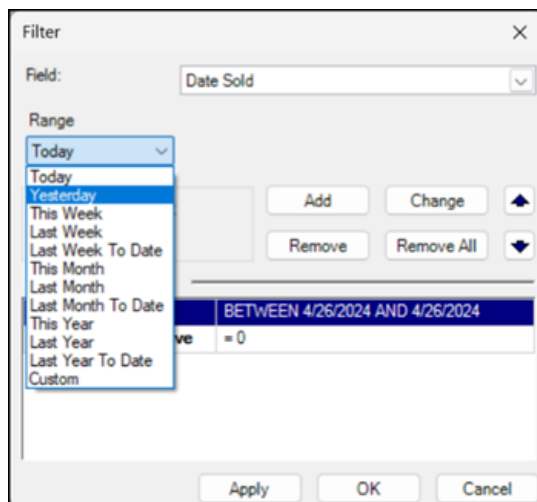
- Synchronize AR entries using the Consistency Checker

Starting with release 3.51.5, you can use the Consistency Checker to synchronize AR entries between stores and the Central database. Refer to [Use the Consistency Checker](#) for more information.



- New range values available for date fields in Active Report filters

Starting with release 3.51.5, if you select a date field in an **Active Report** filter, you can select a dynamic date range value such as Today, Yesterday, This Week, Last Week, This Month, Last Month, This Year, and Last Year. This applies to Active Reports in both Store Manager and Central Manager.



If you select one of these dynamic date range values, the system will automatically select the appropriate dates for the date range based on the date the report is generated. These dynamic date range values are available for any date field, such as Last Sold, Date Created, Date Received, Last Updated, Sale Starts, and Sale End.

You can save your filter selections for future use by memorizing the report.

- Enable drop-down list for the Sub Description fields in Active Reports

Starting with release 3.51.5, if you use the **Sub Description 1, 2, and 3** custom fields for items, you can enable drop-down lists for the Sub Description fields in **Active Reports**. To do this, go to the folder when you store your Active Reports (e.g., C:\Program Files (x86)\Retail Hero\RMH Store Manager\ActiveReports), open a report, scroll down to the relevant section, and add the field name to the **DrillDownFieldName** line. For example:

```
Begin Column
  FieldName = "Item.SubDescription1"
DrillDownFieldName = "Item.SubDescription1"
  DrillDownReportName = ""
  Title = "!CaptionItemSubDescription1"
  VBDataType = vbString
  Formula = ""
  ColHidden = True
  ColNotDisplayable = False
  FilterDisabled = False
  ColWidth = 2115
  GroupMethod = groupmethodNone
  ColFormat = ""
  ColAlignment = flexAlignLeftCenter
End Column
```

Note: Restart Store Manager or Central Manager to see the change in the Active Report.

- Add the ability to drill down to customer record from Active Reports

Starting with release 3.51.5, if an Active Report includes a column for the customer's account number, you can click on the account number to open the customer record. You must have view or full access permissions for customer records to use this functionality. (Access permissions are under **Setup | People & Security | Manager User Roles | Privileges | Customer.**)

Note: If the customer account is linked to an AR account, once the customer record is open you can click the **Account** button to open their AR account record if you also have view or full access for AR account records. If you have view or full access for AR account records, but not for customer records, you cannot open the customer record from the Active Report.

- Extend unit of measure to 10 digits in item record

Starting with release 3.51.5, the number of digits allowed in the **Unit of Measure** field on the **Inventory** tab of the **Item** window has been increased from 4 to 10 digits. A script was added to **Force Install Tables** in Store Administrator and Central Administrator to update the database schema.

- Change to inter-store transfer workflow

Starting with release 3.51.5, when one store creates an inter-store transfer (in or out), the matching transfer (in or out) is created in the other store when the transfer is released in the originating store. In previous releases, in some workflows the matching transfer was created when the transfer was released in the originating store, while in other workflows the matching transfer was cre-

ated when the transfer was shipped in the originating store. With this release, transfer creation is consistent for all workflows.

- Prevent use of physical inventory and import utility executables outside of apps

Starting with release 3.51.5, if you try to run the following executables outside of Store Manager or Central Manager, the warning message "You cannot run this exe outside this application" displays and the executables will not run:

- C:\Program Files (x86)\Retail Hero\RMH Store Manager\Inventory Count\RMH Physical Inventory.exe
- C:\Program Files (x86)\Retail Hero\RMH Store Manager\Import Utility\RMH.App.Store.ImportUtility.exe
- C:\Program Files (x86)\Retail Hero\RMH Central Manager\Import Utility\RMH.App.Central.ImportUtility.exe
- C:\Program Files (x86)\Retail Hero\RMH Central Manager\Import Utility\RMH Physical Inventory.exe

- New option for store authentication with Central Manager

Starting with release 3.51.5, you have the option to enter a **Store Key**, which will be used in combination with **Store ID** to authenticate the store to Central Manager. In previous releases, only the **Store ID** was used to authenticate the store to Central Manager.

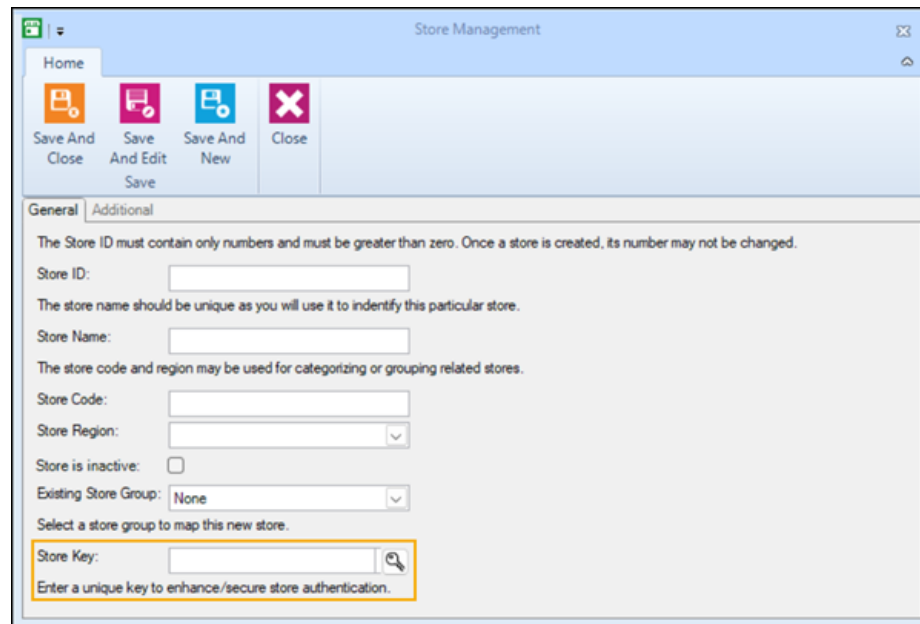
If you choose to use both **Store Key** and **Store ID** for authentication, if authentication fails for one or both values, the store's connection to Central Manager will fail and data synchronization will not take place.

Using **Store Key** for store authentication is optional. If you upgrade a customer to release 3.51.4 or newer, they are not required to enter a **Store Key**

for stores. However, using a **Store Key** for store authentication is recommended for all central store installations to improve security.

If you choose to use **Store Key** for store authentication, you must first add the **Store Key** in Central Manager and then restart the Central Server services. After you have confirmed that the Central Server services are running, you can then add the **Store Key** in Central Client.

To enter the **Store Key** in Central Manager, click **Setup | Store | Stores**, double-click a store to open it, enter a key in the **Store Key** field, and click **Save And Close**. For the key, you can either click the **key button** to automatically generate a key, or you can manually type a key into the field. The key should be a maximum of 12 characters long, and can be any combination of letters, numbers, or special characters.



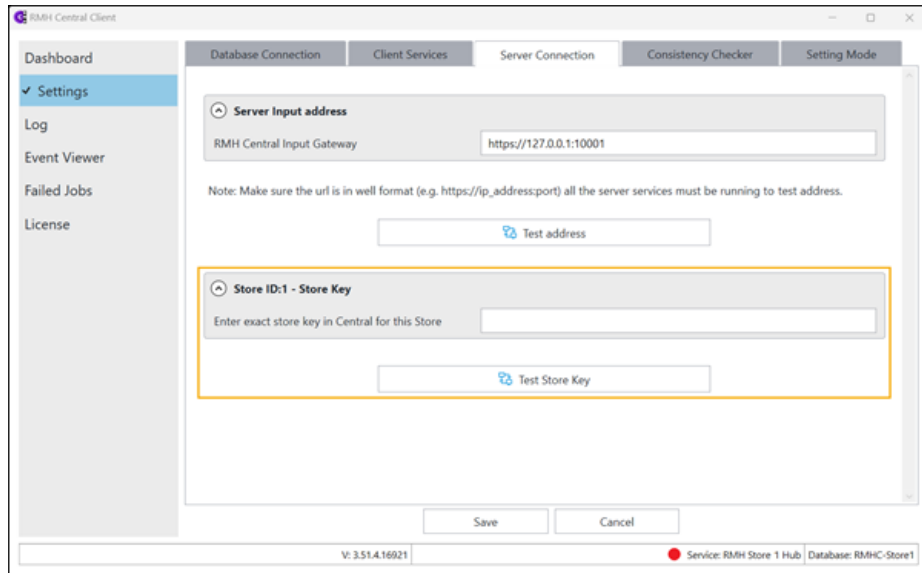
The screenshot shows the 'Store Management' application window. The title bar reads 'Store Management'. Below the title bar is a 'Home' tab and a ribbon with four buttons: 'Save And Close', 'Save And Edit', 'Save And New', and 'Close'. The main content area has two tabs: 'General' (selected) and 'Additional'. Under the 'General' tab, there are several fields and instructions:

- Store ID: [Text box]
- Store Name: [Text box]
- Store Code: [Text box]
- Store Region: [Dropdown menu]
- Store is inactive:
- Existing Store Group: [Dropdown menu with 'None' selected]
- Store Key: [Text box with a magnifying glass icon]

The 'Store Key' field is highlighted with a yellow border. Below it, the text reads: 'Enter a unique key to enhance/secure store authentication.'

To enter the **Store Key** in Central Client, click **Settings | Server Connection**. In the **Store Key** field, enter the same key that you entered for the store in Central Manager. Click **Test Store Key** to test store authentication with

Central Manager. If the authentication fails, check that the Central Server services are running and that you entered the same **Store Key** for the store that you entered in Central Manager. If the authentication is successful, click **Save**.



Central Manager

- New password policy functionality for Central users

Starting with release 3.51.5, you can set up password policies for Central users. You can access this new functionality under **Setup | People and Security | Central User Password Policy**.

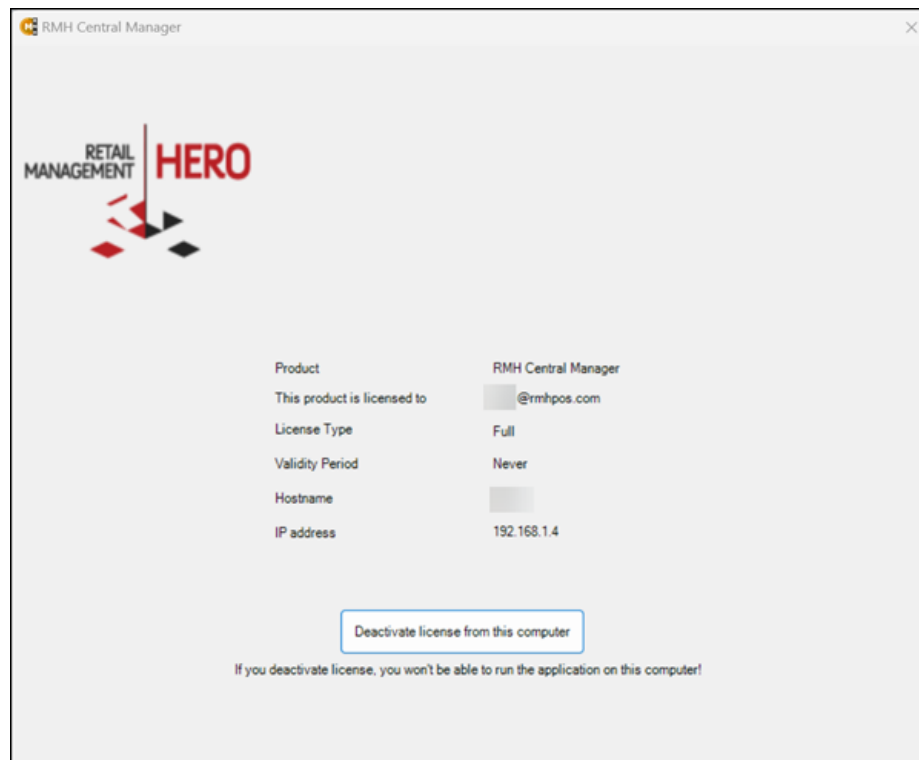
Password policies for Central users come into effect as soon as the policies are configured and saved. For example, if you configure policies for password expiry and password complexity, when existing passwords reach the maximum age defined in the password expiry policy, users must create new passwords that meet the complexity requirements outlined in the password complexity policy. Similarly, when new users are set up in Central Manager or existing Central users voluntarily change their passwords, the new passwords

must meet the complexity requirements outlined in the password complexity policy. You can also set up policies to prevent password reuse or to lock user accounts after a specified number of failed login attempts.

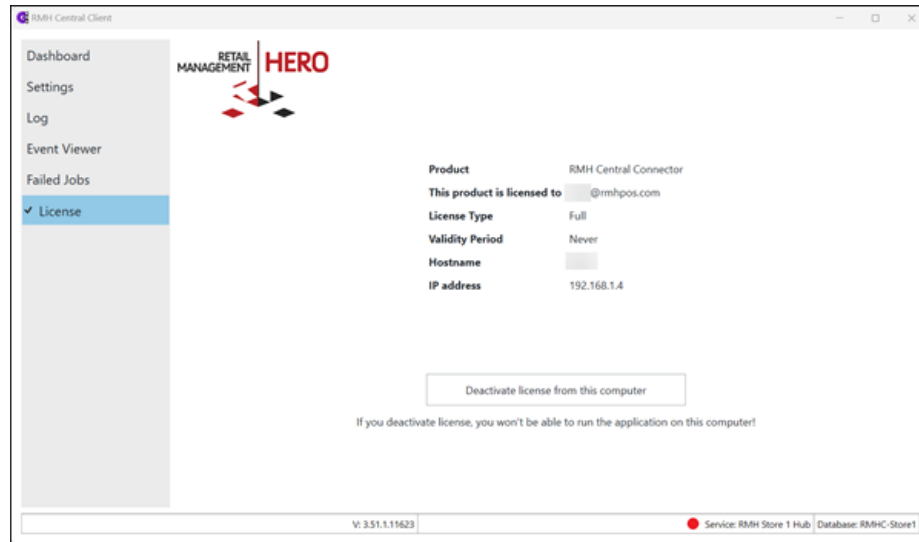
- New buttons available to deactivate floating license keys

Starting with release 3.51.5, new buttons are available in the Central Manager and Central Client apps to deactivate the floating license keys on that computer. After the license keys are deactivated the apps will close. The next time a user opens the apps, they will be prompted to enter a license key. Deactivated license keys are released to the license pool and can be used to activate the Central Manager or Central Client apps on another computer.

You can access the deactivation button in Central Manager by clicking **File | License**.



You can access the deactivation button in Central Client by clicking **License**.



3.51.4

Release Date: June 21, 2024

There are no new features or enhancements in release 3.51.4. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.51.3

Release Date: June 7, 2024

There are no new features or enhancements in release 3.51.3. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.51.2

Release Date: May 10, 2024

There are no new features or enhancements in release 3.51.2. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.51.1

Release Date: April 26, 2024

There are no new features or enhancements in release 3.51.1. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.51.0

Release Date: April 12, 2024

There are no new features or enhancements in release 3.51.0. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.50.18

Release Date: March 15, 2024

Store Manager

- Add new tasks to the Advanced Item Wizard

Starting with release 3.50.18, the following tasks have been added to the Advanced Item Wizard:

- Task 5050: Change Tag Along Item and Quantity
- Task 5070: Change Parent Item and Quantity
- Display On Order and Committed columns on Items tab of purchase orders

Starting with release 3.50.18, you can display the **On Order** and **Committed** columns on the **Items** tab for purchase orders. (The On Order and Committed columns are read-only and usually display in the **Ordering Guidance** panel.) These columns are not automatically displayed on the Items tab. To display them, click **Layout**, select the columns, and click **OK**. You can also click **Memorize** to save the layout.

- Export only visible columns from Items tab of purchase orders

Starting with release 3.50.18, if you click **Export** on the **Items** tab of purchase orders, only the visible columns will be exported to a tab delimited or comma delimited file that you can edit in Microsoft Excel. This does not apply to transfers in/out.

To import data back into the purchase order, the import file must contain the Code, Qty on Ord, and Cost columns. To avoid import issues, make sure these columns are visible when you export.

3.50.17

Release Date: March 1, 2024

Store Manager

- Add data from ItemClass fields to labels

Starting with release 3.50.17, you can add data from the ItemClassTitle fields (Title1, Title2, Title3) and ItemClassComponentDetail fields (Detail1, Detail2, Detail3) to labels in the Label Wizard. The ItemClass fields are used to capture data for matrix component items.

3.50.16

Release Date: February 5, 2024

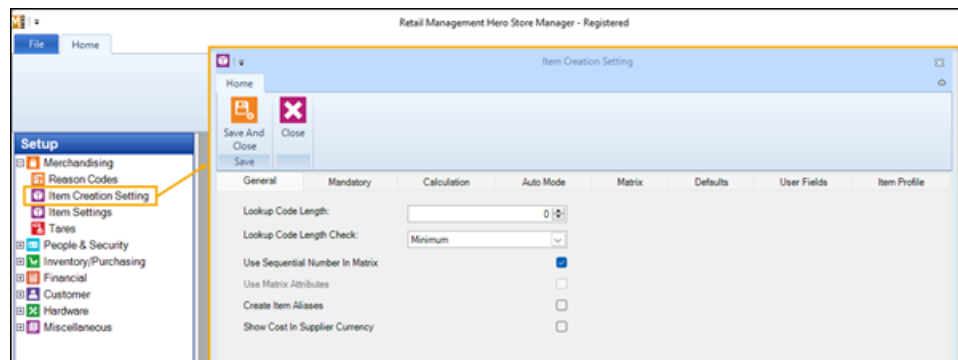
Store Manager and POS

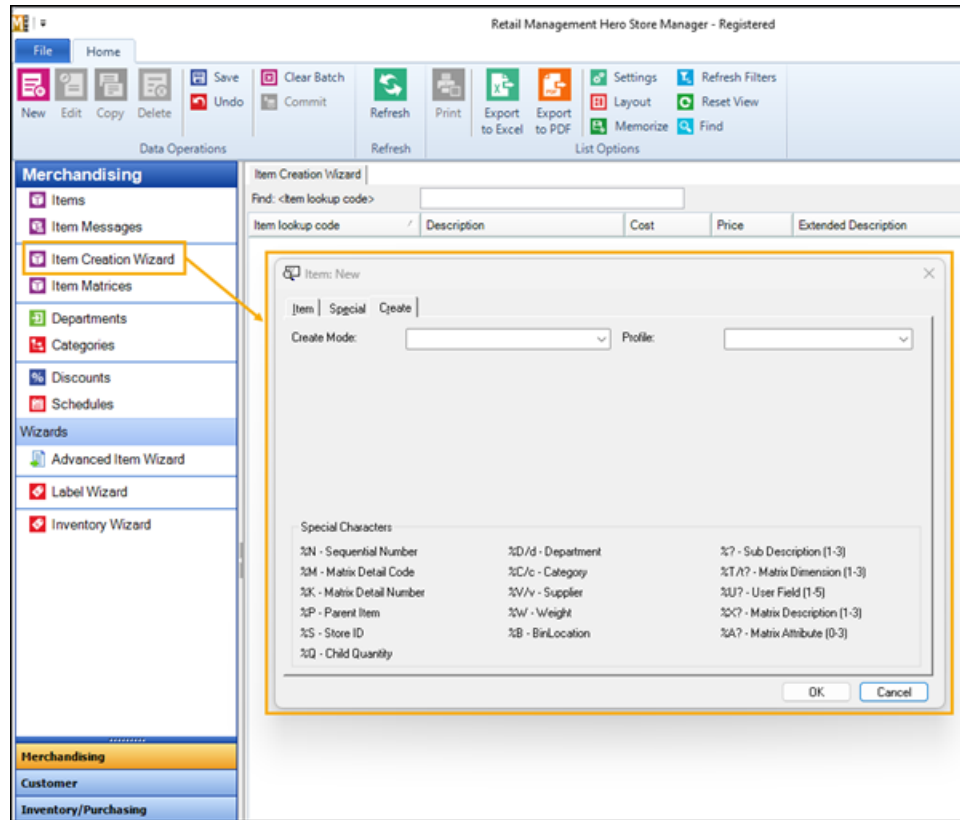
- Add new tasks to the Advanced Item Wizard

Starting with release 3.50.16, the following tasks have been added to the **Advanced Item Wizard**:

- Task 140: Change Item Ordering Info
 - Task 5020: Set Item Discount
 - Task 5040: Block Sales
- Remove Item Creation Setting and Item Creation Wizard menus and functionality

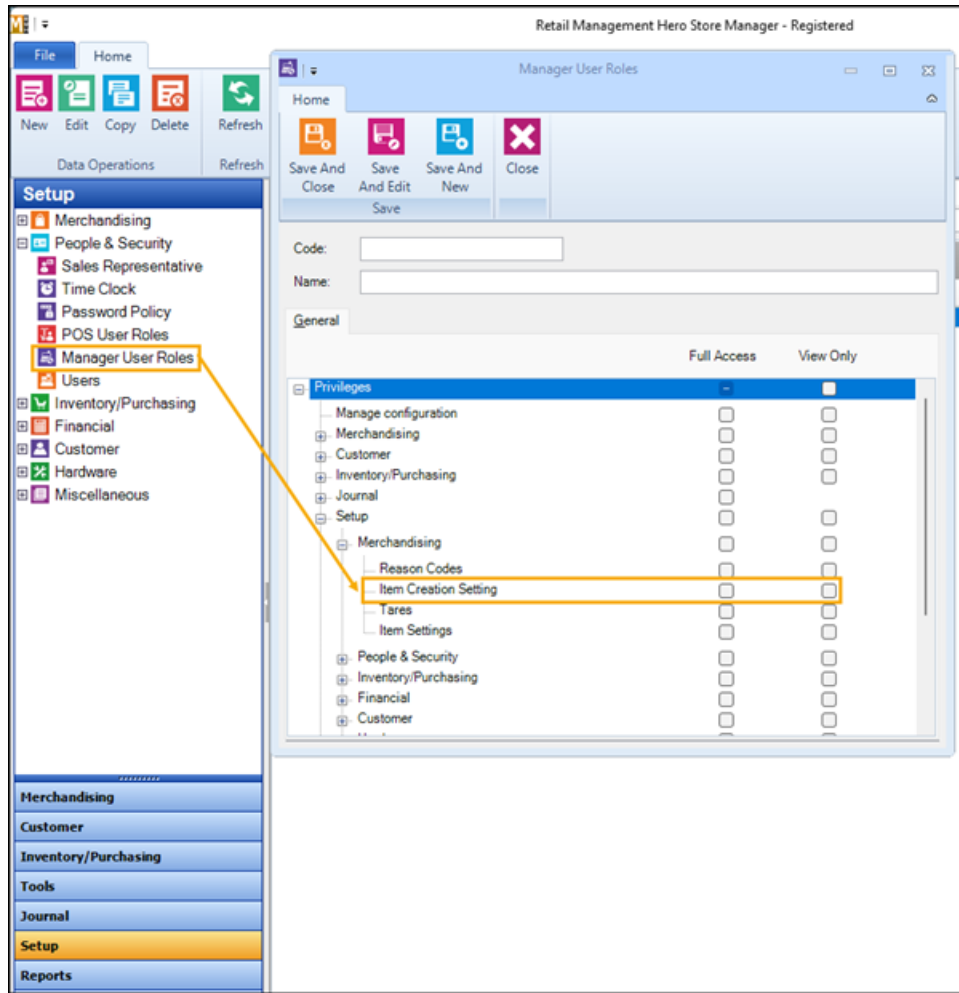
Starting with release 3.50.16, the **Item Creation Setting** and **Item Creation Wizard** menu items and functionality will be removed from Store Manager. (They will remain in Central Manager.)

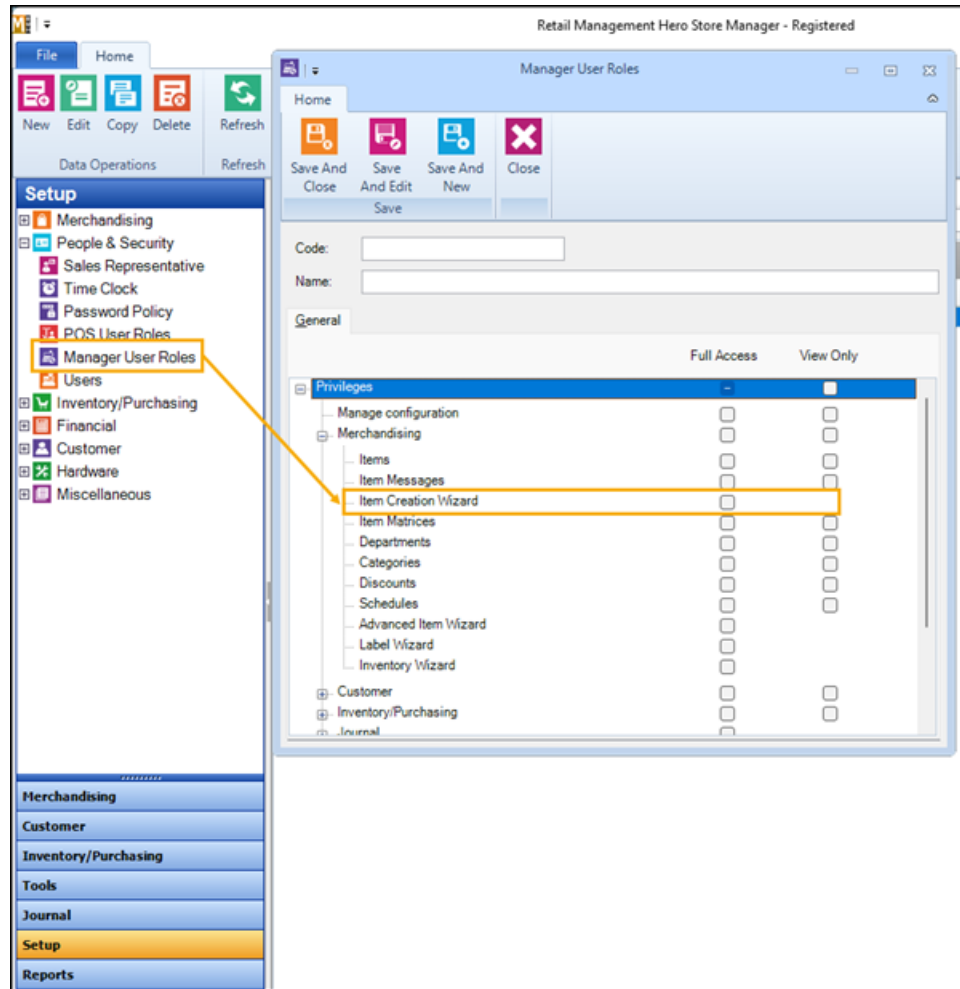




- Remove Item Creation Setting and Item Creation Wizard manager user role privileges

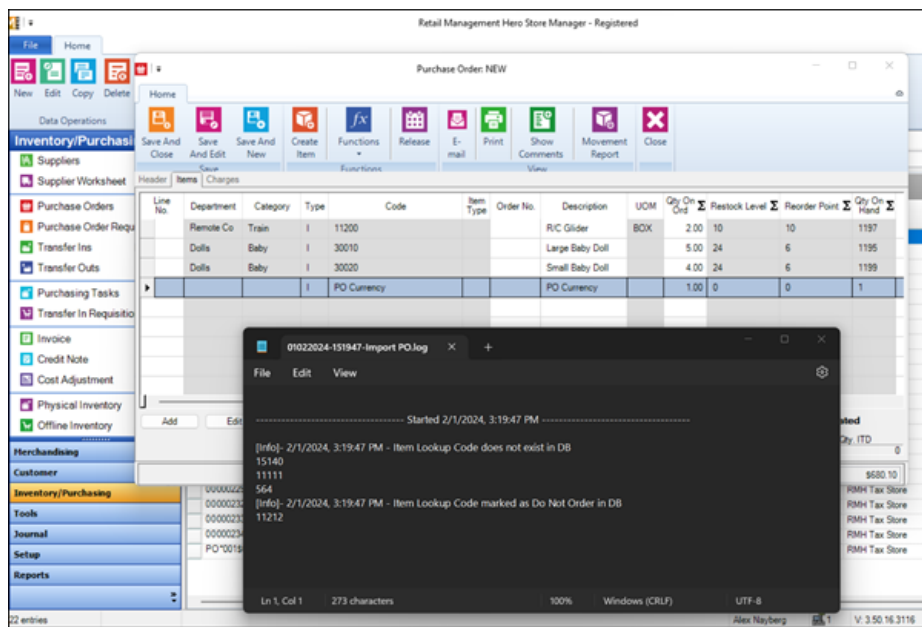
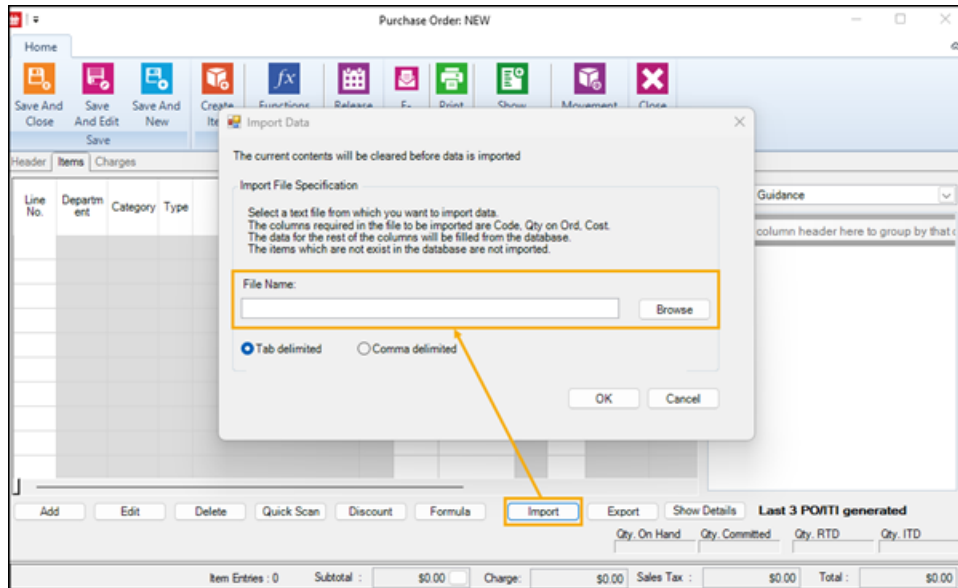
Starting with release 3.50.16, the **Item Creation Setting** and **Item Creation Wizard** manager user role privileges will be removed from Store Manager. (They will remain in Central Manager.)



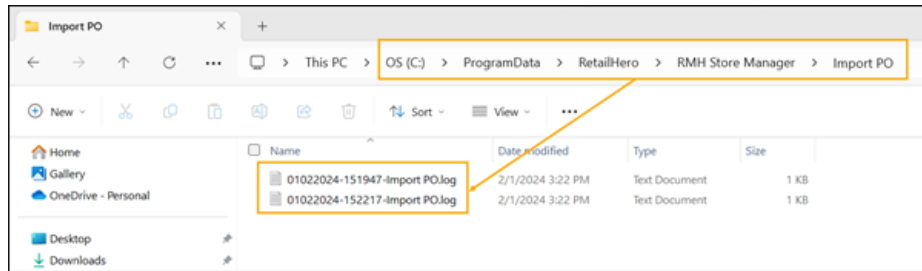


- New log for items not imported into purchase orders or transfers in/out

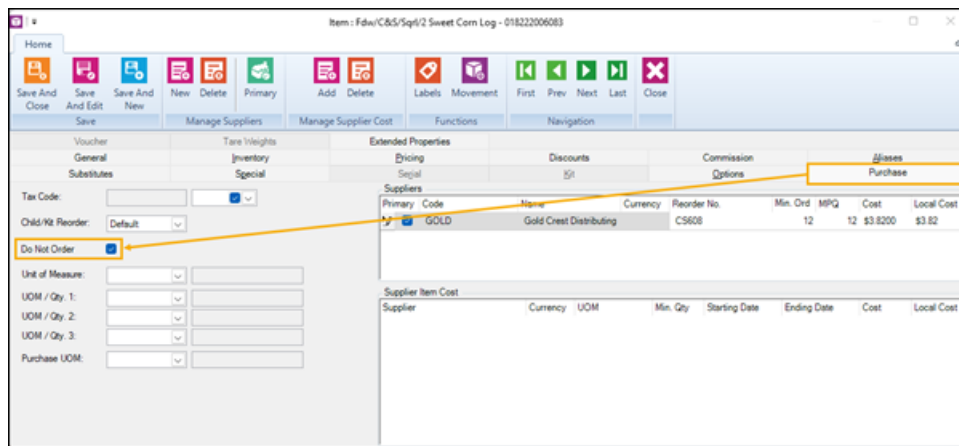
Starting with release 3.50.16, if you use the **Import** function to add items to a purchase order or transfer in/out and items are not imported, a log is generated that identifies the items that were not imported and the reason.



The log is saved under **C:\ProgramData\RetailHero\RMH Store Manager\Import PO.**

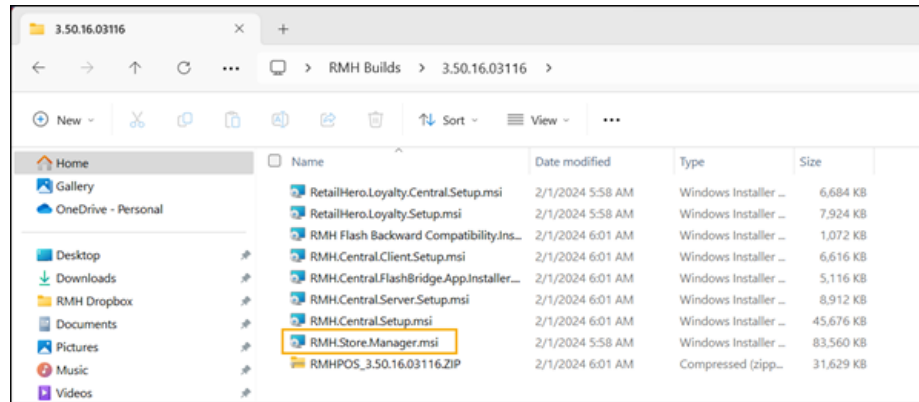


The reasons why an item cannot be imported include: the item lookup code (ILC) does not exist in the store database or the item is flagged as **Do Not Order** on the **Purchase** tab.



- New file name for the Store Manager installation wizard

Starting with release 3.50.16, the file name for the Store Manager installation wizard will change from **RMH Store Manager.msi** to **RMH.Store.Manager.msi**. Partners who use automated installation scripts should update the file path and file name in their scripts.



- Change to Recall for Return and Recall for Void lookup field

Starting with release 3.50.16, when you use the **Recall for Return** or **Recall for Void** functions in POS, by default you will be able to use the lookup field to look up transactions by transaction number (#). If you want to look up transactions by customer name or account number, click the **Customer** or **Account #** column headings first and then type the customer name or account number in the lookup field.

3.50.15

Release Date: January 12, 2024

Store Manager

- Add new tasks to the Advanced Item Wizard

Starting with release 3.50.15, the following tasks have been added to the **Advanced Item Wizard**:

- Task 200: Make Item Active
- Task 210: Make Item Inactive
- Task 1010: Change "May not be placed on Purchase Order" value

-
- Task 1070: Change "Accept food stamps for items" value
 - Task 1080: Change "Item is not discountable at POS" value
 - Task 1190: Change "Quantity entry at POS not allowed" value
 - Task 1200: Change "Price must be entered at POS" value
 - Task 1220: Change "Item is taxable" value
 - Task 1230: Change "Item is available on web site" value

Central Manager

- New Force Install Tables executable

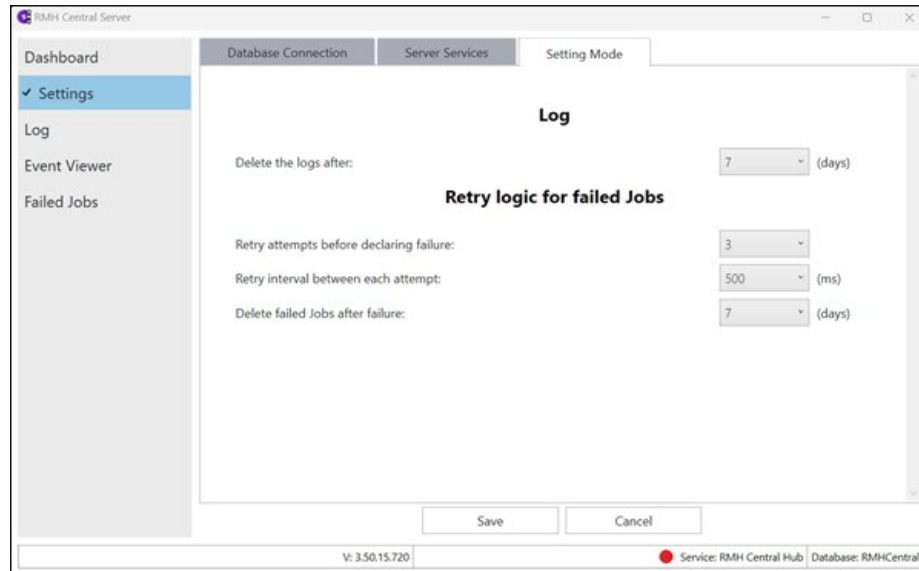
Starting with release 3.50.15, you can run Force Install Tables as an executable in Command Prompt or PowerShell. This allows you to update or repair the Central database without opening Central Administrator or Central Manager. To use the Force Install Tables executable, open Command Prompt or PowerShell and enter the following:

```
"C:\Program Files(x86)\Retail Hero\RMH Central Manager\ForceInstallTables.exe" & exit /b
```

The executable displays either a success or failure message. Detailed results are saved to a log stored in the following folder: C:\ProgramData\RetailHero\RMH Central Manager\Force Install Tables\.

- New retry settings for failed jobs

Starting with release 3.50.15, in Central Server and Central Client you can set the maximum number of attempts that will be made to process a job (and the time interval between attempts) before the system identifies a job as failed.



Note: Failed jobs are more common on the Central Server side, so the best practice is to select a longer retry interval and to keep failed jobs for 15 days before deleting them. This allows more time for detecting and troubleshooting failed jobs.

3.50.14

Release Date: December 15, 2023

There are no new features or enhancements in release 3.50.14. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.50.13

Release Date: December 4, 2023

Store Manager

- Add new tasks and Import button to the Advanced Item Wizard

Starting with release 3.50.13, the following tasks have been added to the **Advanced Item Wizard**:

- Task 150: Change Item Quantities
- Task 170: Assign Item Sales Tax
- Task 1030: Change "Bin Location"
- Task 1040: Change "Buydown Price and Quantity"
- Task 1120: Change Department and Category

There is also a new **Import** button available in the Advanced Item Wizard. You can use the existing **Export to Excel** button to export items and data from the list grid to XLS, XLSX, or CSV format, where you can work with the editable data. You can use the Import button to import the items and data back into the Advanced Item Wizard.

You cannot use the Import button to add new items to the database. In addition, the columns in the import file must match the columns in the list grid when you import. The import will not be successful if the items do not exist in the database or the column layouts in the import file and list grid are different.

Loyalty Manager

- Add Spanish translation for Loyalty Manager apps

Starting with release 3.50.13, a Spanish translation of the menus and fields in the **RMH Store Loyalty** and **RMH Central Loyalty** apps is available. To use the Spanish language in these apps, open **Store Administrator** or **Central Administrator**, connect to the database, and click **Configuration**. On the **Register** tab, select **Spanish** from the **Language** drop-down, and click **Save and Close**.

3.50.12

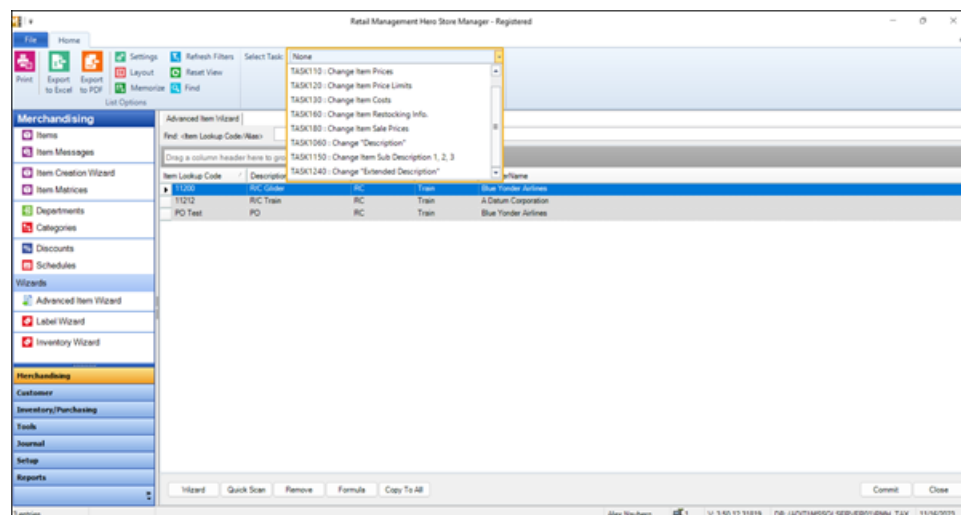
Release Date: November 17, 2023

Store Manager

- Add new tasks to the Advanced Item Wizard

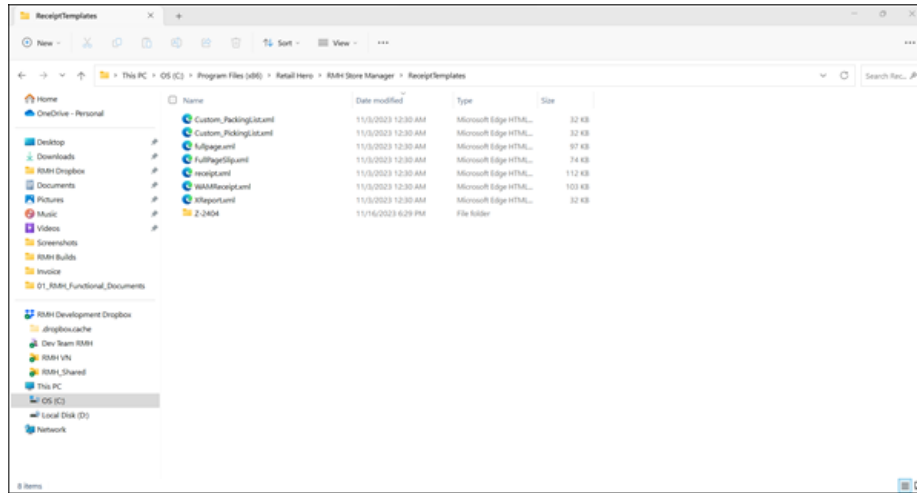
Starting with release 3.50.12, the following tasks have been added to the **Advanced Item Wizard**:

- Task 110: Change Item Prices
- Task 120: Change Item Price Limits
- Task 130: Change Item Cost
- Task 180: Change Item Sale Prices
- Task 1060: Change Item Description
- Task 1150: Change Item Sub Description
- Task 1240: Change Extended Description



- Remove legacy receipt templates

Starting with release 3.50.12, legacy receipt templates have been removed from **C:\Program Files (x86)\Retail Hero\RMH Store Manager\ReceiptTemplates**. This will make it easier to select the correct receipt template when setting up receipt formats and registers for stores. Refer to [Setting up receipt formats](#) and [Setting up registers](#) for more information.



3.50.11

Release Date: November 3, 2023

Store Manager

- Add Restock Level and Reorder Point columns to purchase orders and transfers in/out

Starting with release 3.50.11, there are two new columns available on the **Items** tab of purchase orders and transfers in/out. These columns, **Restock Level** and **Reorder Point**, are read-only. You define the Restock Level and Reorder Point for items in the **Ordering Guidance** section of the **Inventory** tab in the **Item** window.

Purchase Order : 0000217-000

Line No.	Department	Category	Type	Code	Item Type	Order No.	Description	UOM	Qty On Hand	Restock Level	Reorder Point	Qty On Hand	Cost	Discount	BID	Extended Cost	Tax C
1	RC	Train	I	11212	C789		RC Train	EACH	100	50	50	200	\$147.493	0		\$147.4937	
2	Sporting Good	Sports	I	15100		24234233	Football	BOX	100	50	50	197	\$5.7510	0		\$5.7510	PT
3	Sporting Good	Sports	I	1-15120			Soccer ball		100	50	50	200	\$5.7497	0		\$5.7497	
4	Sporting Good	Sports	I	15110			Basketball		100	50	50	199	\$4.5873	0		\$4.5873	
5	Dolls	Baby	I	30010		24234453	Large Baby Doll		100	24	6	200	\$12.0000	0		\$12.0000	
6	Dolls	Baby	I	30020			Small Baby Doll		100	24	6	200	\$2.4500	0		\$2.4500	

Add Edit Delete Quick Scan Discount Formula Import Export
 Show Details Last 3 PORTI generated
 Qty. On Hand 200 Qty. Committed 127 Qty. RTD 0 Qty. ITD 0
 Item Entries: 6 Subtotal \$178.03 Charge \$0.00 Sales Tax \$0.58 Total \$178.61

- Add Select Task drop-down to the Advanced Item Wizard

Starting with release 3.50.11, there is a new **Select Task** drop-down available in the **Advanced Item Wizard**. When you select a task from this drop-down, the column layout in the list grid is automatically updated to the default layout for that task. (Columns with a white background are editable. Columns with a gray background are read-only.) Currently, the only task available is **Task 160: Change Item Restocking Info**. You can use Task 160 to enter a **New Restock Level** and **New Reorder Point** for the selected items.

Retail Management Hero Store Manager - Registered

Select Task: TASK160 - Change Item Restocking Info.

Task:

Advanced Item Wizard

Find: <Item Lookup Code/Name>

Drag a column header here to group by that column.

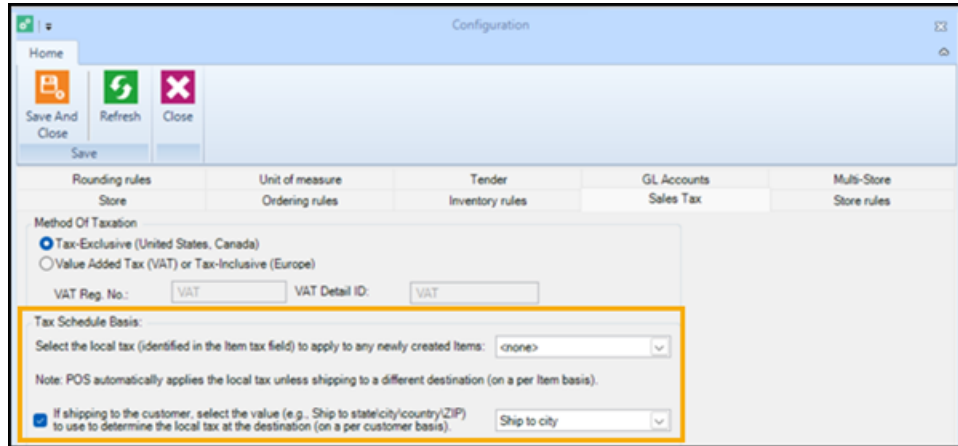
Item Lookup Code	Description	Department	Categories	Supplier Name	Restock Level	New Restock Level	Reorder Point	New Reorder Point
0-547-2432-6	Bk/Kaufman Fw Advanced B.	BOOKS	Field Guides	Common Ground	1	1	1	1
0-7566-5864-0	Bk/Just Pocket Guide	BOOKS	Field Guides	Common Ground	2	2	1	1
0-8078-7229-8	Bk/Jernchair Birder	BOOKS	General Bird Bc.	Common Ground	1	1	1	1
1-57223-591-8	Bk/Yellow Ck-Garden Birds	BOOKS	General Bird Bc.	Common Ground	1	1	1	1
1-59186-460-7	Bk/Catf Singh/NA Bird Check.	BOOKS	Birding Checklists	Common Ground	2	2	1	1
1-60961-754-1	Bk/Interacting Songbirds	BOOKS	How to Guide	Common Ground	1	1	1	1
740C20901089	Bk/Sibley NE Birds Folding	BOOKS	Field Guides	Gold Crest Dist.	3	3	2	2
9780316213829	Bk/Sibleys FG/West	BOOKS	Field Guides	Gold Crest Dist.	1	1	1	1
9780316213836	Bk/Sibleys FG/East	BOOKS	Field Guides	Gold Crest Dist.	2	2	1	1
9780316817028	Bk/Stake Purple Martin	BOOKS	Specific Guides/	Gold Crest Dist.	1	1	1	1
9780316817141	Bk/Stakes Bird House	BOOKS	General Bird Bc.	Gold Crest Dist.	2	2	1	1
9780316817158	Bk/Stakes Hummingbird	BOOKS	Specific Guides/	Gold Crest Dist.	2	2	1	1
9780316817332	Bk/Stakes Bird Feeder	BOOKS	General Bird Bc.	Gold Crest Dist.	2	2	1	1
9780316817495	Bk/Stakes Starbird	BOOKS	Specific Guides/	Gold Crest Dist.	2	2	1	1
9780316817306	Bk/Stakes Butterfly	BOOKS	Other Book	Gold Crest Dist.	2	2	1	1
9780316818117	Bk/Stakes Beg. Guide	BOOKS	General Bird Bc.	Gold Crest Dist.	1	1	1	1
9780618059447	Bk/HM Peterson FG	BOOKS	Field Guides	Gold Crest Dist.	2	2	1	1
97806179451204	Bk/Sibley FG East	BOOKS	Field Guides	Gold Crest Dist.	2	2	1	1
9780679149264	Bk/AUD/Songbirds	BOOKS	General Bird Bc.	Gold Crest Dist.	1	1	1	1
97814208267	Bk/Nat Geo FG of NA Birds	BOOKS	Field Guides	Gold Crest Dist.	1	1	1	1
9781426207204	Bk/Nat Geo Backyard Guide	BOOKS	General Bird Bc.	Gold Crest Dist.	1	1	1	1
9781604694093	Bk/TMB/Gardening for the Br.	BOOKS	General Bird Bc.	Gold Crest Dist.	1	1	1	1
9781880241011	Bk/Br/D/Enjoy Hummers Ma.	BOOKS	General Bird Bc.	Gold Crest Dist.	6	6	3	3
9781880241059	Bk/Br/D/Enjoy Bird Feeding.	BOOKS	General Bird Bc.	Gold Crest Dist.	6	6	3	3
9781880241066	Bk/Br/D/Backyard Bird ID	BOOKS	General Bird Bc.	Gold Crest Dist.	6	6	3	3
9781880241073	Bk/Br/D/GD/To Bird Homes	BOOKS	General Bird Bc.	Gold Crest Dist.	6	6	3	3
9781880241134	Bk/Br/D/Creating Your Brd.	BOOKS	General Bird Bc.	Gold Crest Dist.	5	5	2	2
9781880241165	Bk/Leewer Guide	BOOKS	General Bird Bc.	Gold Crest Dist.	4	4	2	2

Vizard Quick Scan Remove Formula Copy To All Commit Close
 42 entries Administrator V 3.50.11.30700 DB (localhost\MSSQLSERVER01)\BirdStore 2023-11-08

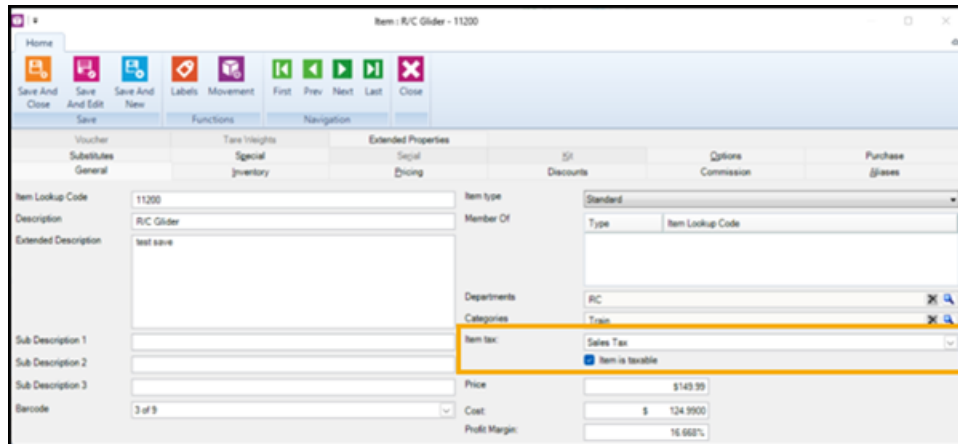
Store Manager and POS

- Changes to tax assignments and shipping

Starting with release 3.50.11, the **Tax Schedule Basis** options in Store Manager have changed. The Tax Schedule Basis is defined under **File | Configuration | Sales Tax**.



The option **Assign tax schedules on a per item basis** and the **Walk-in customer tax group** drop-down have been removed. This is because POS applies the local tax (identified in the **Item tax** field in the Item window) by default to any items picked up in the store. Instead, there is now an option to configure which local tax to use for any new items created in Store Manager. If you select a tax from the drop-down, it is automatically selected in the **Item tax** field for new items.



Note: In addition, the **Item tax** and **Item is taxable** fields are now persistently visible. In previous releases, the **Item tax** field was only visible if you had opted to assign taxes on a per item basis, and the **Item is taxable** field was only visible if you had opted to assign taxes on a per customer basis.

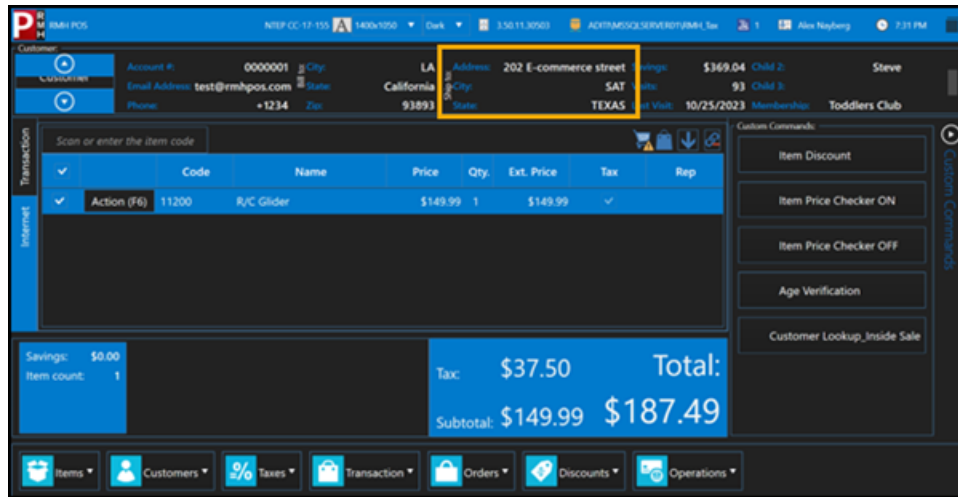
The **Assign tax schedules on a per customer basis** option and **Customer field for tax matching** drop-down have been merged and modified. The new option is **If shipping to the customer, select the value (e.g., Ship to state\city\country\ZIP) to use to determine the local tax at the destination (on a per customer basis)**. In other words, selecting this option enables POS to apply the tax - or taxes - of the jurisdiction where the customer is taking possession of the items. The local tax at the destination is determined by the customer's shipping address and not their billing address.

Note: If you are upgrading to 3.50.11 or later and you want POS to apply tax on a per customer basis, you must go to **File | Configuration | Sales Tax** in Store Manager and select that option in the **Tax Schedule Basis** section. It is not selected by default.

If you are shipping items to customers and want to use local tax at the destination, you must (1) enable POS to apply tax on a per customer basis, (2)

add at least one shipping address for the customer, and (3) select the customer's shipping address in POS before you tender the sale. If enable POS to apply tax on a per customer basis but you forget to select the customer's shipping address before you tender the sale, POS defaults to using the local tax on a per item basis.

In addition, starting with this release, when you select a customer's shipping address in POS, it displays in the **Customer** pane at the top of the POS screen to the right of the billing address. If you select the wrong shipping address, there is a new **Clear Shipping Address** button available under the **Customers** menu.



- Changes to receipt templates

Starting with release 3.50.11, the **ReceiptTemplates** folder has been removed from the **RMH POS** folder. You will find all receipt templates under **C:\Program Files (x86)\Retail Hero\RMH Store Manager\ReceiptTemplates**. The author for all templates has been changed to Retail Management Hero and the version has been incremented to 3.50.11. In addition, **fullpage.xml** and **receipt.xml** have been updated to remove the text "You saved [dollar amount]!" when the receipt is a gift receipt.

```
<?xml version = "1.0" encoding = "UTF-16"?>
<!--</XML> RECEIPT-->
<XML>
  <PROPERTIES>
    <DESCRIPTION> Receipt - Full Page </DESCRIPTION>
    <AUTHOR> Retail Management Hero ©2015-2023 </AUTHOR>
    <VERSION> Version 3.50.11 </VERSION>
  </PROPERTIES>
  <!--
  =====
  Attributes
  =====
  -->
  <SET name="ReceiptCount" custom="true" description="Receipt Count" type="vbLong"> 1
</SET>
  <SET name="PaperWidth" custom="true" description="Paper Width" type="vbdouble"> 8.5 </SET>
  <SET name="PaperHeight" custom="true" description="Paper Height" type="vbdouble"> 11.00 </SET>
  <SET name="MarginLeft" custom="true" description="Margin Left" type="vbdouble"> 0.5 </SET>
  <SET name="MarginRight" custom="true" description="Margin Right" type="vbdouble"> 0.5 </SET>
  <SET name="MarginTop" custom="true" description="Margin Top" type="vbdouble"> 0.5 </SET>
  <SET name="MarginBottom" custom="true" description="Margin Bottom" type="vbdouble"> 0.5 </SET>
  <SET name="HeaderHeight" custom="true" description="Header Height" type="vbdouble"> 3.5 </SET>
  <SET name="FooterHeight" custom="true" description="Footer Height" type="vbdouble"> 2.2 </SET>
  <SET name="CommentLine1" custom="true" description="Comment Line 1" type="vbString"> "Thank you
for shopping"</SET>
  <SET name="CommentLine2" custom="true" description="Comment Line 2" type="vbString">
Store.Name</SET>
  <SET name="CommentLine3" custom="true" description="Comment Line 3" type="vbString"> "Please
```

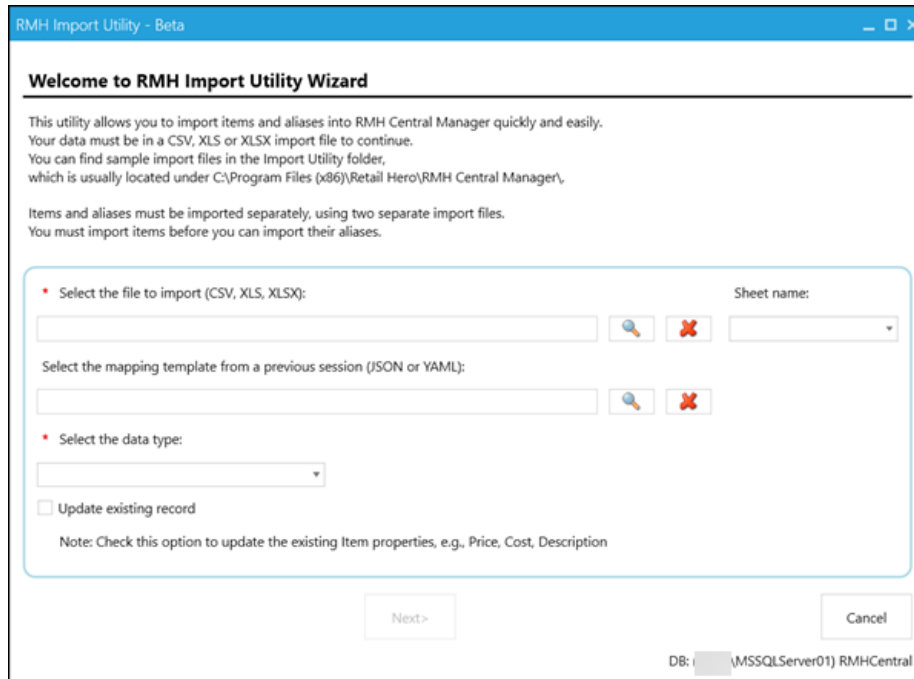
3.50.10

Release Date: October 20, 2023

Central Manager

- New Import Utility Wizard

Starting with release 3.50.10, you can import items and aliases, and update item properties, using a new **Import Utility Wizard**. The Import Utility is useful if you want to import or update items in bulk using a CSV, XLS, or XLSX file.



Refer to [Importing items using the Import Utility Wizard](#) for more information.

- Add file export and import to Worksheet 303

Starting with release 3.50.10, you can use **file export and import** to update **Worksheet 303: Change Item Ordering Info**. Refer to [Using file export and import to update worksheets](#) for more information.

3.50.9

Release Date: October 6, 2023

Central Manager

- Add file export and import to Worksheet 261

Starting with release 3.50.9, you can use **file export and import** to update **Worksheet 261: Download Items**. Refer to [Using file export and import to update worksheets](#) for more information.

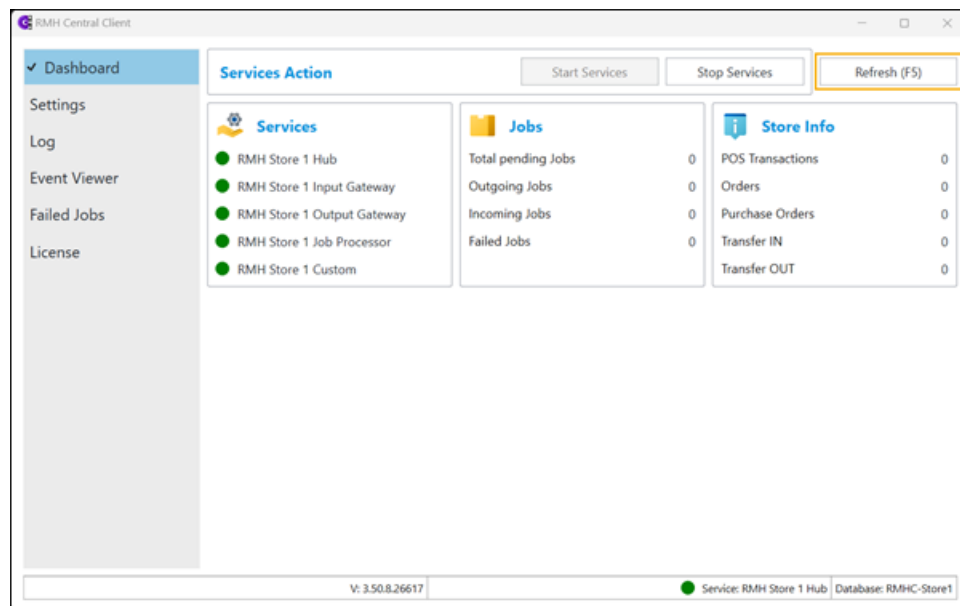
3.50.8

Release Date: September 25, 2023

Central Manager

- Add Refresh button to Central Client and Central Server

Starting with release 3.50.8, a **Refresh** button is available on the **Dashboard**. A manual refresh of the Dashboard data can also be triggered by pressing **F5** on the keyboard.



Central Manager and Store Manager

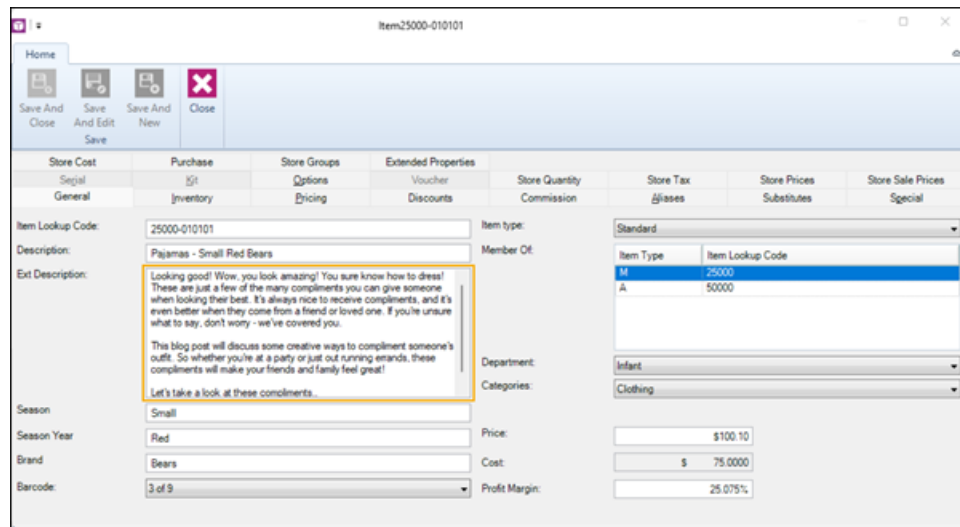
- Change to purchase order download status

Starting with release 3.50.8, if **Auto Release Order** is enabled in the **Order Setting** options, when you download a purchase order to Store Manager using **Worksheet 340: PO Planner**, the status of the purchase order is **Open** when it starts downloading and **Released** after it has finished downloading. If Auto Release Order is not enabled, the status of the purchase order is Open

when it starts downloading and the status does not change after it has finished downloading.

- Scroll bar added to Extended Description field

Starting with release 3.50.8, a scroll bar is available for the **Extended Description** field in the **Item** window so you can scroll up and down through the description if it extends beyond the fixed field dimensions.



3.50.7

Release Date: September 8, 2023

There are no new features or enhancements in release 3.50.7. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

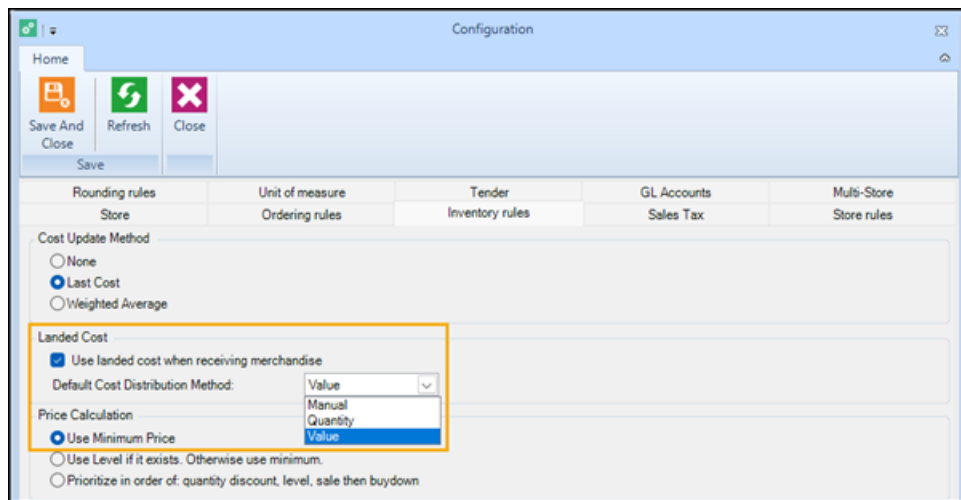
3.50.6

Release Date: August 25, 2023

Store Manager

- Improved landed cost calculations

Starting with release 3.50.6, if you have selected **Use landed cost when receiving merchandise** (and have selected a **Default Cost Distribution Method** of either **Quantity** or **Value**), Store Manager uses improved calculations to calculate the landed cost for each item received through purchase orders and inventory transfers.



Refer to [Setting up inventory rules](#) or more information about setting up landed cost. Refer to [Calculating landed cost](#) for more information about the calculations used for landed cost.

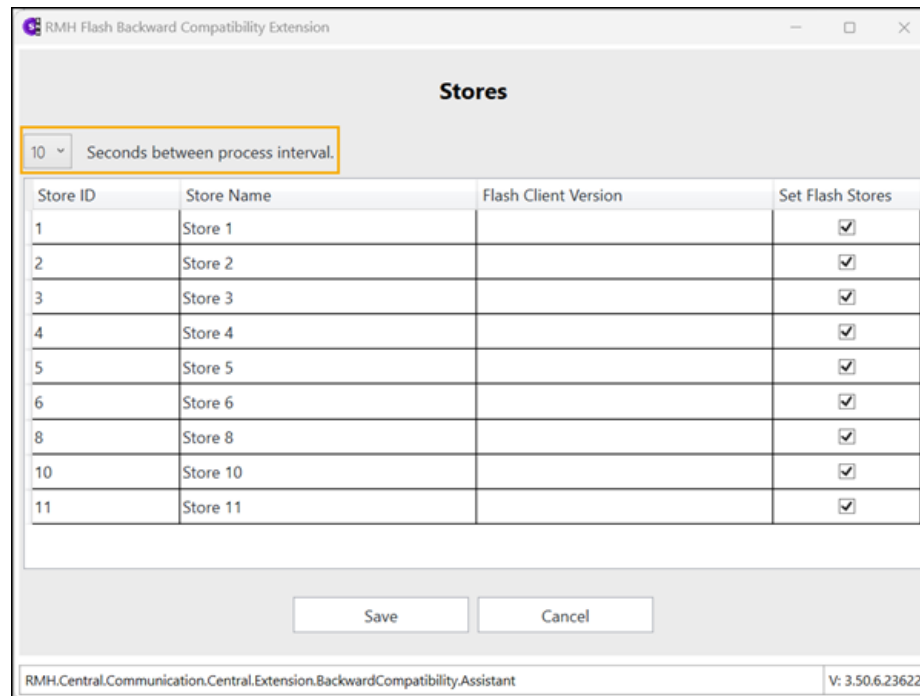
Use the [RMH Landed Cost Plus Cost Update Method Worksheet](#) to check your landed cost for specific items. This worksheet is available for download from the [PDF Guides](#) section of the RMH online help.

Central Manager

- Control how often the Backwards Compatibility Extension checks for jobs

Starting with release 3.50.6, you can configure how often the Backwards Compatibility Extension checks for jobs in the database. The minimum interval is 10 seconds and the maximum is 60 seconds. Configure the job processing interval to optimize Central Server performance.

To access this configuration option, open **RMH Central Server**, click **Extensions**, and click **Config**.



3.50.5

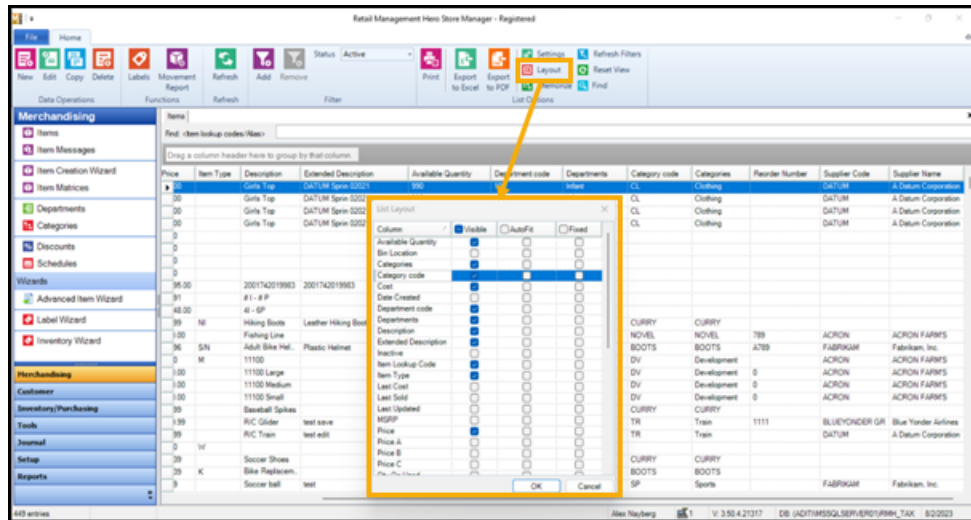
Release Date: August 11, 2023

Central Manager and Store Manager

- Display the Department Code and Category Code columns in the Items list view

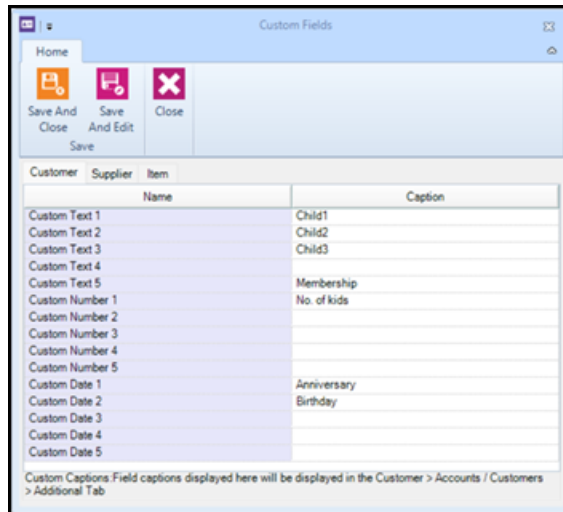
Starting with release 3.50.5, under **Merchandising | Items**, you can click **Layout** and select **Department Code** and **Category Code** to display these

columns in the **Items** list view. By default, these columns are not displayed in the Items list view. Displaying these columns can be useful if you are using the **Import Utility Wizard** to manage inventory. Department Code and Category Code are two of the fields that you can map in the import file.



- Synchronize custom fields from the Central database to stores

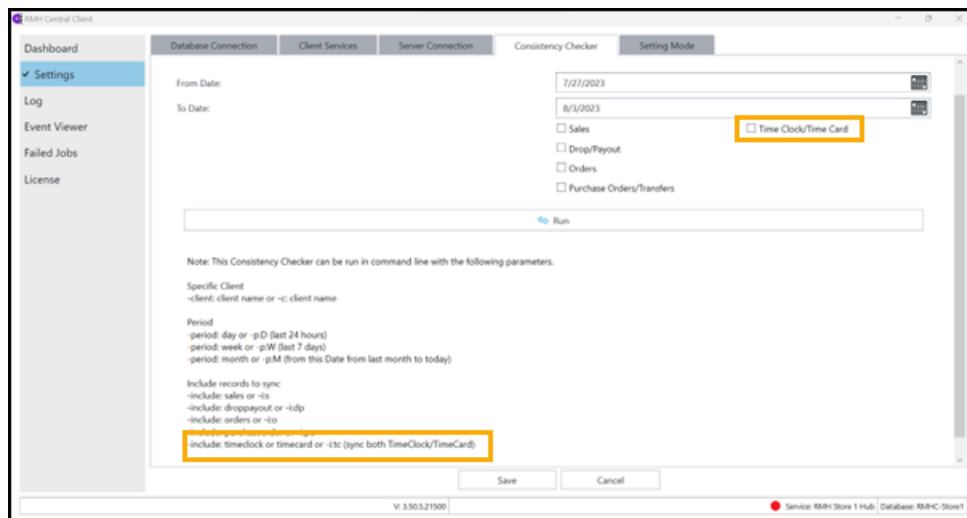
Starting with release 3.50.5, if you create custom fields in Central Manager, they are automatically synchronized to stores. Stores can also create their own label custom fields. Custom fields created at the store level are not synchronized to the Central database. Refer to [Setting up custom fields](#) for more information.



Central Manager

- Synchronize time clock and time card entries using the Flash Consistency Checker

Starting with release 3.50.5, you can use the **Flash Consistency Checker** to synchronize **time clock** and **time card** entries between stores and the Central database. Refer to [Run manually in Central Client](#) or [Run manually from Command Prompt or PowerShell](#) for more information.



-
- Automate the configuration of client and server services during upgrades

Starting with release 3.50.5, when you install a new version of either Flash Central Client or Flash Central Server on a computer, the setup wizard will look for a configuration file from a previous version of the app. (Configuration files are usually located under C:\ProgramData\RetailHero.) If the setup wizard cannot find a configuration file, it will open the configuration wizard user interface which you can use to configure services. If the setup wizard finds a configuration file, it will not open the configuration wizard user interface and will instead automatically configure services using the settings in the configuration file.

If you are using a script to install a new version of Flash Central Client or Flash Central Server, and a configuration file from a previous installation of the app is available, you can automatically configure services without opening the configuration wizard user interface using the following commands:

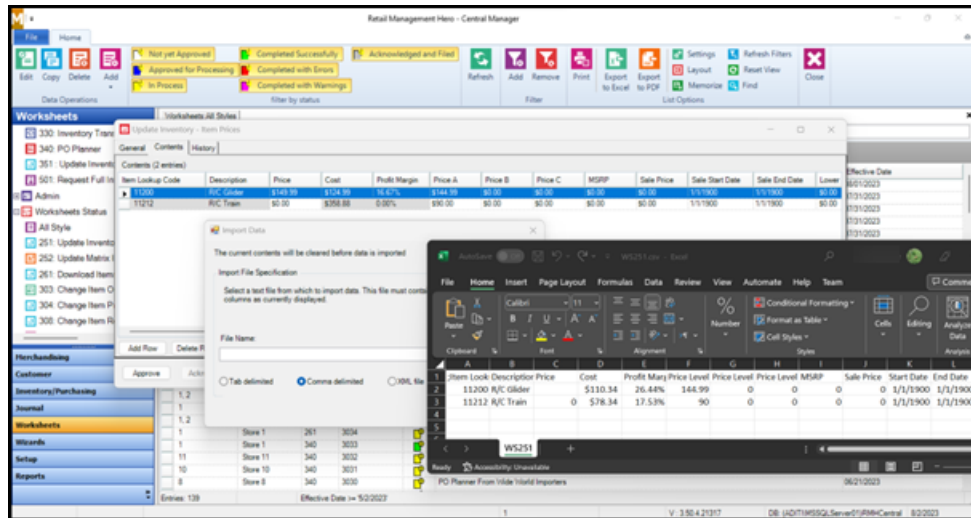
```
C:\Program Files (x86)\Retail Hero\RMH Central Flash Client\RMH.Central.Communication.Store.Wizard.exe -n
```

```
C:\Program Files (x86)\Retail Hero\RMH Central Flash Server\RMH.Central.Communication.Central.Wizard.exe -n
```

- Improved handling of null and 0 (zero) values when importing data into worksheets

Starting with release 3.50.5, if you import a file into **Worksheet 251: Update Inventory - Item Prices**, **Worksheet 304: Change Item Prices (Regular)**, or **Worksheet 351: Update Inventory - Item Prices Cost (Regular)**, if a column value in the file is null (i.e., empty/no value provided), Central Manager will pull the value from the Central database into the worksheet.

However, if a column value in the file is 0 (zero), Central Manager will change the value in the worksheet to the number 0 (zero).



3.50.4

Release Date: July 21, 2023

Store Manager

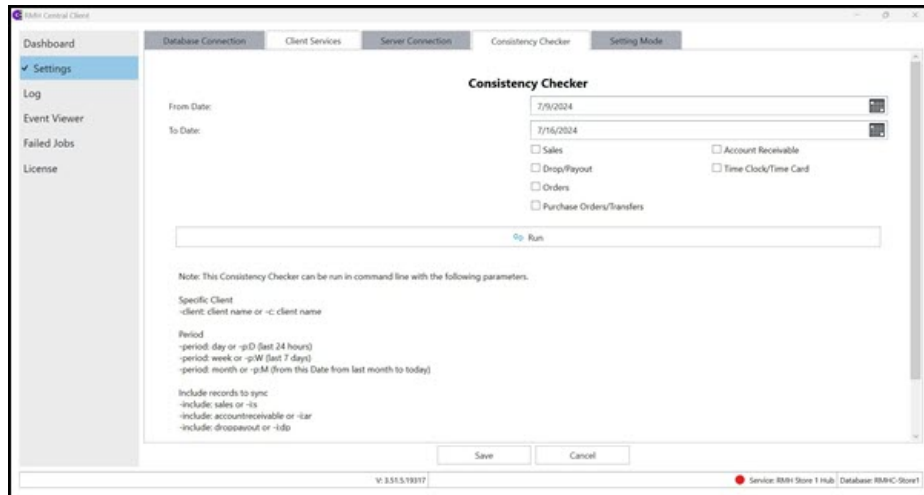
- Add BinLocation to purchase order and transfer in/out reports

Starting with release 3.50.4, you can add **Item.BinLocation** to Sharp Shooter purchase order and transfer in/out report templates.

Central Manager

- Synchronize cash drop and payout entries using the Flash Consistency Checker

Starting with release 3.50.4, you can use the **Flash Consistency Checker** to synchronize **cash drop** and **payout** entries between stores and the Central database. Refer to [Run manually in Central Client](#) or [Run manually from Command Prompt or PowerShell](#) for more information.



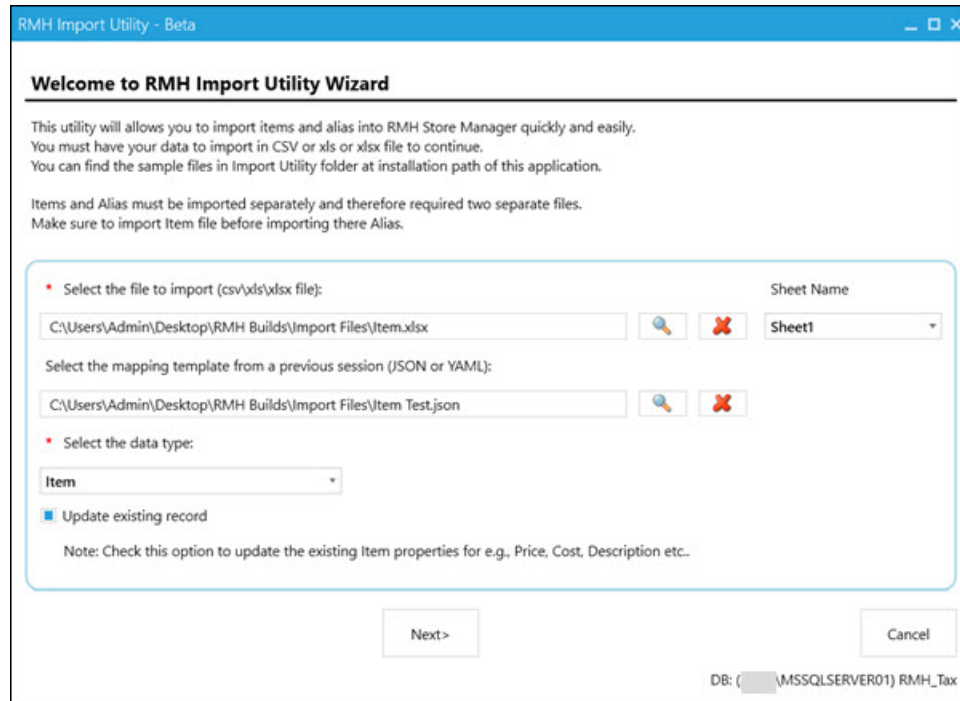
3.50.3

Release Date: July 7, 2023

Store Manager and POS

- New Import Utility Wizard in Store Manager

Starting with release 3.50.3, you can import items and aliases, and update item properties, using a new **Import Utility Wizard**. The Import Utility is useful if you want to import or update items in bulk using a CSV, XLS, or XSLX file.

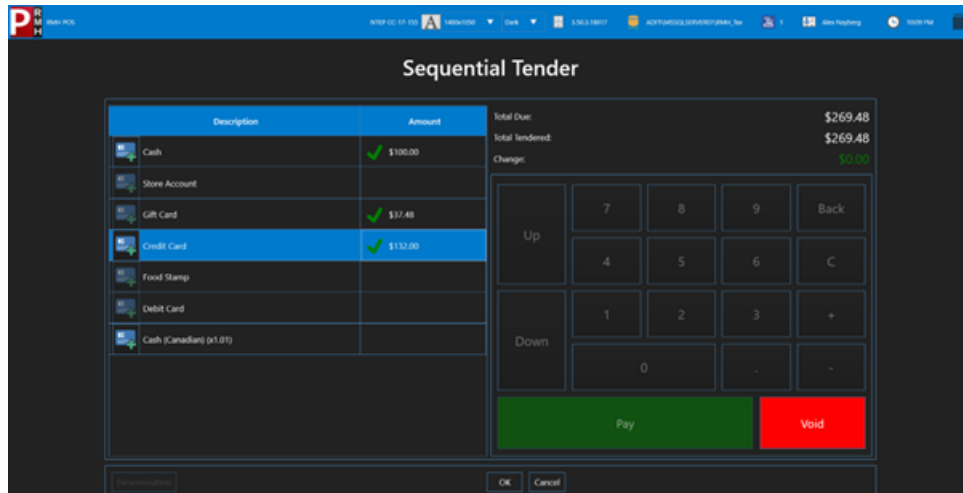


Refer to [Importing items using the Import Utility Wizard](#) for more information.

- Improved sequential tendering functionality in POS

Starting with release 3.50.3, you can set up and use sequential tendering in POS. Sequential tendering allows you to process payments for a transaction using a variety of tender types. Each payment is processed separately, in a sequence, until the full transaction amount is paid.

Note: If you developed a payment extension to work with previous versions of the Sequential Tender window, you must test and confirm that your payment extension works with this version of the Sequential Tender window before upgrading customers to release 3.50.3 or later.

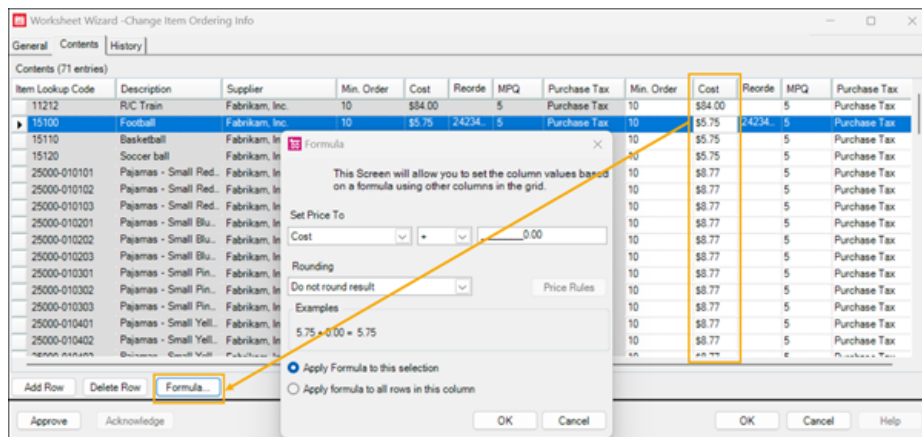


Refer to [Tendering sales using sequential tendering](#) for more information.

Central Manager

- Formula button available for Worksheet 303

Starting with release 3.50.3, on the **Content** tab of **Worksheet 303: Change Item Ordering Info**, you can use the **Formula** button to change item **Cost**.

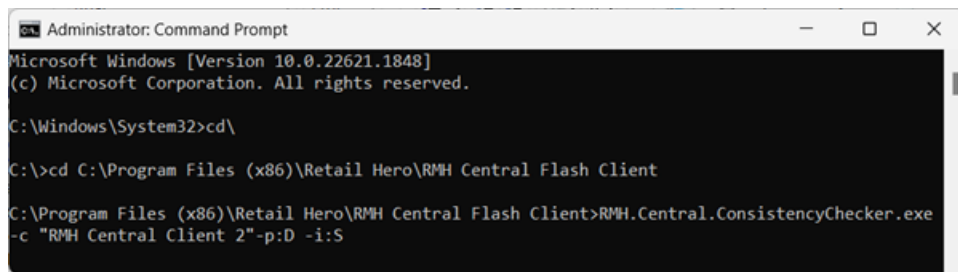


Refer to [Changing item ordering information using Worksheet 303](#) for more information.

-
- Option to use Flash Consistency Checker with multiple instances of Central Client

Starting with release 3.50.3, you can use the **Flash Consistency Checker** with multiple instances of Central Client if you have set up Central Manager and multiple stores on a test machine. Prior to 3.50.3, you could only use the Flash Consistency Checker with the default instance of Central Client.

To use the Flash Consistency Checker with another instance of Central Client, when you run the executable, add the folder name of the instance as a parameter, e.g., -c "RMH Central Client 2". Refer to [Run manually from Command Prompt or PowerShell](#) for more information.



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.22621.1848]
(c) Microsoft Corporation. All rights reserved.

C:\Windows\System32>cd\

C:\>cd C:\Program Files (x86)\Retail Hero\RMH Central Flash Client

C:\Program Files (x86)\Retail Hero\RMH Central Flash Client>RMH.Central.ConsistencyChecker.exe
-c "RMH Central Client 2"-p:D -i:S
```

You can also configure a task to automatically run the executable with the instance as a parameter. Refer to [Schedule to run automatically using Windows Task Scheduler](#) for more information.

3.50.4

Release Date: July 21, 2023

Store Manager

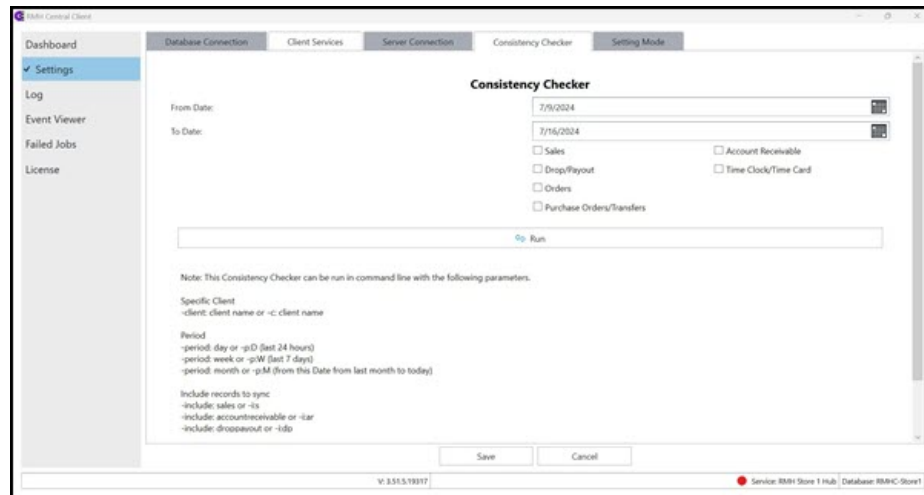
- Add BinLocation to purchase order and transfer in/out reports

Starting with release 3.50.4, you can add **Item.BinLocation** to Sharp Shooter purchase order and transfer in/out report templates.

Central Manager

- Synchronize cash drop and payout entries using the Flash Consistency Checker

Starting with release 3.50.4, you can use the **Flash Consistency Checker** to synchronize **cash drop** and **payout** entries between stores and the Central database. Refer to [Run manually in Central Client](#) or [Run manually from Command Prompt or PowerShell](#) for more information.



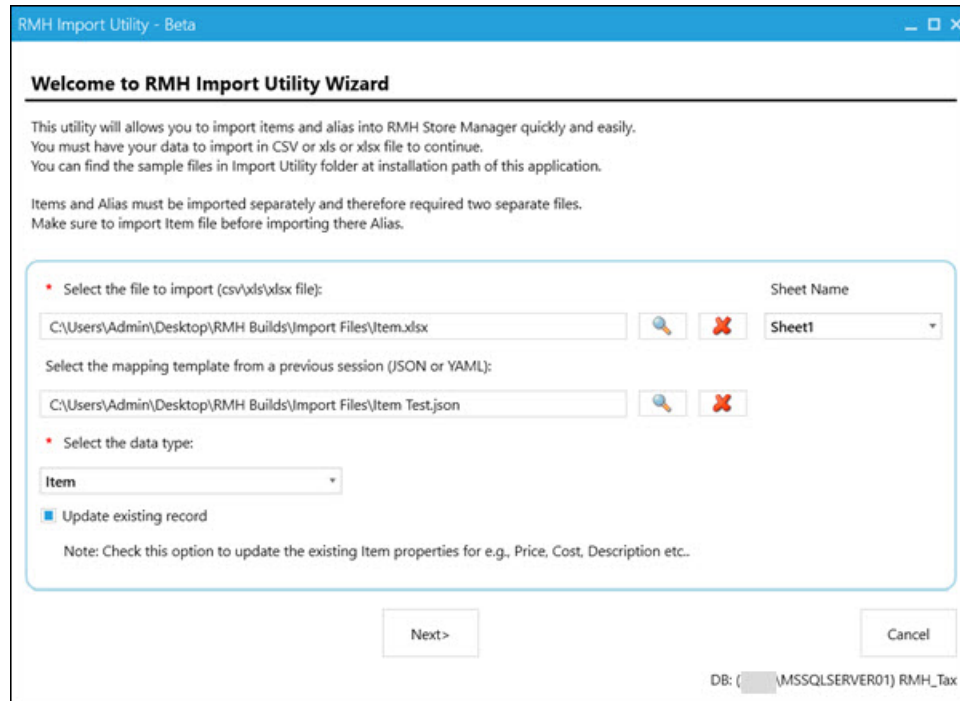
3.50.3

Release Date: July 7, 2023

Store Manager and POS

- New Import Utility Wizard in Store Manager

Starting with release 3.50.3, you can import items and aliases, and update item properties, using a new **Import Utility Wizard**. The Import Utility is useful if you want to import or update items in bulk using a CSV, XLS, or XSLX file.

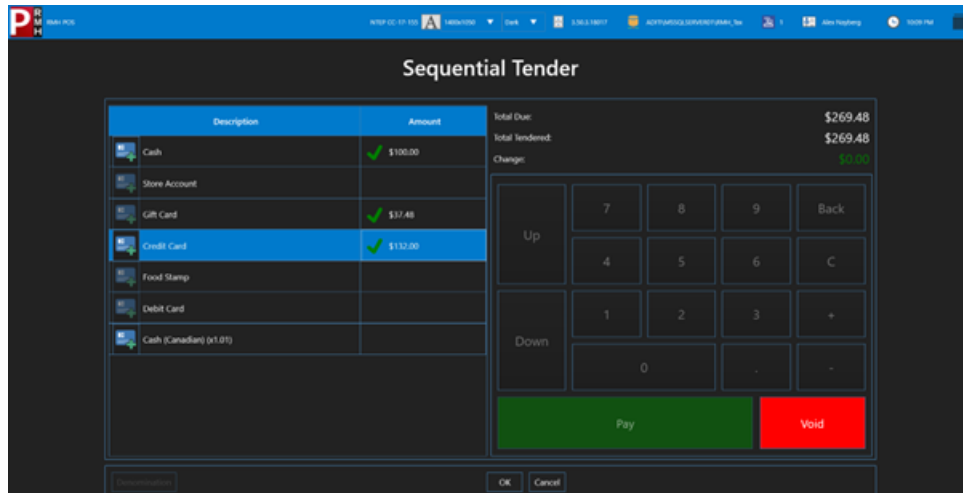


Refer to [Importing items using the Import Utility Wizard](#) for more information.

- Improved sequential tendering functionality in POS

Starting with release 3.50.3, you can set up and use sequential tendering in POS. Sequential tendering allows you to process payments for a transaction using a variety of tender types. Each payment is processed separately, in a sequence, until the full transaction amount is paid.

Note: If you developed a payment extension to work with previous versions of the Sequential Tender window, you must test and confirm that your payment extension works with this version of the Sequential Tender window before upgrading customers to release 3.50.3 or later.

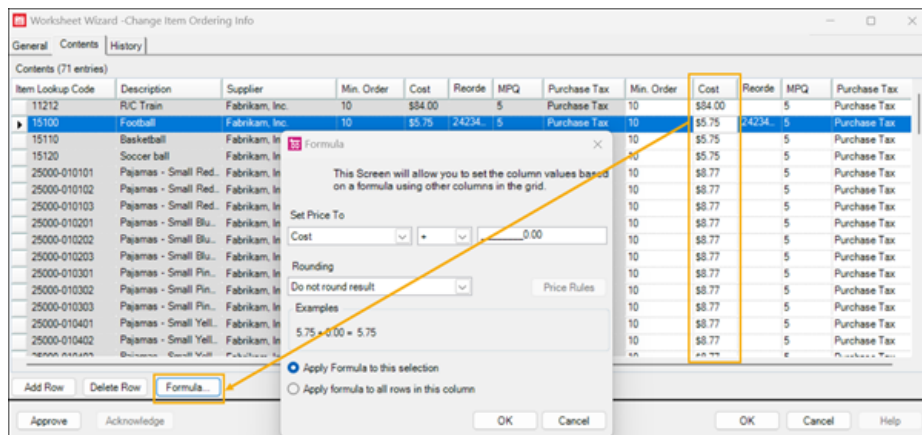


Refer to [Tendering sales using sequential tendering](#) for more information.

Central Manager

- Formula button available for Worksheet 303

Starting with release 3.50.3, on the **Content** tab of **Worksheet 303: Change Item Ordering Info**, you can use the **Formula** button to change item **Cost**.

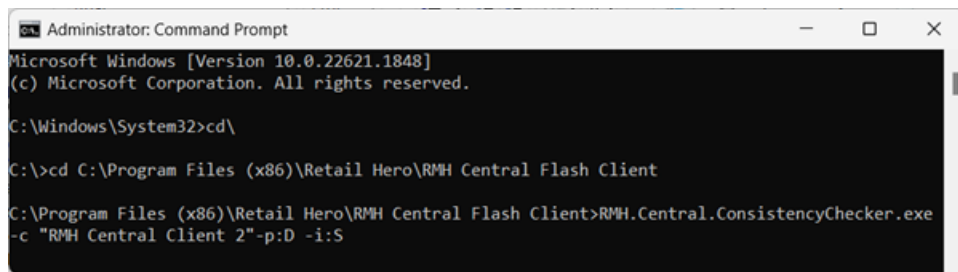


Refer to [Changing item ordering information using Worksheet 303](#) for more information.

-
- Option to use Flash Consistency Checker with multiple instances of Central Client

Starting with release 3.50.3, you can use the **Flash Consistency Checker** with multiple instances of Central Client if you have set up Central Manager and multiple stores on a test machine. Prior to 3.50.3, you could only use the Flash Consistency Checker with the default instance of Central Client.

To use the Flash Consistency Checker with another instance of Central Client, when you run the executable, add the folder name of the instance as a parameter, e.g., -c "RMH Central Client 2". Refer to [Run manually from Command Prompt or PowerShell](#) for more information.



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.22621.1848]
(c) Microsoft Corporation. All rights reserved.

C:\Windows\System32>cd\

C:\>cd C:\Program Files (x86)\Retail Hero\RMH Central Flash Client

C:\Program Files (x86)\Retail Hero\RMH Central Flash Client>RMH.Central.ConsistencyChecker.exe
-c "RMH Central Client 2"-p:D -i:S
```

You can also configure a task to automatically run the executable with the instance as a parameter. Refer to [Schedule to run automatically using Windows Task Scheduler](#) for more information.

3.50.2

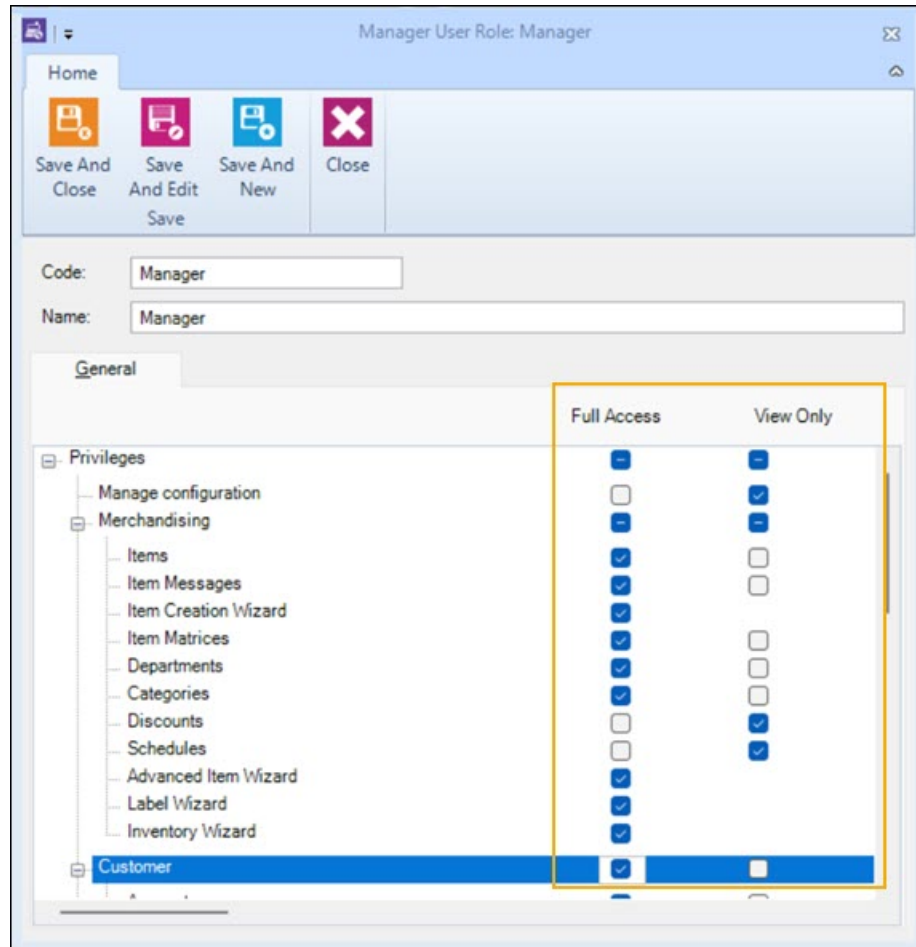
Release Date: June 26, 2023

Central Manager and Store Manager

- Enhanced security for Manager User Roles

Starting with release 3.50.2, you can configure **Full Access**, **No Access**, or **View Only** access for specific privileges under **Manager User Roles**. In

previous releases, you could only configure Full Access or No Access for specific privileges. If you configure View Only access for a privilege, the person assigned to that role can only view records. They cannot edit, delete, copy, or create new records.

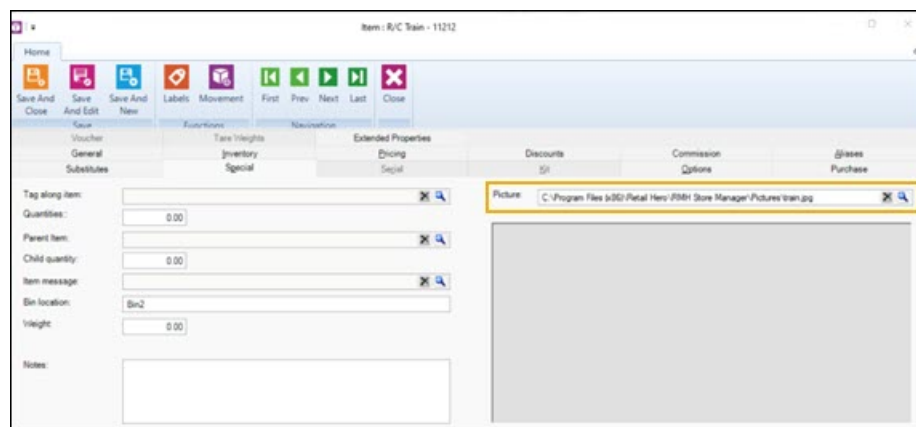
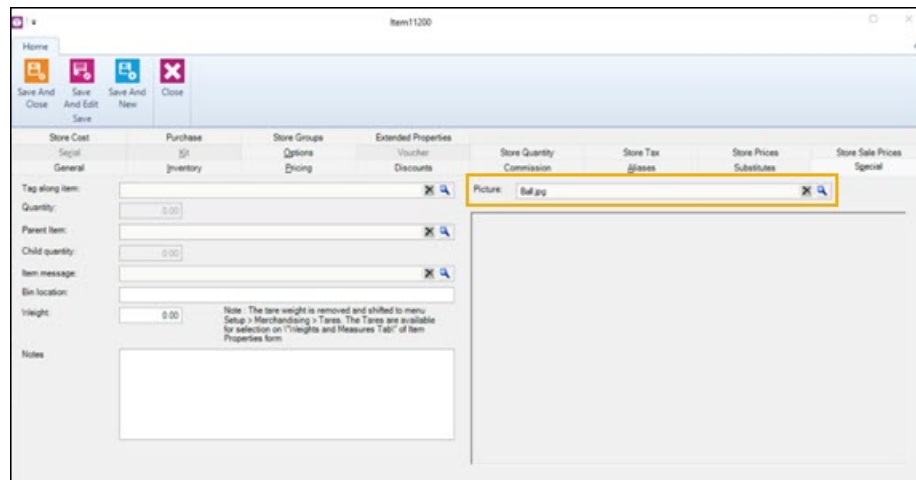


If you set up Manager User Roles in an earlier version of RMH and you upgrade to 3.50.2 or later, the preexisting roles and privileges are preserved. If you want to utilize the new View Only option for privileges, you will need to edit the preexisting roles or create new roles.

For Central Manager, refer to [Setting up manager user roles](#) and [Setting up Store Manager and POS users](#) for more information. For Store Manager, refer to [Setting up manager user roles](#) and [Setting up a user](#) for more information.

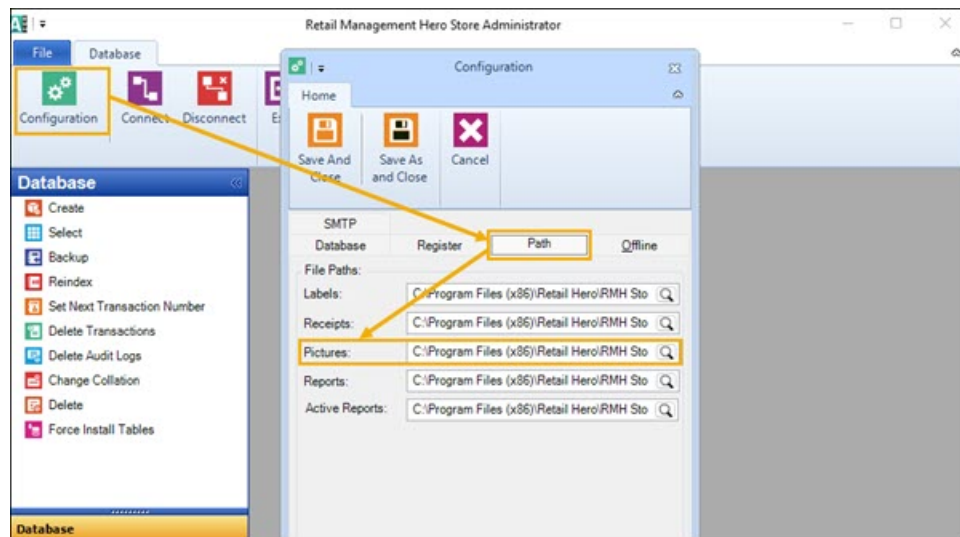
- New option for linking to item pictures

Starting with release 3.50.2, if you want to link an item to a picture, you now have the option of entering either the **file path (including the file name)** or the **file name** in the **Picture** field. You can access the Picture field under **Merchandising | Items** on the **Special** tab.



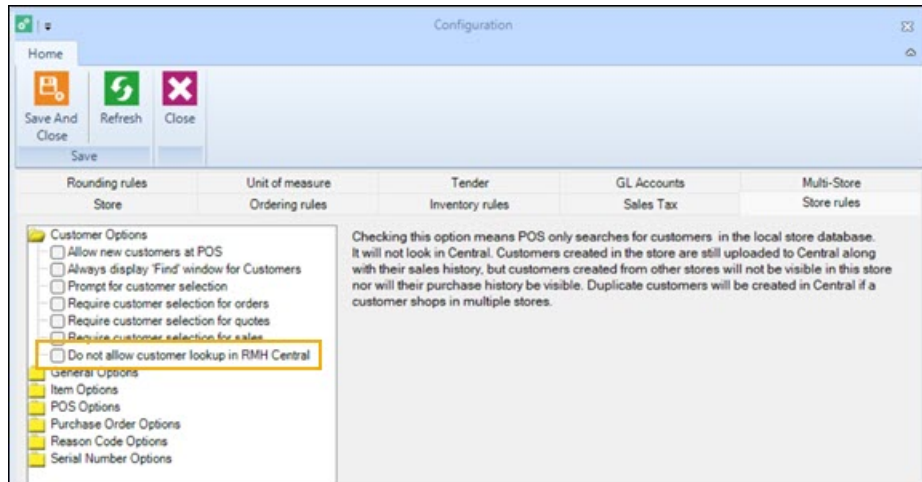
If you prefer to enter only the file name, the file must be saved to the **Pictures** folder. You must also make sure the path to the Pictures folder is configured in the Administrator app. To configure the Pictures folder, open **Central Administrator** or **Store Administrator** and click **Configuration**. On the **Path** tab, in the **Pictures** field, enter the path to the Pictures folder, then click **Save And Close**.

Note: The Pictures folder is usually located at C:\Program Files (x86)\Retail Hero\RMH Central Manager\Pictures or C:\Program Files (x86)\Retail Hero\RMH Store Manager\Pictures.

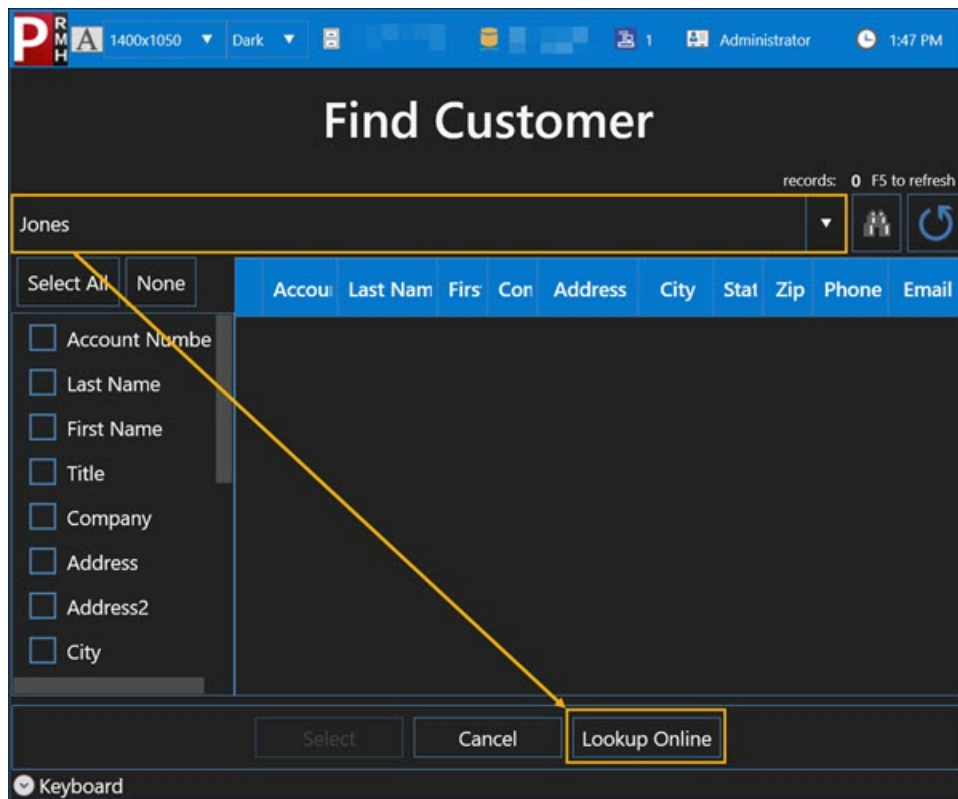


- New option to enable/disable customer lookup in RMH Central

Starting with release 3.50.2, you can select a new option **Do not allow customer lookup in RMH Central** to prevent POS from looking up customers in RMH Central.



When this option is selected, the **Lookup Online** button in POS is disabled and the cashier can only look up customers in the local store database.



This new option is available in Store Manager under **File | Configuration | Store Rules | Customer Options**. By default, this option is not selected if you upgrade to 3.50.2 or later.

If the **Do not allow customer lookup in RMH Central** option is not selected, the **Lookup Online** button in POS is enabled and, when it is clicked, POS will look up the customer in the Central database.

3.50.1

Release Date: June 9, 2023

Central Manager

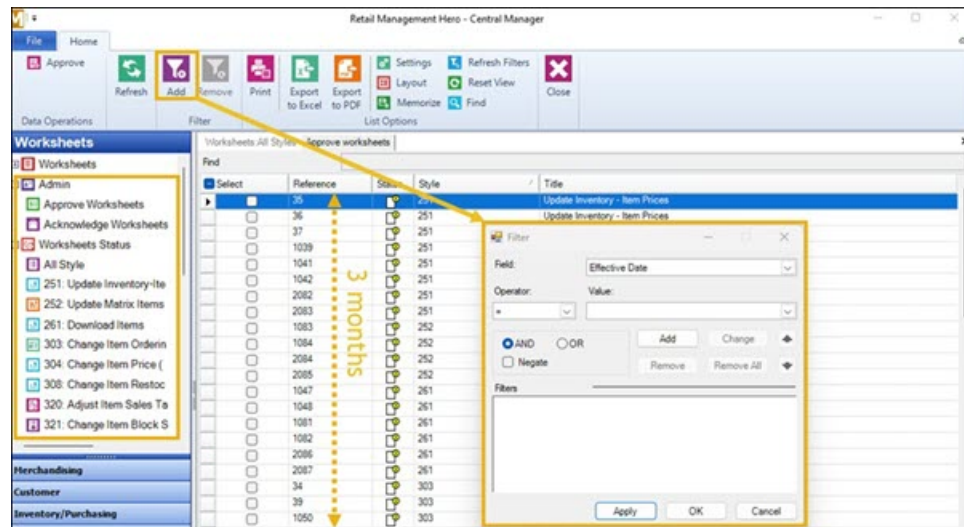
- Two new fields in Worksheets 330 and 340

Starting with release 3.50.1, the **Shipping Methods** and **Payment Terms** fields are available in **Worksheet 330: Inventory Transfer** and **Worksheet 340: PO Planner**. To see these fields in Central Manager, open the generated worksheet, and on the **General** tab, click **Details**.

To see these fields in Store Manager, click **Inventory/Purchasing**, click either **Purchase Order** or **Transfer In**, and click the **Header** tab.

- Limit number of worksheets displayed in grid lists

Starting with release 3.50.1, the number of worksheets that display in the grid lists under **Admin** (including **Approve Worksheets** and **Acknowledge Worksheets**) and **Worksheet Status** (including **All Styles** and individual worksheet styles) will, by default, be limited to worksheets that were generated in the previous three calendar months.

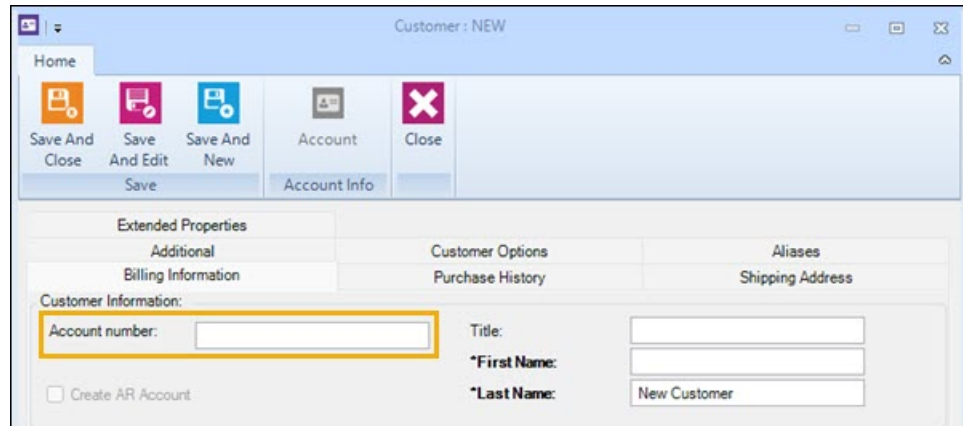


You can display historic worksheets by clicking **Add** and using the **Filter** options to include worksheets that are more than three months old.

Central Manager and Store Manager

- Check for duplicate customer Account Number

Starting with release 3.50.1, if you are setting up a customer in Store Manager, and the store is managed centrally by Central Manager, the system will check if the **Account Number** already exists in the central database. If the Account Number is present in the central database, an error message displays and you cannot save the customer.



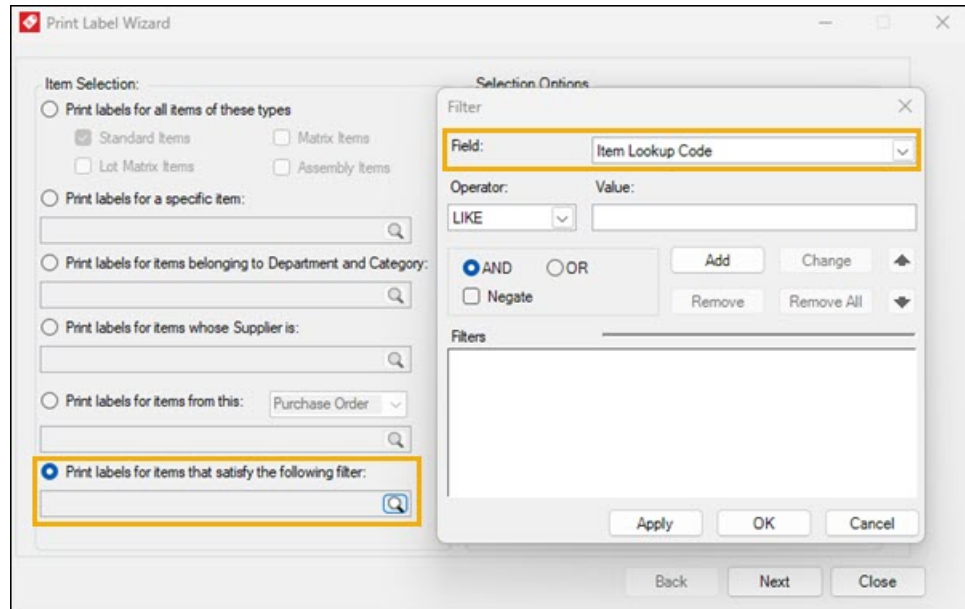
The Central Server services must be running for the system to check if the Account Number already exists the central database. If the services are not running, the system will only check the store database.

Note: This functionality was also added to release 3.11.22, for the RMH "classic" product suite.

Store Manager and POS

- New filter options for Label Wizard

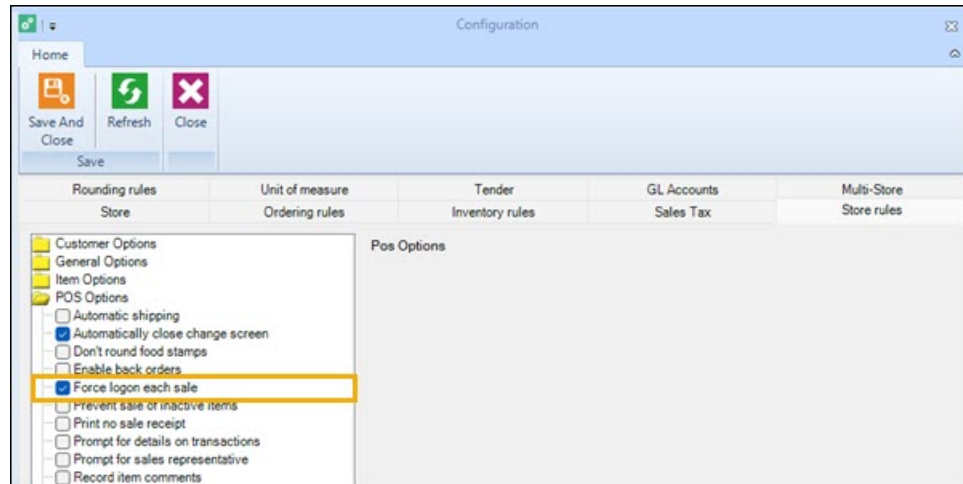
Starting with release 3.50.1, if you select **Print labels for items that satisfy the following filter** in the **Label Wizard**, there are new options available from the **Field** drop-down menu: **Sale Price**, **Sale Start Date**, **Sale End Date**, **Item Notes**, and **Web Item**. Items matching these filter conditions are added to the Selection List on the next screen of the wizard, and can be added to the label print list.



- Prevent cashiers from closing POS

Starting with release 3.50.1, if the POS option **Force logon each sale** is enabled for the store and a cashier is logged in to POS, the **Cancel** button on the **Login** screen is disabled to prevent the cashier from accidentally closing POS. The **Cancel** button remains enabled when POS is initially started and no cashier is logged in, and for cashiers who have the **Allowed to Exit POS** cashier right enabled.

The **Force logon each sale** option is available in Store Manager under **File | Configuration | Store Rules | POS Options**.



The **Allowed to Exit POS** cashier right is available in Store Manager under **Setup | People & Security | POS User Roles**. You can also enable or disable this cashier right for a specific user under **Setup | People & Security | Users** and **POS Role Overwrite**.

Loyalty

- Change to Installation Wizard

Starting with release 3.50.1, the Installation Wizard for Loyalty no longer prompts you to install the **Flash Bridge**. Instead, you must install the Flash Bridge manually. Refer to [Install or re-install the Flash Bridge](#) for more information.

3.50.0

Release Date: May 26, 2023

Today, we are glad to announce the general availability of the Flash-based RMH product suite. This release (3.50.0) includes all bug fixes, enhancements, and new features from the original ("classic") version of RMH, up to and including release [3.11.21](#).

RMH Flash comes with a new licensing mechanism, which is not based on the MLM, and the licensing is not tied to the database. You enter the license keys in RMH Central Manager and RMH Central Flash Client. The licensing mechanism generates a special signature on your computer which ties the products to that computer. RMH POS and RMH Store Manager will continue to be licensed by MLM for now.

Please continue to file new orders in the existing order portal. If you want to onboard a new RMH Central Manager customer to RMH Flash - or upgrade an existing Central Manager customer to RMH Flash - you will need to fill out the following license request form: <https://forms.office.com/r/qb4408KQXN>. Please file one form per customer.

The "classic" version of the RMH product suite will continue to be available until the end of August 2023. However, after release [3.11.21](#), the RMH "classic" product suite will move into a passive support phase and will only include critical bug fixes. New features and enhancements will be only added to the RMH Flash product suite going forward.

Central Manager

- Add Purchaser field to Worksheet 340: PO Planner

Starting with release 3.11.21, the **Purchaser** field is available in **Worksheet 340: PO Planner**. To see the **Purchaser** field, open the generated worksheet, and on the **General** tab, click **Details**.

The screenshot shows the 'Purchase Order Details' window for 'PO Planner From Fabrikam, Inc.'. The window has a 'General' tab selected. The 'Purchaser' field is highlighted with a yellow box and a red arrow pointing to the 'Details' button in the bottom left corner of the window. The 'Purchaser' field contains the value 'CENPURCH'. The window also displays various fields for PO Number, Origin PO Number, Worksheet ref, Status, Inventory Location, Title, To, Ship to, Requisitioner, Freight, Shipping Methods, FOB point, Payment Terms, Date required, PO Date, Remarks, Currency, Exchange Rate, Subtotal, Sales tax, Charges, and Total.

Note: You must create purchasers and synchronize them to the relevant Store Groups before you can select them the Purchaser field in the worksheet. Refer to [Setting up purchasers](#) for more information.

Central Manager and Store Manager

- Updates to Active Reports

Starting with release 3.11.21, you can include **Department Code**, **Category Code**, and **Supplier Code** information in the following **Active Reports**:

Store Manager:

- Custom/Items/Assembly Quantity List
- Custom/Items/Item Price List with Margin
- Custom/Items/Item Quantity List with On Order View
- Custom/Items/Item Value
- Custom/Items/Top Items Report

Store Manager and Central Manager:

- Standard/Items/Item Alias List
- Standard/Items/Item Price List
- Standard/Items/Item Quantity List
- Standard/Items/Item Substitute List
- Standard/Items/Supplier List

Central Manager:

- Standard/Items/Item Value List

You can select **Department Code**, **Category Code**, and **Supplier Code** in the **Filter** dialog when you generate these reports. The Department Code, Category Code, and Supplier Code columns in these report are hidden by default. You can display these columns by clicking **Layout** and selecting the column(s) you want to display.

3.11.21

Release Date: May 26, 2023

Today, we are glad to announce the general availability of the Flash-based RMH product suite (release [3.50.0](#)). This release includes all bug fixes, enhancements, and new features from the original ("classic") version of RMH, up to and including release 3.11.21.

Note: The "classic" version of the RMH product suite will continue to be available until the end of August 2023. However, after release 3.11.21, the RMH "classic" product suite will move into a passive support phase and will only include only critical bug fixes. New features and enhancements will be only added to the RMH Flash product suite going forward.

Central Manager

- Add Purchaser field to Worksheet 340: PO Planner

Starting with release 3.11.21, the **Purchaser** field is available in **Worksheet 340: PO Planner**. To see the **Purchaser** field, open the generated worksheet, and on the **General** tab, click **Details**.

Note: You must create purchasers and synchronize them to the relevant Store Groups before you can select them the Purchaser field in the worksheet. Refer to [Setting up purchasers](#) for more information.

Central Manager and Store Manager

- Updates to Active Reports

Starting with release 3.11.21, you can include **Department Code**, **Category Code**, and **Supplier Code** information in the following **Active Reports**:

Store Manager:

- Custom/Items/Assembly Quantity List
- Custom/Items/Item Price List with Margin
- Custom/Items/Item Quantity List with On Order View
- Custom/Items/Item Value
- Custom/Items/Top Items Report

Store Manager and Central Manager:

- Standard/Items/Item Alias List
- Standard/Items/Item Price List

-
- Standard/Items/Item Quantity List
 - Standard/Items/Item Substitute List
 - Standard/Items/Supplier List

Central Manager:

- Standard/Items/Item Value List

You can select **Department Code**, **Category Code**, and **Supplier Code** in the **Filter** dialog when you generate these reports. The Department Code, Category Code, and Supplier Code columns in these report are hidden by default. You can display these columns by clicking **Layout** and selecting the column(s) you want to display.

3.11.20

Release Date: May 12, 2023

There are no new features or enhancements in release 3.11.20. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.11.19

Release Date: April 28, 2023

There are no new features or enhancements in release 3.11.19. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.11.18

Release Date: April 17, 2023

Central Manager

- Create one worksheet per store for Worksheet 308

Starting with release 3.11.18, you can select the option **Create individual worksheet per store** to create a separate worksheet per store. If this option is not selected, one worksheet is created for all stores.

Store Manager

- Purchase order requisitions now show restocking info

Starting with release 3.11.18, purchase order requisitions now show Restock Level, Reorder Point, and Qty Committed. The values in these columns are not editable.

POS Software Development Kit (SDK)

- New item command `Item_InvokeltemPriceCheckerDialogCommand`

Starting with release 3.11.18, you can use the item command `Item_InvokeltemPriceCheckerDialogCommand` to open the Item Price Checker dialog in POS. With the dialog open, cashiers can either scan the item or enter the item lookup code or alias to check the item price. The dialog shows the regular price and item description. If the item is currently on sale, it also shows the sale price and the sale start and end date. The parameter `{ON}` can be used to display the dialog on net display if net display is enabled for the register.

Note: The Item Price Checker dialog can only be used to check prices for standard items. It cannot be used to check prices for matrix, lot matrix, or assembly items.

3.11.17

Release Date: April 3, 2023

Central Manager and Store Manager

- Delete available serial numbers for items in a centrally-managed store

Starting with release 3.11.17, you can delete available serial numbers for items in a centrally-managed store.

To do this, in Store Manager click **Merchandising | Items**, and open an item. On the **Serial** tab, select an available serial number, and click **Delete**. Click **OK** to confirm you want to delete the serial number.

Note: If the **Synchronize quantity with serial numbers** option is selected under **Configuration | Store Rules | Serial Number Options**, deleting the serial number will update the **On hand** item quantity on the **Inventory** tab and the new on hand quantity for the item will be synchronized to Central Manager.

Store Manager and POS

- WAM certification available for stores in the EU

Starting with release 3.11.17, Weights and Measures (WAM) certification functionality is available for stores in the European Union (EU).

To do this, in Store Manager click **Setup | Hardware | POS Profiles**, and open a POS profile. On the **Weight and Measures** tab, select **Enabled**, and then select **EU** from the **Region** drop-down. You must also set up registers to use the POS profile. Refer to [Setting up POS profiles](#) for more information.

- Movement Report button loads Active Report

Starting with release 3.11.17, when you click the **Movement Report** button - available from either the **Items** list view or the **Item** properties screen - it loads the Active Report instead of the Sharp Shooter report. You can still run the

Sharp Shooter version of the report, but you will need to open it from **Reports | Sharp Shooter | Standard | Items**.

3.11.16

Release Date: March 20, 2023

Central Manager

- New drill-down functionality for worksheets and reports

Starting with release 3.11.16, if you click an **Item Lookup Code** in a worksheet it will open the item in the **Item** dialog. Similarly, if you click an **Item Lookup Code, Department, or Category** in a report it will open the relevant **Item, Department, or Category** dialog.

This drill-down functionality is only available to Central Users with the appropriate merchandising permissions.

Central Manager and Store Manager

- Improvements to Cashier Time Clock reports

Starting with release 3.11.16, the **Cashier Time Clock** and **Cashier Time Clock with Time in Hours-Minutes** reports use an improved formula for calculating time worked.

Store Manager and POS

- Display change for cash transactions on the receipt prompt screen

Starting with release 3.11.16, if you select the **Print only after asking the cashier** option for printed receipts, the change due for cash transactions will also display in the receipt prompt dialog. This enhancement will help cashiers

provide change while at the same time asking the customer if they want a receipt for their transaction.

You can select the **Print only after asking the cashier** option in Store Manager under **Setup | Hardware | Register List** on the **Receipt Printer 1** or **Receipt Printer 2** tabs.

- New options for excluding inactive items from physical inventory count

Starting with release 3.11.16, when you generate a physical inventory count file, there are two new options for excluding inactive items from the count. Select **Exclude inactive** to exclude all inactive items. Select **Exclude inactive where on hand quantity is not equal to zero** to exclude all inactive items if the on hand quantity is zero, but include inactive items if the on hand quantity is any +/- value.

You can select these options in Store Manager under **Inventory/Purchasing | Physical Inventory | New**.

3.11.15

Release Date: March 6, 2023

Central Manager

- New Worksheet 308: Change Item Restocking Info

Starting with release 3.11.15, there is a new **Worksheet 308: Change Item Restocking Info**. This worksheet allows you to either synchronize the current **Reorder Point** and **Restock Level** values for the selected stores with Central Manager, or to change the Reorder Point and Restock level values for the selected stores.

Refer to "[Updating restocking information using Worksheet 308](#)" in the **Central Manager User Guide** for more information.

3.11.14

Release Date: February 22, 2023

Central Manager

- New Item Filter option for all worksheets except 261

Starting with release 3.11.14, if you use **Item Filter** to add items to worksheets, you can build a filter based on the **MSRP** of the items. This new Item Filter option is available for all worksheets except 261.

- Changes to functionality of the Store Group Wizard

Starting with release 3.11.14, the **Store Group Wizard** will continue to create records for items in the GlobalCatalog table of the Central Manager database, but it will no longer create any jobs to synchronize items to stores. You should use **Worksheet 261: Download Items** to synchronize items (and their properties) to stores instead of the Store Group Wizard.

Central Manager and Store Manager

- New columns available for the Items list view

Starting with release 3.11.14, you can choose to display **Date Created** and **Last Updated** columns in **Items** list view. To display these columns, click **Merchandising | Items | Layout** and select Date Created or Last Updated. By default, these columns are not visible in the Items list view.

- New filter option for items in the Items list view

Starting with release 3.11.14, you can choose to filter items by **Date Created** or **Last Updated** in the **Items** list view. To use this filter, click **Merchandising | Items | Filter** and select Date Created or Last Updated.

3.11.13

Release Date: January 16, 2023

There are no new features or enhancements in release 3.11.13. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.11.12

Release Date: December 26, 2022

Loyalty Manager, Central Manager, Store Manager

- New log in screen and new central user or manager user role permission

Starting with release 3.11.12, you must access Loyalty Manager through a log in screen. To log in, you must be either a central user or manager user who has the new permission **Allowed to access the Loyalty program** assigned to their role.

In Central Manager, you can assign this permission to central user roles under **Setup | People and Security | Central User Roles**. In Store Manager, you can assign this permission to manager user roles under **Setup | People & Security | Manager User Roles**. Click **New** or double-click an existing role, expand **Privileges | Loyalty Privileges**.

- Redeem loyalty reward coupons at any centrally-managed store

Starting with release 3.11.12, customers will be able to redeem loyalty reward coupons at any store managed by Central Manager. In previous releases, customers could only redeem loyalty reward coupons in the same store that issued the coupon.

Central Manager, Store Manager, and POS

- Change regional Currency settings to support whole dollar item prices

To use price embedded barcodes (such as EAN/UPC) in regions that do not use fractional item prices (i.e., no decimals), such as Guyana, you must change the Currency settings on each computer running Store Manager and POS to use 0 digits after the decimal.

To change the currency settings, click **Search**, type **Region**, and press **Enter** to display the **Region** dialog. Click **Additional settings**. On the **Currency** tab, for **No. of digits after decimal**, enter **0**. Click **OK**.

Refer to [Setting up random weight EAN-13 barcodes](#) for more information.

POS Software Development Kit (SDK)

- Enter discount reason code in chain of commands

Starting with release 3.11.12, when you are programming a chain of commands for POS Task Pads or Custom Buttons, if you enter a {Reason Code} parameter for an applicable DiscountTransaction command, the reason code is applied automatically to the transaction. If you do not enter a {Reason Code} parameter, the Select Reason Code screen displays and the cashier is prompted to select a reason code.

3.11.11

Release Date: December 5, 2022

Store Manager

- Add lower/upper bound as filter options in the Label Wizard

Starting with release 3.11.11, in the **Label Wizard**, if you select **Print labels for items that satisfy the following filter** and click the **Browse** icon, you can now select **LowerBound** and **UpperBound** from the **Field** drop-down and define a filter based on the values in these fields. For more information on the lower/upper bound fields, refer to "Setting up standard items" in the Store Manager User Guide.

3.11.10

Release Date: November 21, 2022

Central Manager

- Allow same item to be included more than once in any worksheet

Starting with release 3.11.10, you can include the same item more than once in any worksheet. In previous releases, if you attempted to add the same item more than once, the warning message "Item already exists" displayed and you could not add the item. Now, if you add the item more than once, the item is simply added to a new row (it is not consolidated with the previous item entry).

Central Manager and Store Manager

- New configuration option for random weight EAN-13 barcodes

Starting with release 3.11.10, you can configure the format for random weight EAN-13 barcodes (sometimes referred to as price embedded barcodes) to support item prices greater than \$999.99.

The EAN-13 number starts with a GS1 prefix. The 02 and 20 prefixes are typically used for vendor-packaged goods with varying weight (such as chicken), while the 21 to 29 prefixes are used for either proprietary products (own brand or unbranded) or items packaged in store. The prefix is followed by an item code (sometimes referred to as the PLU), price, and a check digit. The format may also include a price verifier.

The number of digits used for the item code and price can vary. Together, the lengths of the item code and price must be 10 digits. For example, if the item code is 4 digits, the price must be 6 digits. Similarly, if you require 8 digits for the price, you are limited to 2 digits for the item code.

Before you can use EAN-13 barcodes in your store(s), you must configure POS to support random weight EAN-13 barcodes. You can do this by going to **File | Configuration | POS Options** and selecting **Utilize random weight EAN codes**. The new EAN-13 format configuration option is available in Central Manager or Store Manager under **Setup | Miscellaneous | Random Weight EAN**.

Note: If your stores are centrally-managed using Central Manager, you must configure these EAN-13 options in Central Manager.

3.11.9

Release Date: November 7, 2022

There are no new features or enhancements in release 3.11.9. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.11.8

Release Date: October 25, 2022

Central Manager and Store Manager

- Look up items from both primary and secondary suppliers by reorder number

Starting with release 3.11.8, under **Merchandising | Items**, you can look up items from both primary and secondary suppliers by searching on the supplier's reorder number.

If you want to search the reorder numbers of the primary supplier, click in the **Reorder Number** column and type part or all of the reorder number into the lookup field. The list of items dynamically updates to display all matches for the primary supplier. If you want to search the reorder numbers of secondary suppliers, type part or all of the reorder number into the lookup field and press **Enter**.

You can display the **Reorder Number** column in the items list view by clicking **Layout** and selecting **Reorder Number**. You can add supplier information for items, such as the reorder number, on the **Purchase** tab of the **Item** window.

- Include Tax ID Number in the customer list view

Starting with release 3.11.8, under **Customer | Customers**, you can display the **Tax ID Number** column in the customer list view by clicking **Layout** and selecting **Tax ID Number**. The Tax ID Number column is not displayed in the customer list view layout by default.

3.11.7

Release Date: October 10, 2022

POS

- Usability change to Login screen in POS

Starting with release 3.11.7, if you enter your **User ID** on the **Login** screen and press **Enter**, the cursor moves to the **Password** field instead of submitting the User ID (without a password) for verification. This is a usability improvement that is designed to increase the login success rate.

Store Manager and POS

- Restrict access to the Action button in POS

Starting with release 3.11.7, there is a new option **Do not allow to access the Action button** to restrict users from editing line items in a transaction using the Action button in POS. This option is available in Store Manager under **Setup | People & Security | Users | Extended Properties**.

Central Manager

- Starting with release 3.11.7, on the **Items** tab of purchase orders or transfers in/out, you can sort column data in ascending or descending order by clicking the column header.

3.11.6

Release Date: September 27, 2022

There are no new features or enhancements in release 3.11.6. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.11.5

Release Date: September 12, 2022

There are no new features or enhancements in release 3.11.5. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.

3.11.4

Release Date: August 29, 2022

Central Manager

- New option to copy existing worksheets

Starting with release 3.11.4, you can create a copy of any existing worksheet under **Worksheets | Worksheets Status**. To do this, select the worksheet style, select the worksheet, and click **Copy**. You can create a copy of a worksheet that has any status. The copy is set to **Not Yet Approved** status by default and must be approved to initiate processing.

Note: if the original worksheet is for a single store, you cannot change the selected store in the copied worksheet. However, if the original worksheet is for multiple stores, you can change the selected stores in the copied worksheet.

3.11.3

Release Date: August 15, 2022

Store Manager and POS

- Use three decimal points by default for item Qty, On Hand, and Available

Starting with release 3.11.3, if there is no **POS Profile** linked to a register with **Weights and Measures** enabled, POS will use three decimal points for item **Qty** field by default, and Store Manager will use three decimal points for **On**

Hand and **Available** inventory quantity fields by default. In previous releases, the default was two decimal points.

Note: If the **No. of decimal points** defined under **Weights and Measures** is two, three decimal points will be used (the default). If the **No. of decimal points** is four, four decimal points will be used.

- New option to prevent negative tendering

Starting with release 3.11.3, there is a new option in Store Manager under **File | Configuration** called **Do not allow negative tendering (if this option is check, POS only give change by default change Tender)**.

Store Manager

- Purchase tax not included in transfers in/out

Starting with release 3.11.3, purchase tax is not included for items being transferred between stores using transfers in/out. Purchase tax is specified in the **Tax Code** field under **Merchandising | Items | Purchase**.

Central Manager and Store Manager

- Supplier promotional cost displays in the Ordering Guidance panel

Starting with release 3.11.3, if you have entered a supplier promotional cost for an item, this cost displays in the **Ordering Guidance** panel. In Store Manager, the Ordering Guidance panel is visible on the **Items** tab of purchase orders. In Central Manager, the Ordering Guidance panel is visible on the **Contents** tab of Worksheet 340: PO Planner. This supplier promotional cost only displays in the Ordering Guidance panel if the promotion is still active. Expired promotions will not be listed. Supplier promotional costs are specified in the **Supplier Item Cost** field under **Merchandising | Items | Purchase**.

Central Manager, Store Manager, and POS

- Make sales representatives inactive

Starting with release 3.11.3, you can make sales representatives inactive. To make a sales representative inactive, click **Setup | People & Security | Sales Representative** and select **Inactive**.

In Central Manager and Store Manager, inactive sales representatives are not automatically displayed in the Sales Representative list. To view inactive sales representatives, in the **Filter** section of the ribbon select either **Inactive** or **All**.

Inactive sales representatives will continue to be listed in reports, such as the Sales Commission Report, if the report includes any of the inactive sales representative's transactions. For customers where the inactive sales representative was selected in the Primary Sales Rep. field, the field value will be reset to <none>.

In POS, inactive sales representatives cannot be selected for specific items in a transaction or for the entire transaction.

3.11.2

Release Date: August 1, 2022

POS

- Use F6 to access Action options for a line item

Starting with release 3.11.2, cashiers can use the **F6** keyboard shortcut to access **Action** button options, such as changing item quantity, for a line item in a transaction.

Central Manager

- Add MSRP to Worksheet 304: Change Item Prices

Starting with release 3.11.2, **MSRP** is included as a column in Worksheet 304: Change Item Prices. In addition, if you click the **Formula** button, **MSRP** is listed as an option in the **Set Price To** drop-down list. This enables you to create a formula to define new prices for items that is based on MSRP.

- Performance improvement when Item Filter is selected for most worksheets

Starting with release 3.11.2, for all worksheets except 330: Inventory Transfer and 340: PO Planner, you will notice improved performance if you use Item Filter to add items to the worksheet.

Central Manager and Store Manager

- New manager user role option

Starting with release 3.11.2, there is a new option **Allow to Change On Hand Quantity** for manager user roles. This option, which is selected by default, controls whether managers can change on hand quantities for items in Store Manager. If you de-select the option for a manager user role, managers assigned the role cannot change on hand quantities for items in Store Manager. You can configure this option in Setup | People and Security | Manager User Roles | Privileges | Items Privileges in either Central Manager or Store Manager.

Note: You cannot change the on hand quantities for items in Central Manager. You can only change on hand quantities for items in Store Manager.

Central Manager, Store Manager, and POS

- Use register default task pad for global cashiers

Starting with release 3.11.2, if you create a global cashier in Central Manager (Setup | People and Security | Store Users), the **POS task pad** value will be automatically set to **<Use register default>** in Store Manager for the store groups to which the cashier is assigned.

3.11.1

Release Date: July 18, 2022

Central Manager, Store Manager, and POS

- Synchronize global cashier password changes

Starting with release 3.11.1, when a global cashier changes their password using either POS or Store Manager, the password is synchronized to Central Manager and then to any stores in the store groups to which the cashier has been assigned. Global cashiers are created in Central Manager (Setup | People and Security | Store Users) and assigned to store groups. Cashiers typically change their passwords from the POS login screen, but they can also change their passwords using Store Manager (from either the login screen or from Setup | People & Security | Users).

Store Manager, POS, and POS Software Development Kit (SDK)

- Configure mandatory customer fields and phone number formats

Starting with release 3.11.1, you can configure mandatory fields for new customers. In Store Manager, click **Setup | Customer | Customer Policy**. On the **Options** tab, select the fields that must be filled out for new customers. If you do not fill out these fields in Store Manager an error message displays. In POS, the Save button is disabled.

You can also configure a required phone number format on the **Mask** tab. For example, you might enter +1-###-###-#### as the phone number format, where +1 is the country code, ### is the three-digit area code, and ###-#### is the seven-digit phone number.

Note: If you define a phone number format on the Mask tab, it does not affect existing customer phone numbers in the database. The format requirements only apply to new phone number entries.

You can look up the mandatory customer fields using the POS SDK. Refer to the POS SDK documentation for more information. In a typical installation, the POS SDK is saved to C:\Program Files (x86)\Retail Hero\RMH POS\RMH POS SDK.

Store Manager

- Prompt to save changes to the physical inventory count batch

Starting with release 3.11.1, if you accidentally click Close before you have saved changes to your physical inventory count batch, Store Manager will display a message asking if you want to save your changes.

- All serial number fields added to the Purchase Order and Transfer In/Out data source

Starting with release 3.11.1, all serial number fields (1, 2, and 3) have been added to the data source used to customize the Purchase Order and Transfer In/Out templates.

3.11.0

Release Date: July 4, 2022

Store Manager, POS, and POS Software Development Kit (SDK)

- Program a chain of commands

Starting with release 3.11.0, when programming POS Task Pads or Custom Buttons you can program buttons to execute a series of commands when the button is clicked by adding a semicolon (;) between commands. For example, you might create a chain of commands to discount a transaction (command 1) and then automatically select a discount reason code (command 2). There is no limit to the number of commands in a chain. However, the commands should be chained together to follow a logical transaction process.

- Configure sequential tendering for POS (preview only)

Starting with release 3.11.0, there is a new POS Profile option "Enable sequential payment" to enable sequential tendering in POS. With sequential tendering, cashiers can process different payments (such as debit or credit card) one at a time before the transaction is completed in POS.

Note: Currently, there are no payment extensions that support sequential tendering, so you should NOT enable this option. Our independent software vendor (ISV) partners are currently in the process of developing sequential tendering capabilities in their payment extensions using the POS Software Development Kit (SDK) supplied in this release. We will publish the list of supported payment extensions once those become available.

3.10.8

Release Date: June 20, 2022

Store Manager

- Child item cost is updated when a purchase order or transfer in containing parent item is received

Starting with release 3.10.8, when a purchase order or transfer in that contains a parent item is marked as received, if the store uses a Cost Update Method (Last Cost, Weighted Average, or Landed Cost) to calculate item cost, the item cost for both the parent and child items are updated. Prior to release 3.10.8 only the item cost of the parent item was updated.

The **Cost Update Method** is selected under **File | Configuration** on the **Inventory Rules** tab. If a Cost Update Method is selected, the formula used to update the item cost of a child item is **[new cost of parent item] / [child item quantity]**. The new cost of the parent or child item displays in the **Cost** field on **General** tab of the Item screen. The quantity of the child item displays in the **Child Quantity** field on the **Special** tab of the Item screen.

3.10.7

Release Date: June 6, 2022

Store Manager and Central Manager

- New automatic item lookup codes

Starting with release 3.10.7, you have the option to automatically generate item lookup codes when you create new items. Refer to [Generating automatic item lookup codes](#) for more information.

Store Manager

- Performance improvements to Purchase Order Requisitions

Starting with 3.10.7, you will notice performance improvements when you generate Purchase Order Requisitions.

Store Manager and POS

- Enable sale prices on price-embedded barcodes

Starting with release 3.10.7, if your store uses price-embedded barcodes on item labels (e.g., for weighted items), if you put the item on sale in Store Manager, POS will use the price from Store Manager (not from the label) when a cashier rings up the item.

3.10.6

Release Date: May 24, 2022

Store Manager and Central Manager

- Export Active Reports to CSV

Starting with release 3.10.6, when you open an Active Report and click Export to Excel, one of the file formats you can select is CSV.

Store Manager

- Run Force Install Tables executable from command prompt

Starting with release 3.10.6, you can run Force Install Tables as an executable from the command prompt. This allows you to update or repair the store database without opening Store Administrator or Store Manager.

To use the Force Install Tables executable, open a command prompt and enter the following:

```
"C:\Program Files(x86)\Retail Hero\RMH Store Manager\ForceInstallTables.exe" & exit /b
```

The executable displays either a success or failure message. Detailed results are saved to a log stored in the following folder:

C:\ProgramData\RetailHero\RMH Store Manager\Force Install Tables\.

3.10.5

Release Date: May 9, 2022

Store Manager

- New cashier property to prevent returns or voids

Starting with release 3.10.5, you can prevent cashiers from returning or voiding entries from a transaction by selecting the **Do not allow to return or void entries from transaction** option. This option is available under **Setup | People & Security | Users** on the **Extended Properties** tab.

When this option is selected, the cashier will see the message "You do not have the privilege to return or void entries from the transaction" if they attempt to return or void an item.

- Changes to Formula button

Starting with release 3.10.5, you will see the following changes to purchase orders and transfers in/out:

- On the **Items** tab, the existing **Formula** button will be renamed to **Discount**. Only the button name is changing; the underlying functionality remains the same.
- On the **Items** tab, if you click in the **Cost** or **New Price** columns a new button

named **Formula** is enabled. You can use this button create a basic formula to calculate a Cost or New Price for items.

Formula

This Screen will allow you to set the column values based on a formula using other columns in the grid.

Set Price To

Price + 1.50

Rounding

Do not round result Price Rules

Examples

15.25 + 1.50 = 16.75

Apply Formula to this selection

Apply formula to all rows in this column

OK Cancel

Central Manager and Store Manager

- The Spanish translations of the Central Manager and Store Manager interfaces were updated.

Store Manager

- [New cashier property to prevent returns or voids](#)
-

3.10.4

Release Date: April 25, 2022

Store Manager

- Worksheet Inventory menu renamed Purchasing Tasks

Starting with release 3.10.4, the **Worksheet Inventory** menu has been renamed **Purchasing Tasks**.

- Select customer Ship To Address on purchase orders

Starting with release 3.10.4, when you create a new purchase order and choose **Ship To Customer**, you can now look up the customer's shipping address and add it to the **Ship To Address** field.

- Include item Price in purchase order or transfer in/out templates

Starting with release 3.10.4, it is now possible to customize purchase order and transfer in/out templates to include item **Price**. To add this column to templates, open a purchase order or transfer in/out in print preview and then click **Edit**.

Central Manager

- New column added to Central Users screen

Starting with release 3.10.4, when you go to **Setup | People and Security | Central Users**, you will see a new **Central User Roles** column where you can see the role assigned to specific users.

Loyalty

- Customer account number now displays on Customer Management tab

Starting with release 3.10.4, in Store Loyalty and Central Loyalty, the customer's account number now displays on the **Customer Management** screen when you look up a customer.

3.10.3

Release Date: April 11, 2022

Store Manager

- Changes to Cashier Time Clock reports

Starting with release 3.10.3, the Cashier Time Clock and Cashier Time Clock with Time in Hours-Minutes reports will show actual punch in/out times.

Store Manager and Central Manager

- Changes to Item Price List report

Starting with release 3.10.3, the Item Price List report will show **% Profit Margin** and **\$ Profit** for items that are tax exclusive. This typically applies in jurisdictions in Canada and the U.S. The formula for % Profit Margin is $[(\text{Price}-\text{Cost})/\text{Price}] * 100$. The formula for \$ Profit is $[\text{Price}-\text{Cost}]$.

Central Manager

- Two new worksheets

Starting with release 3.10.3, you will be able to use two new worksheets in Central Manager:

- 321: Change Item Block Sales
- 322: Change Item Discounts

Use Worksheet 321 to block item sales according to a schedule or for a specified period of time. Use Worksheet 322 to apply new item discounts.

- Two new configuration options

Starting with release 3.10.3, you will be able to use two new configuration options in Central Manager:

- Do not allow Central to override the Item Discount in Stores
- Do not allow Central to override the Item Block Sales in Stores

When selected, these options (available under **File | Configuration**) prevent Central Manager from overriding item discounts or block sales criteria at the store level when item details are updated in Central Manager.

For example, if you change one item property such as alias in Central Manager, an item update package is pushed to stores. This package usually updates all item properties. If you select these two new configuration options, item discounts or block sales criteria that you defined for the item in Central Manager are not pushed to the stores in the item update package.

3.10.2

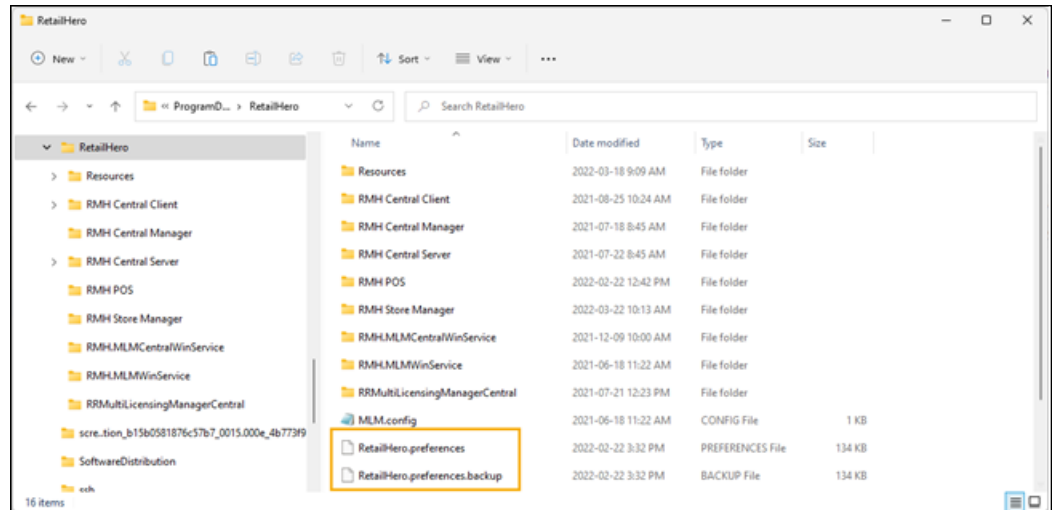
Release Date: March 28, 2022

POS

- Automatic backup of the preferences file

Starting with release 3.10.2, POS will create a backup of the **RetailHero.preferences** file when a cashier logs out or when the application is closed. If there is any problem loading the preferences file, such as a file corruption, POS will restore the preferences file using the backup.

The RetailHero.preferences file contains POS preferences such as font size, screen resolution, and skin color. It is usually stored in C:\ProgramData\RetailHero\.



Central Manager

- Use file export and import to update Worksheet 304

Starting with release 3.10.2, you can export items from Worksheet 304 to a Microsoft Excel spreadsheet (in text, CSV, or XML format), make the changes in the spreadsheet, and then import the spreadsheet back into Central Manager. Refer to [Using file export and import to update worksheets](#) for more information.

- Add items by alias in worksheets and the Inventory Wizard

Starting with release 3.10.2, when you manually add items on the **Contents** tab of worksheets or in the **Inventory Wizard**, you can now use item aliases to look up items in the **Quick Scan** dialog.

3.10.1

Release Date: March 14, 2022

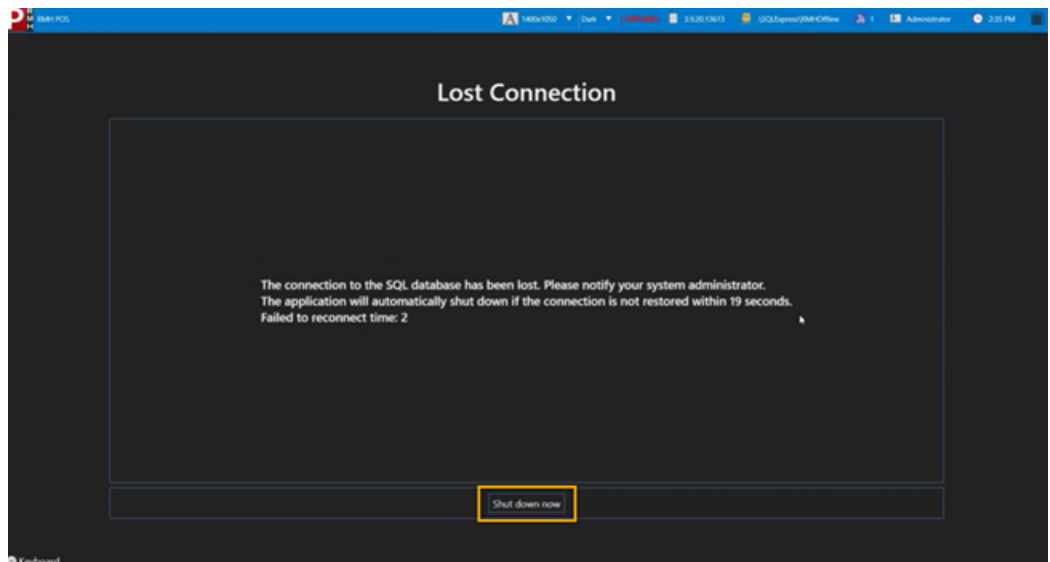
Store Manager and POS

- New reconnect actions if POS loses connection to the database

POS regularly connects to the database to validate product licensing policies. If a connection attempt times out because of SQL performance it can cause POS to crash.

Starting with release 3.10.1, if POS loses connection to the database it will automatically attempt to reconnect.

By default, POS will make three attempts to reconnect. Each reconnection attempt can last up to 10 seconds. If POS cannot reconnect to the database after three attempts it will shut down. The cashier also has the option to shut down POS at any time during the three attempts by clicking the **Shut down now** button.



You can change the default reconnection behavior by editing the **RMHPOS.-config** file, which is usually located in **C:\ProgramData\RetailHero**. Add or edit the following line of text at the bottom of the config file:

```
<dbretry RetryTimeout="20" RetryAttempts="4" />
```

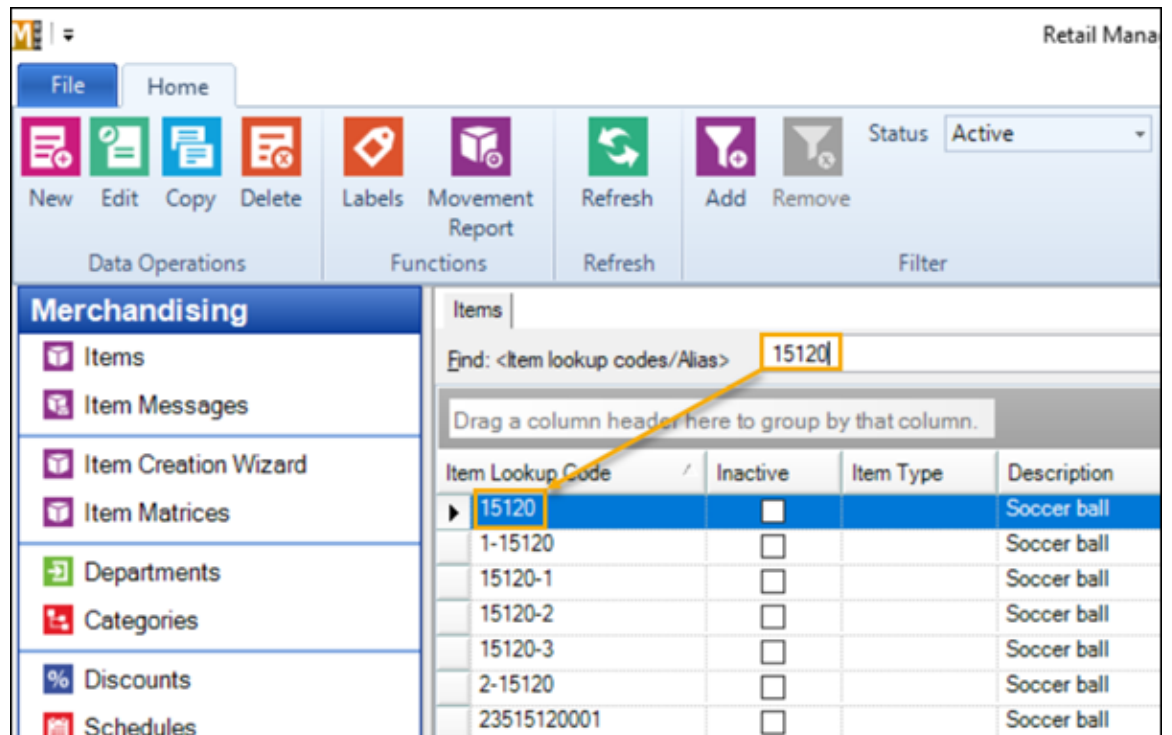
Note: The RetryTimeout value must be a minimum of 10 seconds. Similarly, the RetryAttempts value must be a minimum of 3 attempts. Any

values less than 10 seconds or 3 retry attempts will not be recognized by POS.

Store Manager and Central Manager

- Search improvements in Item list

Starting with release 3.10.1, when you enter a value (such as an item lookup code) in the **Find** field at the top of the **Item** list, exact matches display at the top of the search results list. Partial matches (where the text string is found within the value) display below exact matches.



The screenshot shows the 'Retail Mana' software interface. The top ribbon includes 'File' and 'Home' tabs, with various icons for 'New', 'Edit', 'Copy', 'Delete', 'Labels', 'Movement Report', 'Refresh', 'Add', and 'Remove'. A 'Status' dropdown is set to 'Active'. The left sidebar is titled 'Merchandising' and lists 'Items', 'Item Messages', 'Item Creation Wizard', 'Item Matrices', 'Departments', 'Categories', 'Discounts', and 'Schedules'. The main area shows the 'Items' list with a search field containing '15120'. Below the search field is a table with the following data:

Item Lookup Code	Inactive	Item Type	Description
15120	<input type="checkbox"/>		Soccer ball
1-15120	<input type="checkbox"/>		Soccer ball
15120-1	<input type="checkbox"/>		Soccer ball
15120-2	<input type="checkbox"/>		Soccer ball
15120-3	<input type="checkbox"/>		Soccer ball
2-15120	<input type="checkbox"/>		Soccer ball
23515120001	<input type="checkbox"/>		Soccer ball

- Automatic release of transfers and purchase orders

Starting with release 3.10.1, you can configure Central Manager to automatically release transfers and purchase orders created using **Worksheet 330** and **Worksheet 340**. When the option **Auto Release Order** is enabled in

Central Manager, approved transfers and purchase orders are automatically set to **Released** status in Store Manager.

3.10.0

Release Date: February 28, 2022

Store Manager and POS

- Add unit of measure to pole display

Starting with release 3.10.0, for stores that have Weights and Measures (WAM) functionality enabled, the unit of measure (UOM) defined for a weighted item will automatically display on the pole display if pole display is set up for POS.

Note: The quantity of a weighted item cannot be displayed as a whole number. The quantity will always include a decimal point. If the quantity is 1, it will display as 1.0.

Store Manager and Central Manager

- New custom item properties fields

Starting with release 3.10.0, you can set up custom item properties fields for items in Store Manager or Central Manager. You can set up these custom fields to capture data that is unique to the types of items you sell.

Note: For stores managed by Central Manager, you must set up the custom item properties fields and enter values for those fields in Central Manager. The custom fields and their values are synchronized to the stores when you save. You cannot edit the values on the item's Extended Properties tab in Store Manager.

- New database table and column for custom item properties fields

Starting with release 3.10.0, there is a new **ItemCustomProperty** table in both the Store Manager and Central Manager databases to support the set up of custom item properties fields under **Setup | Miscellaneous | Item Properties**. The **ItemExt** table was also updated. It has a new column **ItemCustomPropertyXmlData** to store any values entered into the custom item properties fields (under **Merchandising | Items** on the **Extended Properties** tab).

Loyalty

- Change to permissions required to use Loyalty Manager

Starting with release 3.10.0, you will not be prompted to enter an administrator user name and password when you start Loyalty Manager. Any person with access to the computer where Loyalty Manager is installed will be able to start the application and set up a loyalty program.

Note: Administrator privileges are still required to install or uninstall RMH Loyalty.

3.9.21

Release Date: February 14, 2022

Store Manager and POS

- New pick list and pack list receipt templates

Starting with release 3.9.21, two new XML receipt templates will be available: **Custom_PickingList.xml** and **Custom_PackingList.xml**. Stores typically use pick lists and pack lists when employees pick or pack customer orders. Some examples include:

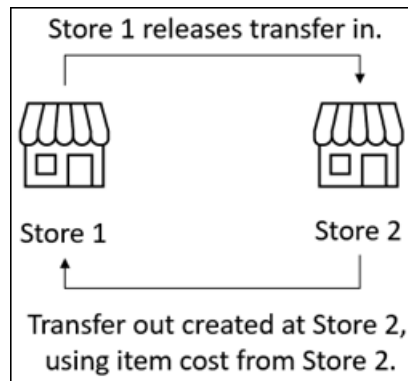
-
- **Stores with an online shop:** Orders may be picked up by the customer or mailed to the customer.
 - **Stores that offer a personal shopper service:** Orders may be picked up curbside by the customer or delivered to the customer's home.
 - **Big box home improvement stores with pick up or loading zone:** Orders are typically picked up by the customer in a designated pick up or loading zone.

When you download the release package, these templates are copied to C:\Program Files (x86)\Retail Hero\RMH Store Manager\ReceiptTemplates\ by default.

Store Manager and Central Manager

- Transfer out cost now based on the shipping store's cost

Starting with release 3.9.21, when an inter-store transfer in is created between stores managed by Central Manager, the matching transfer out uses the item cost at the shipping store, not the item cost at the receiving store.



3.9.20

Release Date: January 17, 2022

There are no new features in Release 3.9.20. Refer to the Release Notes for more information about the fixes and upgrades included in the release.

3.9.19

Release Date: December 20, 2021

Store Manager

- Add new Ship option and Shipped status for purchase orders

Starting with release 3.9.19, there is a new **Ship** option for purchase orders. This option becomes available after a purchase order moves to **Released** status. After you ship a purchase order, it moves to the new **Shipped** status. Using **Ship** is an optional business workflow. You can continue to move purchase orders directly from **Released** to **Received** status.

- Add new Import and Export options for purchase orders and transfers

Starting with release 3.9.19, you can import or export item information in the **Items** tab for purchase orders, transfers in, and transfers out.

- Reconcile item movement as part of calculation of physical inventory count

Starting with release 3.9.19, any item movement (such as sales, returns or exchanges, transfers in, or transfers out) that occurs after a physical inventory count starts will be automatically reconciled when the count is calculated.

Note: The reconciliation of item movement with the physical inventory count is performed automatically in the database after the customer clicks **Calculate**. No further action or inputs are required by the customer.

Store Manager and Central Manager

- New setting to prevent changes to shipped purchase orders

Starting with release 3.9.19, there is a new option **Do not allow to make changes to purchase order when shipped** to prevent changes to purchase orders that have shipped. This option is available under **Setup | Inventory/Purchasing | Order Setting** on the **Global Option** tab.

Note: For stores managed by Central Manager, this order setting option must be defined in Central Manager and synchronized to the applicable stores.

3.9.18

Release Date: December 6, 2021

Central Manager, Store Manager, and POS

- Starting with release 3.9.18, you can enter up to 50 characters for serial numbers and voucher numbers.

In previous releases of Retail Management Hero you were limited to 20 characters for serial numbers and voucher numbers.

The database schemas of Central Manager and Store Manager have been updated and they now support 50 characters for serial numbers and voucher numbers. This change is automatically available to customers who install, migrate to, or upgrade to the 3.9.18 version of Retail Management Hero.

The following tables and columns in the Central Manager database were updated:

- Serial.SerialNumber
- Serial.SerialNumber2
- Serial.SerialNumber3

-
- Voucher.Number
 - VoucherOnline.VoucherNumber

The following tables and columns in the Store Manager database were updated:

- Serial.SerialNumber
- Serial.SerialNumber2
- Serial.SerialNumber3
- Voucher.Number

Note: If you have an offline database configured for POS, you must run either the Z report or ZZ report to upgrade the offline database.

3.9.17

Release Date: November 8, 2021

Store Manager and POS

- Set New Sales Price and New Sales Type using Advanced Item Wizard

Starting with release 3.9.17, you will be able to use the **Advanced Item Wizard** in Store Manager to set sales prices that will be in effect for a specified period or schedule. You set sales prices in the **New Sales Price** column. In the **New Sales Type** column, you can select **Period** or **Schedule**.

- More tables updated in offline database by Z, ZZ, and blind close reports

Starting with release 3.9.17, when you run Z, ZZ, or blind close reports the following tables will be updated in the offline database:

-
- RMH_POSProfile
 - RMH_WAM_PresetTare
 - RMH_WAM_PresetTareDetails
 - RMH_WAM_TareConfig

3.9.16

Release Date: October 24, 2021

Central Manager

- New Extended Properties tab on Item screen

Starting with release 3.9.16, the **Extended Properties** tab will be available on the **Item** screen. It will have the same options that are available on the Extended Properties tab in Store Manager.

Note: If you select these options for an item in Central Manager, the changes will be synced to stores selected on the Store Groups tab.

- New tasks in the Inventory Wizard

Starting with release 3.9.16, you will be able to use the **Inventory Wizard** to perform two new tasks:

- **Task 1010: May not be placed on purchase order** - Select this task if you want to block items from being added to purchase orders, for example if you do not want to restock the item. This task will turn on the option **Do Not Order** on the **Purchase** tab of the **Item** screen in Central Manager.
- **Task 1230: Item is available on the website** - Select this task if you want to make items available on the store website. This task will turn on the option **Item is available on the website** on the **Options** tab of the **Item** screen in Central Manager.

- New Filter fields for worksheets

Starting with release 3.9.16, you will be able to select the **Date Created** and **Web Item** filter items in the following worksheets:

- Worksheet 251: Update Inventory - Item Prices
- Worksheet 261: Download Items
- Worksheet 303: Change Item Ordering Info
- Worksheet 304: Change Item Prices (Regular)
- Worksheet 320: Adjust Item Sales Tax
- Worksheet 330: Inventory Transfer
- Worksheet 340: PO Planner
- Worksheet 351: Update Inventory - Item Prices Cost (Regular)

Use **Date Created** to filter on items that were created on the specified date. It will not filter on items that were updated on that date. If you want to filter on items that were either created or updated on a specified date, use the **Item Last Updated** filter instead.

Use **Web Item** to filter on items that are available on the store's website. This is useful if your store offers different prices for items sold online.

3.9.15

Release Date: October 12, 2021

Store Manager and POS

- Improving performance of inventory count file import

Starting with release 3.9.15, the method used to load and query the inventory count file has been optimized to improve performance.

- Allowing double-click to drill down on item lookup code

Starting with release 3.9.15, when working with purchase orders and transfers in or out, you can double-click on an item lookup code in the Code column to open the Item dialog. In previous releases, you had to hold the Ctrl key and single-click in the Code column to open the Item dialog. Also starting with release 3.9.15, you can double-click in on item information in any other column to open the Order Item Card dialog.

3.9.14

Release Date: September 28, 2021

There are no new features in Release 3.9.14. Refer to the Release Notes for more information about the fixes and upgrades included in the release.

3.9.13

Release Date: September 13, 2021

Store Manager and POS

- Inactive users filtered out in Time Clock

Starting with release 3.9.13, the **Time Clock** only shows active users. This makes it easier to enter time for cashiers. There is also a new **Browse** icon next to the **Cashier** field that you can use to quickly look up a specific cashier.

- Editing Information from purchase orders or transfers in/out

Starting with release 3.9.13, you can edit an item from a purchase order or transfer in/out in Store Manager. When you edit the item in the **Item** dialog, you now have the option to save your changes.

Store Manager and Central Manager

- Place Order on Release option renamed to Auto Release Order

Starting with release 3.9.13, the order setting option **Place Order on Release** has been renamed to **Auto Release Order**. The functionality of the option has not changed.

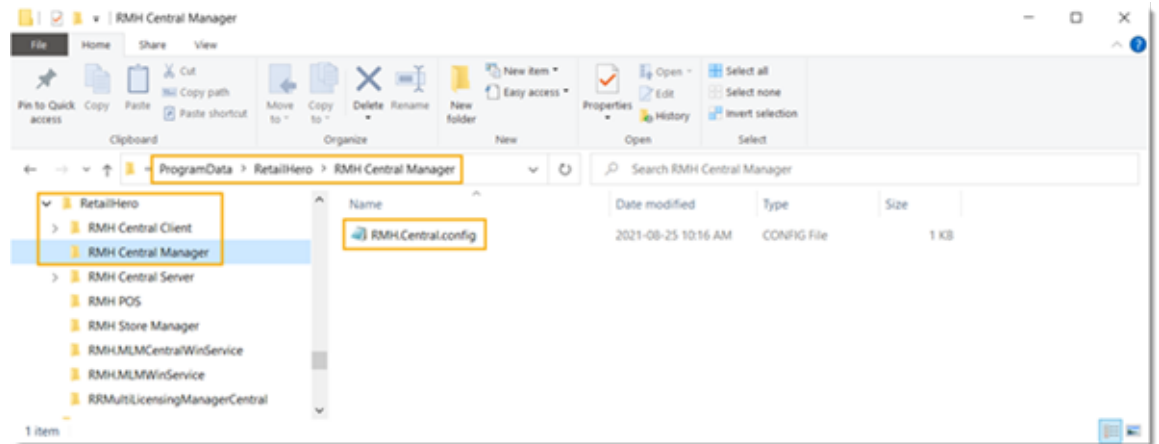
- Columns and column names updated for purchase orders and transfers in/out

Starting with release 3.9.13, the **Items** and **Charges** tabs for purchase orders or transfers in/out have the same columns and column headings in both Store Manager and Central Manager.

Central Manager

- Improved display time performance for Item lists

Starting with release 3.9.13, if you use Central Manager from a remote location to connect to the central database and your network latency is greater than 20ms, you can improve Central Manager performance by adding a line to the **RMH.Central.config** file. The config file is usually located under **C:\ProgramData\RetailHero\RMH Central Manager**.



Add the following line of text anywhere before the closing `</configuration>` tag:

```
<connectionstring packetsize="32000" />
```



Note: The default packetsize value is 8000.

3.9.12

Release Date: August 27, 2021

Store Manager and POS

- Set vouchers as the Default Change Tender

Starting with release 3.9.12, you can use vouchers as the Default Change Tender. You can set up a voucher tender type under **Setup | Financial | Tender Types**. You can set the **Default Change Tender** under **File | Configuration** on the **Tender** tab.

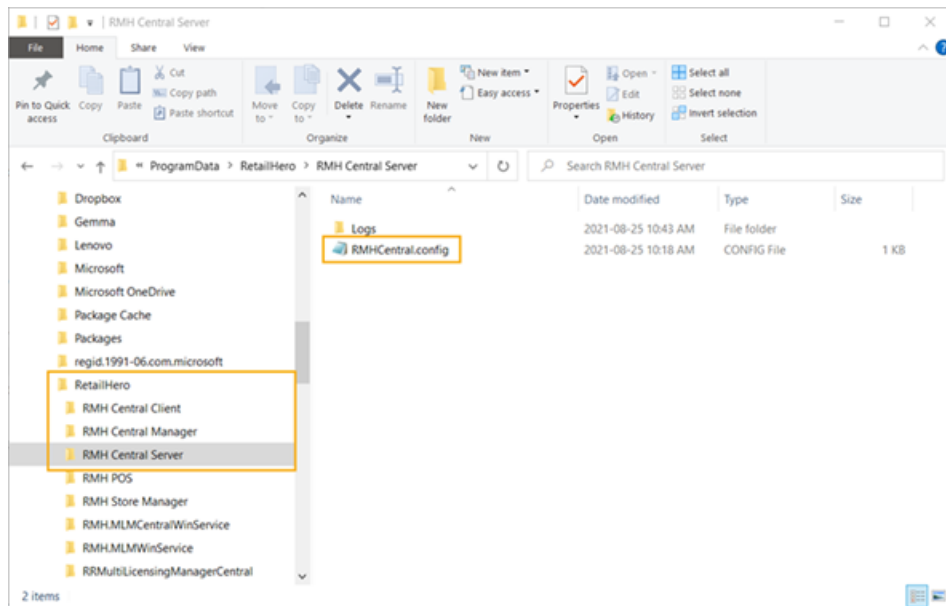
Central Manager

- Make items active/inactive using the Inventory Wizard

Starting with release 3.9.12, you can make items active/inactive using the Inventory Wizard using **Task 200: Make Items Active** and **Task 210: Make Items Inactive**.

- Improved performance for Worksheet 501


Starting with release 3.9.12, you can improve the performance of **Worksheet 501: Request Full Inventory** but making minor changes to the **RMHCentral.config** file. The config file is usually located under **C:\ProgramData\RetailHero\RMH Central Server**.



Add the following line of text to the bottom of the config file:

```
<item key="WS501PageSize" value="100" />
```

The system default is to send 500 items in a batch. You can use this line in the config file to override the default. Set the value lower, e.g., 100, 200, 300, 400, if you have less bandwidth and need to send fewer items in a batch.



```
*RMHCentral.config - Notepad
File Edit Format View Help
<?xml version="1.0" encoding="utf-8"?>
<configuration>
  <RMHCentralServer>
    <item key="RMHCentralServerDbConnectionString" value="RT2Vyd8jK1V/WOMZ9tAoFK7GfplTCI
+IwpYsF5xApmrekXDe8g9G37c/dUyzbgjh2j8ggY01FV2WoSL34la3pA=" />
    <item key="RMHCentralServerPort" value="9000" />
    <item key="RMHCentralServerSocketsPort" value="9001" />
    <item key="WS501PageSize" value="100" />
  </RMHCentralServer>
</configuration>
Ln 1, Col 1 100% Windows (CRLF) UTF-8 with BOM
```

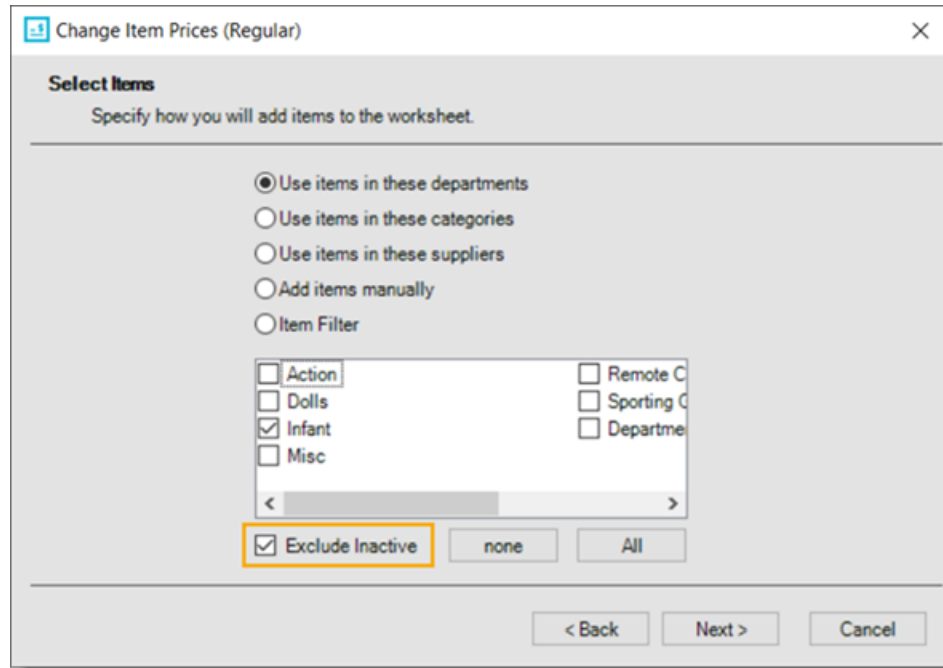
After this change you must restart the Central Server and Central Client services.

- Use file export and import with Worksheet 251

Starting with release 3.9.12, if you need to make changes to a lot of items in **Worksheet 251: Update Inventory-Item Prices** in Central Manager, you can export the items to an Excel spreadsheet, make the changes in Excel, and then import the spreadsheet back into Central Manager.

- Exclude inactive items in worksheets

Starting with release 3.9.12, all worksheets in Central Manager now have the option to exclude inactive items:



3.9.11

Release Date: August 16, 2021

Store Manager and POS

- Prevent changes to the unit of measure in POS

Starting with release 3.9.11, stores can prevent the unit of measure from being changed at the register by selecting the **Do not allow to edit Unit of Measure on Inventory Tab** option on the **Extended Properties** tab:

Substitutes	Special	Serial	Kit	Options	Purchase
General	Inventory	Pricing	Discounts	Commission	Aliases
Voucher	Tare Weights	Extended Properties			
Whole Number	Name			Value	
Do not allow to edit Unit of Measure on Inventory Tab				<input checked="" type="checkbox"/>	

- Display WAM information on POS login screen

Starting with release 3.9.11, for UK customers only, the login screen for POS will now display the customer's WAM certification number, the file name of the DLL (RetailHero.POS.WAM.UK.DLL) used to manage WAM functionality for UK customers, and the checksum used to check for errors in the transmission or storage of data in Store Manager and POS.

3.9.10

Release Date: July 30, 2021

Store Manager and Central Manager

- Allow centrally managed stores to set quantity discounts

Starting with release 3.9.10, centrally managed stores have the option of using Central Manager-defined discounts to set discounts on items.

Note: Discounts still need to be set up in Central Manager and then synchronized across stores.

Item: Test Item - 012345

Home

Save And Close Save And Edit Save And New Labels Movement First Prev Next Last Close

Save Functions Navigation

Voucher Tare Weights Extended Properties Kit Options Purchase

Substitutes Special Serial Discounts Commission Aliases

General Inventory Pricing

There is no discount scheme for this item

Use a Mix and Match discount scheme

Discount scheme: Volume Discount

Use a Buy X and get Y for Z discount scheme

Discount scheme: BuyXGetYForZ%off

Use a quantity discount pricing table

Discount odd items:

Pricing table:

Quantity	Price	Price A	Price B	Price C
0	\$0.00	\$0.00	\$0.00	\$0.00
0	\$0.00	\$0.00	\$0.00	\$0.00
0	\$0.00	\$0.00	\$0.00	\$0.00
0	\$0.00	\$0.00	\$0.00	\$0.00

Central Manager

- Use Worksheet 303 to change ordering information for multiple stores

In previous releases, **Worksheet 303: Change Item Ordering Info**, created one worksheet per store. This meant that if you needed to change ordering information for multiple stores you had to make the same changes in multiple worksheets. Starting in release 3.9.10, you can create a single worksheet to change ordering information for multiple stores.

- Set item discounts using the Inventory Wizard

Starting with release 3.9.10, you can set item discounts in the **Inventory Wizard** using **Task 5020: Set Item Discount**.

3.9.9

Release Date: July 16, 2021

Store Manager and POS

- Print labels for blocked sales items in Label Wizard

Starting with release 3.9.9, you can print labels for blocked sales items. To do this select **Print labels for items that satisfy the following filter** in the Label Wizard and filter on any of the following fields: Block Sales, Block Sales Reason, Block Sales After Date, and Block Sales Before Date.

- Redeem vouchers at the register

Starting with release 3.9.9, if a customer presents an expired voucher at the register, a message displays on the screen to indicate the voucher is expired and the cashier has the option to continue and redeem the balance of the expired voucher or to not accept the expired voucher.

Central Manager

- Use file export and import to update Worksheet 351

Starting with release 3.9.9, if you need to update item using **Worksheet 351: Update Inventory - Item Prices Cost (Regular)** in Central Manager, you can export the items to an Excel spreadsheet, make the changes in Excel, and then import the spreadsheet back into Central Manager.

3.9.8

Release Date: July 2, 2021

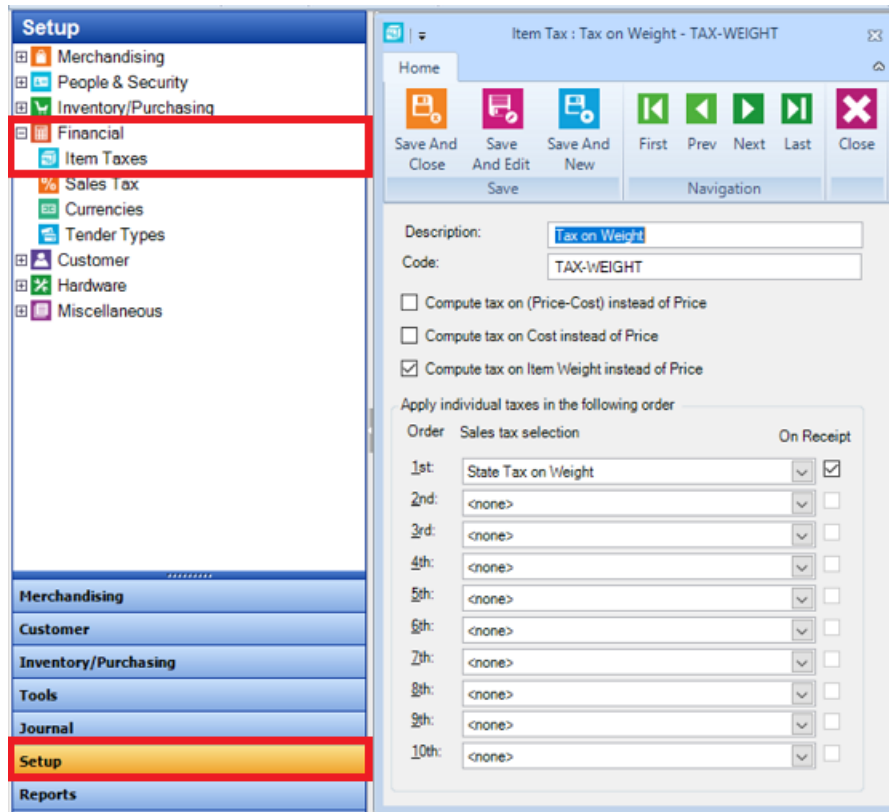
Store Manager and POS

- Generate physical inventory reports

Starting with release 3.9.8, under **Active Reports**, you can generate two physical inventory reports: **Physical Inventory Report (Detailed)** and **Physical Inventory Report (Summary)**.

- Compute tax on item weight instead of price

Starting with release 3.9.8, you can compute tax on item weight instead of price. To do this, you need to set up a sales tax based on weight that uses a **Fixed Amount**. Next, create the item tax, select the sales tax based on weight, and select **Compute tax on Item Weight instead of Price**. Then, assign the item tax to the item.



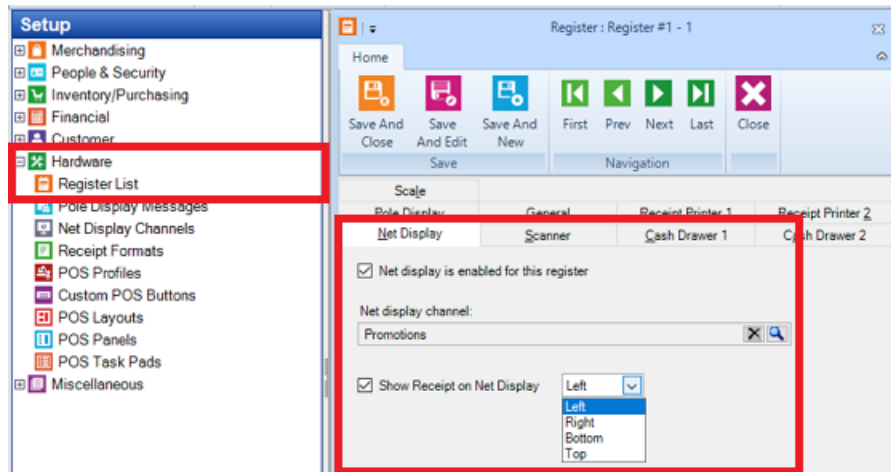
3.9.7

Release Date: June 18, 2021

Store Manager and POS

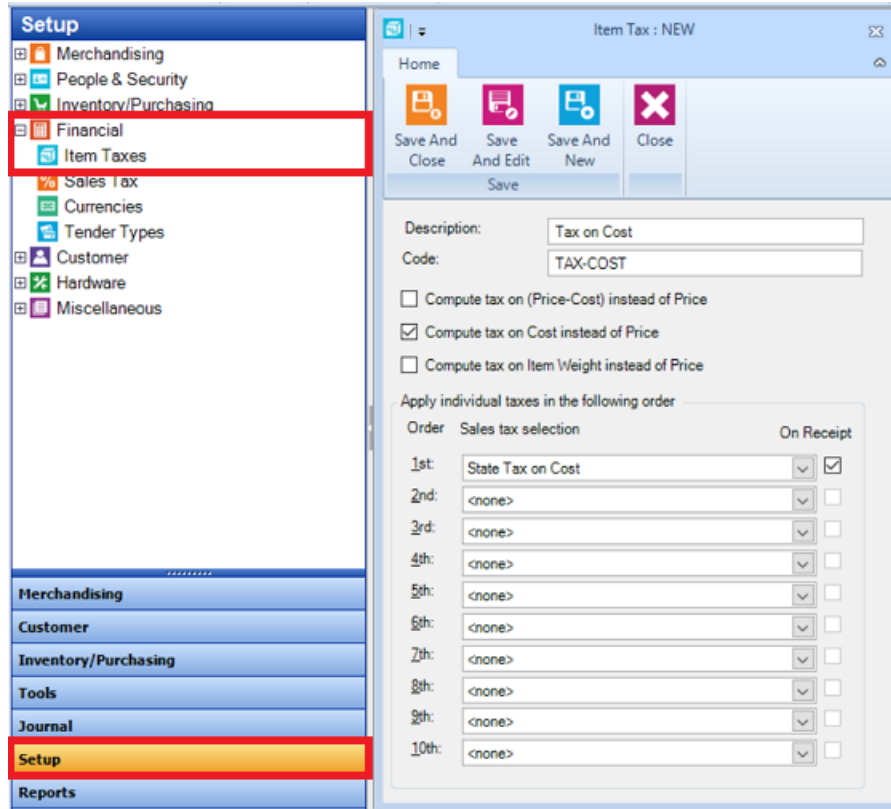
- Control where receipts display in Net Display

Starting with release 3.9.7, you can control where receipts display in Net Display. Set up a **Net Display Channel** (**Setup | Hardware | Net Display Channel**) and then enable Net Display for the register (**Setup | Hardware | Register List | Net Display**). From the **Show Receipt on Net Display** dropdown, select where the receipt should display in relation to the channel, e.g., to the left, to the right, below, above.



- Compute tax on item cost instead of price

Starting with release 3.9.7, you can compute tax on item cost instead of price. To do this, you need to set up a sales tax based on cost that uses a percentage-based **Sales Tax Rate**. Next, create the item tax, select the sales tax based on cost, and select **Compute tax on Item Weight instead of Price**. Then, assign the item tax to the item.



Releases and features reference

This release list includes features from 3.9.7 to present. For older releases refer to the release notes.

Release	Products	Functional Area	Summary of Change
3.51.8	Store Manager	Purchase Orders and Transfers In/Out	New Import and Export buttons are now available for received purchase orders and transfers in/out
3.51.8	Central Manager	Worksheet 501: Request Full Inventory	Change WS501PageSize in RMHCWorksheet.config to improve performance

Release	Products	Functional Area	Summary of Change
3.51.7			There are no new features or enhancements in release 3.51.7. Refer to the Release Notes for more information about the bug fixes and other technical updates included in the release.
3.51.6	POS	Customers	When you are looking up customers in POS, two new filters are available: AR Account Only and Customer Alias
3.51.6	Store Manager	Purchase Orders and Transfers In/Out	A new Export button is now available when you complete purchase orders and transfers in/out
3.51.5	POS	Accounts Receivable (AR)	It is no longer possible to set up AR accounts in POS while tendering a transaction
3.51.5	POS	Accounts Receivable (AR)	The Customer and Indirect buttons have been removed from the Register Transaction screen
3.51.5	POS	Accounts Receivable (AR)	The Account Payment screen has been renamed Payment to Account Some fields have been renamed to clarify what is displayed in the

Release	Products	Functional Area	Summary of Change
			<p>fields</p> <p>A new option, Apply Credit, is also available</p>
3.51.5	POS	Accounts Receivable (AR)	<p>When processing returns for transactions tendered with store credit, there is a new option, Manual, available from the Application method drop-down</p>
3.51.5	Store Manager/ POS	Accounts Receivable (AR)	<p>When processing returns for transactions tendered with store credit, return amounts will be automatically applied to the oldest invoice entry</p> <p>When processing voids for transactions tendered with store credit, void amounts will be applied to the same transaction so the two ledger entries have a zero balance</p>
3.51.5	Store Manager/ POS	Weights and Measures (WAM)	<p>Store Manager and POS now have a Weights and Measures (WAM) certification number for the EU</p>

Release	Products	Functional Area	Summary of Change
3.51.5	Store Manager	Accounts Receivable (AR)	You can now open receipts from the Account Ledger Entries screen by double-clicking the transaction number in the Reference column
3.51.5	Store Manager	Advanced Item Wizard	New tasks have been added (1130, 1180, 1260, 5000, 5030, 5090)
3.51.5	Store Manager	Purchase Orders	The Restock Level and Reorder Point columns are now editable on the Items tab of purchase orders
3.51.5	Store Manager	Purchase Orders	When receiving purchase orders from suppliers who use a foreign currency, item cost is automatically converted to the local currency
3.51.5	Central Manager/ Store Manager	Accounts Receivable (AR)	You can now use the Consistency Checker to synchronize AR entries between stores and the Central database
3.51.5	Central Manager/ Store Manager	Active Reports	If you select a date field in a filter, you can select a dynamic date range value such as Today,

Release	Products	Functional Area	Summary of Change
	ager		Yesterday, This Week, Last Week, This Month, Last Month, This Year, and Last Year
3.51.5	Central Manager/ Store Manager	Active Reports	If you use the Sub Description 1, 2, and 3 custom fields for items, you can enable drop-down lists for these fields in Active Reports
3.51.5	Central Manager/ Store Manager	Active Reports	If a report includes a column for the customer's account number, you can click on the account number to open the customer record
3.51.5	Central Manager/ Store Manager	Unit of Measure	The number of digits allowed in the Unit of Measure field on the Inventory tab of the Item window has been increased from 4 to 10 digits
3.51.5	Central Manager/ Store Manager	Transfers In/Out	Now, when one store creates an inter-store transfer (in or out), the matching transfer (in or out) is created in the other store when the transfer is released in the originating store

Release	Products	Functional Area	Summary of Change
3.51.5	Central Manager/ Store Manager	Executables	If you try to run the physical inventory count or Import Utility executables outside of Store Manager or Central Manager, a warning message displays
3.51.5	Central Manager/ Store Manager	Authentication	You now have the option to enter a Store Key , which will be used in combination with Store ID to authenticate the store to Central Manager
3.51.5	Central Manager	Password Policy	You can now set up password policies for Central users. You can access this new functionality under Setup People and Security Central User Password Policy
3.51.5	Central Manager	Licensing	New buttons are available in the Central Manager and Central Client apps to deactivate the floating user license keys on that computer
3.51.4	There are no new features or enhancements in release 3.51.4.		
3.51.3	There are no new features or enhancements in release 3.51.3.		

Release	Products	Functional Area	Summary of Change
3.51.2			There are no new features or enhancements in release 3.51.2.
3.51.1			There are no new features or enhancements in release 3.51.1.
3.50.0			There are no new features or enhancements in release 3.51.0.
3.50.18	Store Manager	Advanced Item Wizard	New tasks have been added (5050, 5070)
3.50.18	Store Manager	Purchase Orders	You can display the On Order and Committed columns on the Items tab
3.50.18	Store Manager	Purchase Orders	If you click Export on the Items tab, only the visible columns will be exported
3.50.17	Store Manager	Label Wizard	You can add data from the ItemClassTitle fields and ItemClassComponentDetail fields to labels in the Label Wizard
3.50.16	Store Manager	Advanced Item Wizard	New tasks have been added (140, 5020, 5040)
3.50.16	Store Manager	Item Creation Setting and Item Creation Wizard	The menu items and functionality have been removed from Store Manager

Release	Products	Functional Area	Summary of Change
			The manager user role privileges have been removed from Store Manager
3.50.16	Store Manager	Purchase Orders and Transfers In/Out	If you use the Import function and items are not imported, a log is generated and saved under C:\ProgramData\RetailHero\RMH Store Manager\Import PO
3.50.16	Store Manager	Installation Wizard	The file name for the Store Manager installation wizard has changed to RMH.Store.Manager.msi
3.50.16	POS	Recall for Return and Recall for Void	By default you will be able to use the lookup field to look up transactions by transaction number (#)
3.50.15	Store Manager	Advanced Item Wizard	New tasks have been added (200, 210, 1010, 1070, 1080, 1190, 1200, 1220, 1230)
3.50.15	Central Manager	Central Client and Central Server (Flash)	New retry settings for failed jobs

Release	Products	Functional Area	Summary of Change
3.50.14	There are no new features or enhancements in release 3.50.14.		
3.50.13	Store Manager	Advanced Item Wizard	New tasks have been added (150, 170, 1030, 1040, 1120) and a new Import button is available
3.50.13	Loyalty Manager	Spanish Translation	A Spanish translation of the menus and fields in the RMH Store Loyalty and RMH Central Loyalty apps is available
3.50.12	Store Manager	Advanced Item Wizard	New tasks have been added (110, 120, 130, 180, 1060, 1150, 1240)
3.50.12	Store Manager	Receipt Templates	Legacy receipt templates have been removed from C:\Program Files (x86)\Retail Hero\RMH Store Manager\ReceiptTemplates
3.50.11	Store Manager	Purchase Orders and Transfers In/Out	Two new columns (Restock Level and Reorder Point) are available on the Items tab of purchase orders and transfers in/out

Release	Products	Functional Area	Summary of Change
3.50.11	Store Manager	Advanced Item Wizard	A new Select Task drop-down is available, and one task (Task 160: Change Item Restocking Info) is available
3.50.11	Store Manager/ POS	Sales Tax, Shipping Address	The Tax Schedule Basis options in Store Manager have changed. If applying tax on a per customer basis, POS calculates the local tax at the destination using the shipping address, not the billing address. If selected, the shipping address displays in the Customer pane in POS. A new Clear Shipping Address button is available on the Customers menu in POS.
3.50.11	Store Manager/ POS	Receipt Templates	The ReceiptTemplates folder has been removed from the RMH POS folder. All receipt templates are now located under C:\Program Files (x86)\Retail Hero\RMH Store Manager\ReceiptTemplates
3.50.10	Central Manager	Import Utility Wizard	You can use the new Import Utility Wizard to import or update items in bulk using a

Release	Products	Functional Area	Summary of Change
			CSV, XLS, or XLSX file
3.50.10	Central Manager	Worksheet 303: Change Item Ordering Info	Add file export and import to update worksheet
3.50.9	Central Manager	Worksheet 261: Download Items	Add file export and import to update worksheet
3.50.8	Central Manager	Central Client and Central Server	A Refresh button is now available on the Dashboard . A manual refresh of the Dashboard data can also be triggered by pressing F5 on the keyboard.
3.50.8	Central Manager/ Store Manager	Worksheet 340: PO Planner	If Auto Release Order is enabled in the Order Setting options, when you download a purchase order to Store Manager using Worksheet 340: PO Planner , the status of the purchase order is Open when it starts downloading and Released after it has finished downloading
3.50.8	Central Manager/ Store Man-	Item Extended Description	A scroll bar is available for the Extended Description field in the Item window so you can

Release	Products	Functional Area	Summary of Change
	ager		scroll up and down through the description if it extends beyond the fixed field dimensions
3.50.7	There are no new features or enhancements in release 3.50.7.		
3.50.6	Store Manager	Landed Cost	Store Manager uses improved calculations to calculate the landed cost for each item received through purchase orders and inventory transfers
3.50.6	Central Manager	Backwards Compatibility Extension	You can configure how often the Backwards Compatibility Extension checks for jobs in the database. The minimum interval is 10 seconds and the maximum is 60 seconds.
3.50.5	Central Manager/ Store Manager	Items List	You can display the Department Code and Category Code columns in the Items list view by clicking Merchandising Items Layout
3.50.5	Central Manager/ Store Manager	Custom Fields	Custom fields created in Central Manager are now automatically synchronized to stores. Stores can also create their own cus-

Release	Products	Functional Area	Summary of Change
			tom fields. Custom fields created at the store level are not synchronized to the Central database.
3.50.5	Central Manager	Consistency Checker (Flash)	You can now use the Flash Consistency Checker to synchronize time clock and time card entries
3.50.5	Central Manager	Central Client and Central Server (Flash)	When you install a new version of Flash Central Client or Flash Central Server, the installation wizards automatically configure the client and server services using the existing configuration files
3.50.5	Central Manager	Worksheet 251: Update Inventory - Item Prices Worksheet 304: Change Item Prices (Regular) Worksheet 351: Update Inventory - Item Prices Cost	If you import a file into the worksheets, if a column value in the file is null (i.e., empty/no value provided), Central Manager will pull the value from the Central database into the worksheet. However, if a column value in the file is 0 (zero), Central Manager will change the value in the worksheet to the number 0 (zero).

Release	Products	Functional Area	Summary of Change
		(Regular)	
3.50.4	Store Manager	Reports	You can add Item.BinLocation to Sharp Shooter purchase order and transfer in/out report templates
3.50.4	Central Manager	Consistency Checker (Flash)	You can use the Flash Consistency Checker to synchronize cash drop and payout entries
3.50.3	Store Manager	Import Utility Wizard	You can use the new Import Utility Wizard to import or update items in bulk using a CSV, XLS, or XLSX file
3.50.3	Store Manager/ POS	Sequential Tendering	You can use sequential tendering in POS to process payments for a transaction, in a sequence, using a variety of tender types
3.50.3	Central Manager	Worksheet 303: Change Item Ordering Info	You can use the Formula button to change item Cost
3.50.3	Central Manager	Consistency Checker (Flash)	You can now use the Flash Consistency Checker with multiple

Release	Products	Functional Area	Summary of Change
			instances of Central Client on a test machine
3.50.2	Central Manager/Store Manager	Manager User Roles	You can configure Full Access , No Access , or View Only access for specific privileges under Manager User Roles
3.50.2	Central Manager/Store Manager	Pictures	If you want to link an item to a picture, you now have the option of entering either the file path (including the file name) or the file name in the Picture field
3.50.2	Central Manager/Store Manager	Customers	You can select a new option Do not allow customer lookup in RMH Central to prevent POS from looking up customers in RMH Central
3.50.1	Central Manager	Worksheet 330: Inventory Transfer and Worksheet 340: PO Planner	The Shipping Methods and Payment Terms fields have been added on the Details window
3.50.1	Central Manager	Worksheets (all)	The number of worksheets that display in the grid lists under Admin and Worksheet Status will be limited to worksheets that

Release	Products	Functional Area	Summary of Change
			were generated in the previous three calendar months
3.50.1	Central Manager/ Store Manager	Customers	If you are setting up a customer in Store Manager, the system will check if the Account Number already exists in the central database
3.50.1	Store Manager	Label Wizard	If you select Print labels for items that satisfy the following filter in the Label Wizard , there are new options available from the Field drop-down menu
3.50.1	POS	Login Screen	The Cancel button on the Login screen is disabled under certain conditions to prevent the cashier from accidentally closing POS
3.50.1	Loyalty	Installation Wizard	The Installation Wizard for Loyalty no longer prompts you to install the Flash Bridge
3.50.0	Starting on May 30, 2023, a new Flash-based version of the RMH apps is available. The 3.50.0 (Flash) release includes all of the bug fixes, enhancements, and new features from the original, "classic" version of the RMH apps, up to (and including) release 3.11.21 .		

Release	Products	Functional Area	Summary of Change
	<p>The "classic" version of the RMH apps will continue to be available for a period of time. However, after release 3.11.21 there will only be bug fixes to the "classic" version - no enhancements or new features will be added. Partners are encouraged to migrate customers to the Flash-based version of the RMH apps as soon as possible so their customers can benefit from the enhancements and new features in that product.</p>		
3.11.21	Central Manager/ Store Manager	Active Reports	Department, Category, and Supplier information can now be included and viewed in a number of Active Reports
3.11.21	Central Manager	Worksheet 340: PO Planner	Add Purchaser field to worksheet
3.11.20	There are no new features or enhancements in release 3.11.20.		
3.11.19	There are no new features or enhancements in release 3.11.19.		
3.11.17	Central Manager/ Store Manager	Serial Numbers	You can delete available serial numbers for items in a centrally-managed store
3.11.17	Store Manager/ POS	Weights and Measures (WAM)	WAM certification functionality is available for stores in the European Union (EU)

Release	Products	Functional Area	Summary of Change
3.11.17	Store Manager/ POS	Reports	When you click the Movement Report button - available from either the Items list view or the Item properties screen - it loads the Active Report instead of the Sharp Shooter report
3.11.16	Central Manager	Worksheets, Reports	If you click an Item Lookup Code in a worksheet it will open the item in the Item dialog, and if you click an Item Lookup Code, Department, or Category in a report it will open the relevant Item, Department, or Category dialog
3.11.16	Central Manager/ Store Manager	Reports	The Cashier Time Clock and Cashier Time Clock with Time in Hours-Minutes reports use an improved formula for calculating time worked
3.11.16	Store Manager/ POS	Receipts	If you select the Print only after asking the cashier option for printed receipts, the change due for cash transactions will also display in the receipt prompt dialog

Release	Products	Functional Area	Summary of Change
3.11.16	Store Manager	Physical Inventory Count	When you generate a physical inventory count file, there are two new options for excluding inactive items from the count
3.11.15	Central Manager	Worksheet 308: Change Item Restocking Info	New worksheet
3.11.14	Central Manager	All worksheets except 261	If you use Item Filter to add items to worksheets, you can build a filter based on the MSRP of the items. This new option is available for all worksheets except 261.
3.11.14	Central Manager	Store Group Wizard	The wizard will no longer create any jobs to synchronize items to stores. Use Worksheet 261: Download Items to synchronize items (and their properties) to stores instead of the wizard.
3.11.14	Central Manager/ Store Manager	Items List	You can now display Date Created and Last Updated columns in Items list view by clicking Merchandising Items Layout

Release	Products	Functional Area	Summary of Change
3.11.14	Central Manager/ Store Manager	Items List	You can now filter items by Date Created or Last Updated in the Items list view by clicking Merchandising Items Filter
3.11.13	There are no new features or enhancements in release 3.11.13.		
3.11.12	Loyalty, Central Manager, Store Manager	Log in Screen, Central User or Manager User Roles	You must now access Loyalty through a log in screen To log in, you must be a central user or manager user who has the new permission Allowed to access the Loyalty program assigned to their role
3.11.12	Loyalty, Central Manager, Store Manager	Coupons	Customers are now able to redeem loyalty reward coupons at any store managed by Central Manager
3.11.12	Central Manager, Store Manager, POS	EAN-13	To use price embedded barcodes in regions that do not use fractional item prices, you must change the Currency settings on each computer running Store Manager and POS to use 0 digits after the decimal

Release	Products	Functional Area	Summary of Change
3.11.12	Store Manager	POS Task Pads	When you are programming a chain of commands for POS Task Pads, if you enter a {Reason Code} parameter for an applicable DiscountTransaction command, the reason code is applied automatically to the transaction
3.11.11	Store Manager	Label Wizard	If you select Print labels for items that satisfy the following filter and click the Browse icon, you can now select LowerBound and UpperBound from the Field drop-down
3.11.10	Central Manager/ Store Manager	EAN-13	New configuration option for random weight EAN-13 barcodes to support item prices greater than \$999.99
3.11.10	Central Manager	Worksheets (all)	It is now possible to include the same item more than once
3.11.9	There are no new features or enhancements in release 3.11.9.		
3.11.8	Central Manager/	Supplier Reorder Number	To search the reorder numbers of secondary suppliers, type part

Release	Products	Functional Area	Summary of Change
	Store Manager		or all of the reorder number into the lookup field and press Enter
3.11.8	Central Manager/ Store Manager	Customer Tax ID Number	New layout option to display the Tax ID Number column in the customer list view
3.11.7	POS	Login	On the Login screen, if you type your User ID and press Enter , the cursor moves to the Password field
3.11.7	Store Manager/ POS	Action Button	New option Do not allow to access the Action button to restrict users from editing line items in a transaction using the Action button in POS
3.11.7	Central Manager	Purchase Orders and Transfers In/Out	On the Items tab of purchase orders or transfers in/out, you can sort column data in ascending or descending order by clicking the column header
3.11.6	There are no new features or enhancements in release 3.11.6.		
3.11.5	There are no new features or enhancements in release 3.11.5.		

Release	Products	Functional Area	Summary of Change
3.11.4	Central Manager	Worksheets (all)	Add option to copy existing worksheets
3.11.3	Store Manager/ POS	Item Qty, On Hand, and Available	Use three decimal points by default
3.11.3	Store Manager/ POS	Tendering	New option Do not allow negative tendering
3.11.3	Store Manager	Transfers In/Out	Purchase tax not included in transfers in/out
3.11.3	Central Manager/ Store Manager	Worksheet 340: PO Planner/ Purchase Orders	Supplier promotional cost displays in the Ordering Guidance panel
3.11.3	Central Manager/ Store Manager/ POS	Sales Representatives	Make sales representatives inactive
3.11.2	POS	Action Button	Cashiers can use the F6 keyboard shortcut to access Action button options, such as changing item quantity, for a line item in a transaction
3.11.2	Central	Worksheet 304:	MSRP is included as a column in

Release	Products	Functional Area	Summary of Change
	Manager	Change Item Prices	Worksheet 304: Change Item Prices, and in addition, if you click the Formula button, MSRP is listed as an option in the Set Price To drop-down list
3.11.2	Central Manager	Worksheets (except Worksheet 330: Inventory Transfer and Worksheet 340: PO Planner)	You will notice improved performance if you use Item Filter to add items to the worksheet
3.11.2	Central Manager/ Store Manager	Manager User Role Options	New option Allow to change On Hand Quantity for manager user roles in both Central Manager and Store Manager
3.11.2	Central Manager/ Store Manager/ POS	POS Task Pads	If you create a global cashier in Central Manager, the POS task pad value will be automatically set to <Use register default> in Store Manager for the store groups to which the cashier is assigned
3.11.1	Central Manager/ Store Man-	Cashier Users	When global cashiers (created in Central Manager) change their password in POS or Store

Release	Products	Functional Area	Summary of Change
	ager/ POS		Manager, the password is synchronized to Central Manager and then to any stores where the cashier record exists
3.11.1	Store Manager/ POS	Customers	You can configure mandatory customer fields and define a required phone number format.
3.11.1	Store Manager	Physical Inventory Count	If you click Close before you have saved changes to your physical inventory count batch, you will be prompted to save your changes
3.11.1	Store Manager	Purchase Orders and Transfers In/Out	All three serial number fields (1, 2, and 3) have been added to the data source used to customize the Purchase Order and Transfer In/Out templates
3.11.0	Store Manager	Custom POS Buttons POS Task Pads	You can program buttons to execute a series of commands when the button is clicked by adding a semicolon (;) between commands
3.11.0	Store Manager	POS Profiles	New option "Enable sequential payment" available for sequen-

Release	Products	Functional Area	Summary of Change
			<p>tial tendering.</p> <p>Note: Currently, there are no payment extensions that support sequential tendering, so you should NOT enable this option. We will publish the list of supported payment extensions once those become available.</p>
3.10.8	Store Manager	Parent/Child Item Cost	When a purchase order or transfer in containing a parent item is received and a Cost Update Method is used to update item cost, the item cost of the child item is also updated
3.10.7	Central Manager/ Store Manager	Item Settings	New Item Settings screen where you can configure the system to automatically generate item lookup codes
3.10.7	Store Manager	Purchase Order Requisitions	Performance improvements when generating Purchase Order Requisitions
3.10.7	Store Man-	Price-Embedded	If the item price changes in Store

Release	Products	Functional Area	Summary of Change
	ager/ POS	Barcodes	Manager (e.g., put on sale), POS will use the price from Store Manager and not the label
3.10.6	Central Manager/ Store Manager	Active Reports	Allow Active Reports to be saved to CSV format
3.10.6	Store Manager	Force Install Tables executable	New Force Install Tables executable available that can be run from the command line without opening Store Administrator
3.10.5	Central Manager/ Store Manager	Field Labels	The Spanish translations of the Central Manager and Store Manager interfaces were updated
3.10.5	Store Manager	Users Extended Properties tab	New cashier property to prevent returns or voids
3.10.5	Store Manager	Purchase Order and Transfers In/out	New Discount button Changes to Formula button
3.10.4	Central Manager	Central Users	New Central User Roles column on Central Users screen

Release	Products	Functional Area	Summary of Change
3.10.4	Loyalty	Loyalty	The customer's account number now displays on the Customer Management screen
3.10.4	Store Manager	Purchase Orders and Transfers In/Out	Now possible to edit templates to include item Price
3.10.4	Store Manager	Purchasing Tasks	Renamed Worksheet Inventory menu to Purchasing Tasks
3.10.4	Store Manager	Ship To Address	Add customer Ship To Address to purchase orders
3.10.4	Store Manager	Worksheet Inventory	Renamed Worksheet Inventory menu to Purchasing Tasks
3.10.3	Central Manager	Block Sales	New option Do not allow Central to override the Item Block Sales in Stores
3.10.3	Central Manager/ Store Manager	Cashier Time Clock	Add actual punch in/out times to report
3.10.3	Central Manager/ Store Manager	Cashier Time Clock with Time in Hours-Minutes	Add actual punch in/out times to report

Release	Products	Functional Area	Summary of Change
	ager		
3.10.3	Central Manager	Item Discounts	New option Do not allow Central to override the Item Discount in Stores
3.10.3	Central Manager/ Store Manager	Item Price List	Show % Profile Margin and \$ Profit in report for items that are tax exclusive
3.10.3	Central Manager	Worksheet 321: Change Item Block Sales	New worksheet
3.10.3	Central Manager	Worksheet 322: Change Item Discounts	New worksheet
3.10.2	POS	POS Preferences File	RetailHero.preferences will be backed up when cashier logs out or application is closed
3.10.2	Central Manager	Worksheets (all)	Use alias to manually add items to the Contents tab of worksheets
3.10.2	Central Manager	Worksheet 304: Change Item	Add file export and import to update worksheet

Release	Products	Functional Area	Summary of Change
		Prices (Regular)	
3.10.1	Central Manager/ Store Manager	Auto Release Order	When this option is selected in Central Manager, purchase orders and transfers in/out are automatically set to Released status in Store Manager
3.10.1	Central Manager/ Store Manager	Item List	Search improvements when searching for items by lookup code or alias
3.10.1	POS	POS Reconnection Behavior	Change default reconnection behavior if POS loses connection to the database
3.10.0	Central Manager/ Store Manager	Item Properties	Add custom item properties fields to the Extended Properties tab
3.10.0	Central Manager/ Store Manager	Item Properties	Add ItemCustomProperty table Add ItemCustomPropertyXmlData column to ItemExt table
3.10.0	Loyalty	Loyalty	No longer prompted to enter administrator user name and

Release	Products	Functional Area	Summary of Change
			password on start
3.10.0	Store Manager/ POS	Unit of Measure	Add UOM to pole display if pole display is configured for POS
3.9.21	Store Manager	Receipt Templates	Two new receipt templates: <ul style="list-style-type: none"> ▪ Custom_PickingList.xml ▪ Custom_PackingList.xml
3.9.21	Central Manager/ Store Manager	Transfers Out	Transfer out uses item cost from the shipping store, not the receiving store
3.9.20	There are no new features or enhancements in release 3.9.20.		
3.9.19	Store Manager	Physical Inventory Count	Automatically reconcile item movement that occurs after physical inventory count starts when count is calculated
3.9.19	Central Manager/ Store Manager	Purchase Orders	Add option Do not allow to make changes to purchase order when shipped to Order Setting
3.9.19	Store Manager	Purchase Orders	Add Ship option and Shipped status

Release	Products	Functional Area	Summary of Change
3.9.19	Store Manager	Purchase Orders and Transfers In/Out	Add file export and import to update purchase order or transfers in/out
3.9.18	Central Manager/ Store Manager/ POS	Serial Numbers	Tables and columns updated to support up to 50 characters for serial numbers
3.9.18	Central Manager/ Store Manager/ POS	Voucher Numbers	Tables and columns updated to support up to 50 characters for voucher numbers
3.9.17	Store Manager	Advanced Item Wizard	Set sales prices for a specific period or schedule
3.9.17	Store Manager/ POS	Z, ZZ, blind close reports	Running these reports will update additional tables in off-line database
3.9.16	Central Manager/ Store Manager	Extended Properties	Add Extended Properties tab to Item screen
3.9.16	Central Manager	Inventory Wizard	Task 1010: May not be placed on purchase order Task 1230: Item is available on

Release	Products	Functional Area	Summary of Change
			the website
3.9.16	Central Manager	Worksheet 251: Update Inventory - Item Prices	Add Date Created and Web Item to filter options
3.9.16	Central Manager	Worksheet 261: Download Items	Add Date Created and Web Item to filter options
3.9.16	Central Manager	Worksheet 303: Change Item Order- ing Info	Add Date Created and Web Item to filter options
3.9.16	Central Manager	Worksheet 304: Change Item Prices (Regular)	Add Date Created and Web Item to filter options
3.9.16	Central Manager	Worksheet 320: Adjust Item Sales Tax	Add Date Created and Web Item to filter options
3.9.16	Central Manager	Worksheet 330: Inventory Transfer	Add Date Created and Web Item to filter options
3.9.16	Central Manager	Worksheet 340: PO Planner	Add Date Created and Web Item to filter options
3.9.16	Central Manager	Worksheet 351: Update Inventory - Item Prices Cost	Add Date Created and Web Item to filter options

Release	Products	Functional Area	Summary of Change
		(Regular)	
3.9.15	Store Manager	Purchase Orders and Transfers In/Out	Double-click item information in any column to edit item
3.9.14	There are no new features or enhancements in release 3.9.14.		
3.9.13	Central Manager/ Store Manager	Place Order on Release	Renamed Place Order on Release to Auto Release Order
3.9.13	Central Manager/ Store Manager	Purchase Orders and Transfers In/Out	Use same column headers on the Items and Charges tabs
3.9.13	Store Manager	Purchase Orders and Transfers In/Out	Ctrl-click or double-click item lookup code in Code column to edit item
3.9.13	Central Manager	Item Lists/ RMH.Central.config	Change connectionstring packetsize to improve display time for item lists
3.9.13	Store Manager	Time Clock	Show only active users by default, use a filter to show inactive users

Release	Products	Functional Area	Summary of Change
3.9.12	Store Manager/ POS	Default Change Tender	Allow Voucher to be the default change tender in POS
3.9.12	Central Manager	Inventory Wizard	Task 200: Make Items Active Task 210: Make Items Inactive
3.9.12	Store Manager/ POS	Vouchers	Allow as Default Change Tender
3.9.12	Central Manager	Worksheets (all)	Add option to exclude inactive items
3.9.12	Central Manager	Worksheet 251: Update Inventory - Item Prices	Add file export and import to update worksheet
3.9.12	Central Manager	Worksheet 501/ RMH.Central.config	Change WS501PageSize to improve performance of Worksheet 501: Request Full Inventory
3.9.11	Store Manager/ POS	Unit of Measure	Prevent changes to unit of measure (WAM compliance)
3.9.10	Central Manager/ Store Manager	Discounts	Allow centrally-managed stores to set discounts

Release	Products	Functional Area	Summary of Change
3.9.10	Central Manager	Inventory Wizard	Task 5020: Set Item Discount
3.9.10	Central Manager	Worksheet 303: Change Item Ordering Info	Use single worksheet for multiple stores
3.9.9	Store Manager	Block Sales	Print labels for block sales items using the Label Wizard
3.9.9	Store Manager	Label Wizard	Print labels for block sales items
3.9.9	POS	Vouchers	Notify cashiers of expired vouchers and allow to redeem or not accept
3.9.9	Central Manager	Worksheet 351: Update Inventory - Item Prices Cost (Regular)	Add file export and import to update worksheet
3.9.8	Store Manager	Item Tax	Compute item tax on weight instead of price
3.9.8	Store Manager	Physical Inventory Reports	Two new reports: <ul style="list-style-type: none"> ▪ Physical Inventory Report (Detailed)

Release	Products	Functional Area	Summary of Change
			<ul style="list-style-type: none"> Physical Inventory Report (Summary)
3.9.7	Store Manager	Item Tax	Compute item tax on cost instead of price
3.9.7	Store Manager/ POS	Net Display	Control where receipts show on Net Display
3.9.7	Store Manager/ POS	Receipts	Control where receipts show on Net Display

Features and releases reference

This feature list includes releases 3.9.7 to present. For older releases refer to the release notes.

Functional Area	Summary of Change	Products	Release
Accounts Receivable (AR)	It is no longer possible to set up AR accounts in POS while tendering a transaction	POS	3.51.5
Accounts Receivable (AR)	The Customer and Indirect buttons have been removed from the Register Transaction screen	POS	3.51.5
Accounts Receivable (AR)	The Account Payment screen has been renamed	POS	3.51.5

Functional Area	Summary of Change	Products	Release
	<p>Payment to Account</p> <p>Some fields have been renamed to clarify what is displayed in the fields</p> <p>A new option, Apply Credit, is also available</p>		
Accounts Receivable (AR)	When processing returns for transactions tendered with store credit, there is a new option, Manual , available from the Application method drop-down	POS	3.51.5
Accounts Receivable (AR)	<p>When processing returns for transactions tendered with store credit, return amounts will be automatically applied to the oldest invoice entry</p> <p>When processing voids for transactions tendered with store credit, void amounts will be applied to the same transaction so the two ledger entries have a zero balance</p>	Store Manager/ POS	3.51.5
Accounts Receivable	You can now open receipts	Store Man-	3.51.5

Functional Area	Summary of Change	Products	Release
able (AR)	from the Account Ledger Entries screen by double-clicking the transaction number in the Reference column	ager	
Accounts Receivable (AR)	You can now use the Consistency Checker to synchronize accounts receivable (AR) entries	Central Manager/ Store Manager	3.51.5
Action Button	New option Do not allow to access the Action button to restrict users from editing line items in a transaction using the Action button in POS	Store Manager/ POS	3.11.7
Action Button	Cashiers can use the F6 keyboard shortcut to access Action button options, such as changing item quantity, for a line item in a transaction	POS	3.11.2
Active Reports	Allow Active Reports to be saved to CSV format	Central Manager/ Store Manager	3.10.6
Active Reports	Department, Category, and Supplier information can now be included and viewed in a	Central Manager/ Store Manager	3.11.21

Functional Area	Summary of Change	Products	Release
	number of Active Reports		
Active Reports	If you select a date field in a filter, you can select a dynamic date range value such as Today, Yesterday, This Week, Last Week, This Month, Last Month, This Year, and Last Year	Central Manager/ Store Manager	3.51.5
Active Reports	If you use the Sub Description 1, 2, and 3 custom fields for items, you can enable drop-down lists for these fields in Active Reports	Central Manager/ Store Manager	3.51.5
Active Reports	If a report includes a column for the customer's account number, you can click on the account number to open the customer record	Central Manager/ Store Manager	3.51.5
Advanced Item Wizard	Set sales prices for a specific period or schedule	Store Manager	3.9.17
Advanced Item Wizard	A new Select Task drop-down is available, and one task (Task 160: Change Item Restocking Info) is available	Store Manager	3.50.11

Functional Area	Summary of Change	Products	Release
Advanced Item Wizard	New tasks have been added (110, 120, 130, 180, 1060, 1150, 1240)	Store Manager	3.50.12
Advanced Item Wizard	New tasks have been added (150, 170, 1030, 1040, 1120) and a new Import button is available	Store Manager	3.50.13
Advanced Item Wizard	New tasks have been added (200, 210, 1010, 1070, 1080, 1190, 1200, 1220, 1230)	Store Manager	3.50.15
Advanced Item Wizard	New tasks have been added (140, 5020, 5040)	Store Manager	3.50.16
Advanced Item Wizard	New tasks have been added (5050, 5070)	Store Manager	3.50.18
Advanced Item Wizard	New tasks have been added (1130, 1180, 1260, 5000, 5030, 5090)	Store Manager	3.51.5
Authentication	You now have the option to enter a Store Key , which will be used in combination with Store ID to authenticate the store to Central Manager	Central Manager/ Store Manager	3.51.5

Functional Area	Summary of Change	Products	Release
Automatic Item Lookup Code	New Item Settings screen where you can configure the system to automatically generate item lookup codes	Central Manager/ Store Manager	3.10.7
Auto Release Order	Renamed Place Order on Release to Auto Release Order	Central Manager/ Store Manager	3.9.13
Auto Release Order	When this option is selected in Central Manager, purchase orders and transfers in/out are automatically set to Released status in Store Manager	Central Manager/ Store Manager	3.10.1
Backwards Compatibility Extension	You can configure how often the Backwards Compatibility Extension checks for jobs in the database. The minimum interval is 10 seconds and the maximum is 60 seconds.	Central Manager	3.50.6
Block Sales	Print labels for block sales items using the Label Wizard	Store Manager	3.9.9
Block Sales	New option Do not allow Central to override the Item Block Sales in Stores	Central Manager	3.10.3

Functional Area	Summary of Change	Products	Release
Cashier Time Clock	Add actual punch in/out times to report	Central Manager/ Store Manager	3.10.3
Cashier Time Clock	The Cashier Time Clock and report uses an improved formula for calculating time worked	Central Manager/ Store Manager	3.11.16
Cashier Time Clock with Time in Hours-Minutes	Add actual punch in/out times to report	Central Manager/ Store Manager	3.10.3
Cashier Time Clock with Time in Hours-Minutes	The Cashier Time Clock with Time in Hours-Minutes report uses an improved formula for calculating time worked	Central Manager/ Store Manager	3.11.16
Cashier Users	New Do not allow to return or void entries from transaction option on Extended Properties tab of Users screen	Store Manager	3.10.5
Cashier Users	When global cashiers (created in Central Manager) change their password in POS or Store Manager, the	Central Manager, Store Manager, POS	3.11.1

Functional Area	Summary of Change	Products	Release
	password is synchronized to Central Manager and then to any stores where the cashier record exists.		
Central Client and Central Server (Flash)	When you install a new version of Flash Central Client or Flash Central Server, the installation wizards automatically configure the client and server services using the existing configuration files	Central Manager	3.50.5
Central Client and Central Server (Flash)	A Refresh button is now available on the Dashboard . A manual refresh of the Dashboard data can also be triggered by pressing F5 on the keyboard.	Central Manager	3.50.8
Central Client and Central Server (Flash)	New retry settings for failed jobs	Central Manager	3.50.15
Central Users	New Central User Roles column on Central Users screen	Central Manager	3.10.4
Central User Role	New permission Allow to	Central Manager	3.11.2

Functional Area	Summary of Change	Products	Release
	change On Hand Quantity for central user roles	ager	
Central User Role	New permission Allowed to access the Loyalty program for central user roles	Central Manager	3.11.12
Consistency Checker	You can now use the Consistency Checker with multiple instances of Central Client on a test machine	Central Manager/ Store Manager	3.50.3
Consistency Checker	You can now use the Consistency Checker to synchronize cash drop and payout entries	Central Manager/ Store Manager	3.50.4
Consistency Checker	You can now use the Consistency Checker to synchronize time clock and time card entries	Central Manager/ Store Manager	3.50.5
Consistency Checker	You can now use the Consistency Checker to synchronize accounts receivable (AR) entries	Central Manager/ Store Manager	3.51.5
Coupons	Customers are now able to redeem loyalty reward	Loyalty Manager, Cen-	3.11.12

Functional Area	Summary of Change	Products	Release
	coupons at any store managed by Central Manager	tral Manager, Store Manager	
CSV	Allow Active Reports to be saved to CSV format	Central Manager/ Store Manager	3.10.6
Customers	New layout option to display the Tax ID Number column in the customer list view	Central Manager/ Store Manager	3.11.8
Customers	You can configure mandatory customer fields and define a required phone number format. You can look up the mandatory fields using the POS SDK.	Store Manager, POS, POS Software Development Kit (SDK)	3.11.1
Customers	If you are setting up a customer in Store Manager, the system will check if the Account Number already exists in the central database	Central Manager/ Store Manager	3.50.1
Customers	You can select a new option Do not allow customer lookup in RMH Central to prevent POS from looking up	Central Manager/ Store Manager	3.50.2

Functional Area	Summary of Change	Products	Release
	customers in RMH Central		
Customers	When you are looking up customers in POS, two new filters are available: AR account and customer alias	POS	3.51.6
Custom Fields	Custom fields created in Central Manager are now automatically synchronized to stores. Stores can also create their own custom fields. Custom fields created at the store level are not synchronized to the Central database.	Central Manager/ Store Manager	3.50.5
Custom POS Buttons	You can program buttons to execute a series of commands when the button is clicked by adding a semicolon (;) between commands.	Store Manager/ POS Software Development Kit (SDK)	3.11.0
Default Change Tender	Allow Voucher to be the default change tender in POS	Store Manager/ POS	3.9.12
Discounts	Allow centrally-managed stores to set discounts	Central Manager/ Store Manager	3.9.10

Functional Area	Summary of Change	Products	Release
Discounts	New option Do not allow Central to override the Item Discount in Stores	Central Manager	3.10.3
EAN-13	New configuration option for random weight EAN-13 barcodes to support item prices greater than \$999.99	Central Manager/ Store Manager	3.11.10
EAN-13	To use price embedded barcodes in regions that do not use fractional item prices, you must change the Currency settings on each computer running Store Manager and POS to use 0 digits after the decimal	Central Manager/ Store Manager	3.11.12
Executables	If you try to run the physical inventory count or Import Utility executables outside of Store Manager or Central Manager, a warning message displays	Central Manager/ Store Manager	3.51.5
Extended Description	A scroll bar is available for the Extended Description field in the Item window so you can scroll up and down through	Central Manager/ Store Manager	3.50.8

Functional Area	Summary of Change	Products	Release
	the description if it extends beyond the fixed field dimensions		
Extended Properties	Add Extended Properties tab to Item screen	Central Manager/ Store Manager	3.9.16
Force Install Tables	New Force Install Tables executable available that can be run from the command line without opening Store Administrator	Store Manager	3.10.6
Force Install Tables	New Force Install Tables executable available that can be run from Command Prompt or PowerShell	Central Manager	3.50.15
Import Utility Wizard	You can use the new Import Utility Wizard to import or update items in bulk using a CSV, XLS, or XLSX file	Store Manager	3.50.3
Import Utility Wizard	You can use the new Import Utility Wizard to import or update items in bulk using a CSV, XLS, or XLSX file	Central Manager	3.50.10

Functional Area	Summary of Change	Products	Release
Installation Wizard	The file name for the Store Manager installation wizard has changed to RMH.Store.Manager.msi	Store Manager	3.50.16
Inventory Wizard	Task 5020: Set Item Discount	Central Manager	3.9.10
Inventory Wizard	Task 200: Make Items Active Task 210: Make Items Inactive	Central Manager	3.9.12
Inventory Wizard	Task 1010: May not be placed on purchase order Task 1230: Item is available on the website	Central Manager	3.9.16
Item Block Sales	New option Do not allow Central to override the Item Block Sales in Stores	Central Manager/ Store Manager	3.10.3
Item Cost (Parent/Child)	When a purchase order or transfer in containing a parent item is received and a Cost Update Method is used to update item cost, the item cost of the child item is also updated	Store Manager	3.10.8

Functional Area	Summary of Change	Products	Release
Item Creation Setting	<p>This menu item and functionality has been removed from Store Manager</p> <p>The manager user role privilege has been removed from Store Manager</p>	Store Manager	3.50.16
Item Creation Wizard	<p>This menu item and functionality has been removed from Store Manager</p> <p>The manager user role privilege has been removed from Store Manager</p>	Store Manager	3.50.16
Item Discount	New option Do not allow Central to override the Item Discount in Stores	Central Manager/ Store Manager	3.10.3
Item Price List	Show % Profile Margin and \$ Profit in report for items that are tax exclusive	Central Manager/ Store Manager	3.10.3
Item Properties	Add custom item properties fields to the Extended Properties tab	Central Manager/ Store Manager	3.10.0
Item Properties	Add ItemCustomProperty table	Central Manager/ Store	3.10.0

Functional Area	Summary of Change	Products	Release
	Add ItemCustomPropertyXmlData column to ItemExt table	Manager	
Item Settings	New Item Settings screen where you can configure the system to automatically generate item lookup codes	Central Manager/ Store Manager	3.10.7
Item Tax	Compute item tax on cost instead of price	Store Manager	3.9.7
Item Tax	Compute item tax on weight instead of price	Store Manager	3.9.8
Item Qty, On Hand, Available	Use three decimal points by default	Store Manager/ POS	3.11.3
Items List	Search improvements when searching for items by lookup code or alias	Central Manager/ Store Manager	3.10.1
Items List	You can display the Date Created and Last Updated columns in Items list view by clicking Merchandising Items Layout	Central Manager/ Store Manager	3.11.14
Items List	You can filter items by Date	Central Man-	3.11.14

Functional Area	Summary of Change	Products	Release
	Created or Last Updated in the Items list view by clicking Merchandising Items Filter	ager/ Store Manager	
Items List	You can display the Department Code and Category Code columns in the Items list view by clicking Merchandising Items Layout	Central Manager/ Store Manager	3.50.5
Label Wizard	Print labels for block sales items	Store Manager	3.9.9
Label Wizard	If you select Print labels for items that satisfy the following filter and click the Browse icon, you can now select LowerBound and UpperBound from the Field drop-down	Store Manager	3.11.11
Label Wizard	If you select Print labels for items that satisfy the following filter in the Label Wizard , there are new options available from the Field drop-down menu	Store Manager	3.50.1

Functional Area	Summary of Change	Products	Release
Label Wizard	You can add data from the ItemClassTitle fields and ItemClassComponentDetail fields to labels in the Label Wizard	Store Manager	3.50.17
Landed Cost	Store Manager uses improved calculations to calculate the landed cost for each item received through purchase orders and inventory transfers	Store Manager	3.50.6
Licensing	New buttons are available in the Central Manager and Central Client apps to deactivate the floating user license keys on that computer	Central Manager	3.51.5
Login	On the Login screen, if you type your User ID and press Enter , the cursor moves to the Password field	POS	3.11.7
Loyalty	No longer prompted to enter administrator user name and password on start	Loyalty	3.10.0
Loyalty	The customer's account number now displays on the Cus-	Loyalty	3.10.4

Functional Area	Summary of Change	Products	Release
	tomor Management screen		
Loyalty	You must now access Loyalty through a log in screen	Loyalty	3.11.12
Loyalty	To log in, you must be a central user or manager user who has the new permission Allowed to access the Loyalty program assigned to their role	Loyalty, Central Manager, Store Manager	3.11.12
Loyalty	The Installation Wizard for Loyalty no longer prompts you to install the Flash Bridge	Loyalty	3.50.1
Manager User Roles	New permission Allow to change On Hand Quantity for manager user roles	Central Manager/ Store Manager	3.11.2
Manager User Roles	New permission Allowed to access the Loyalty program for manager user roles	Central Manager/ Store Manager	3.11.12
Manager User Roles	You can configure Full Access, No Access, or View Only access for specific privileges under Manager User Roles	Central Manager/ Store Manager	3.50.2

Functional Area	Summary of Change	Products	Release
MSRP	MSRP is included as a column in the worksheet and, in addition, if you click the Formula button, MSRP is listed as an option in the Set Price To drop-down list	Central Manager	3.11.2
MSRP	If you use Item Filter to add items to worksheets, you can build a filter based on the MSRP of the items. This new option is available for all worksheets except 261.	Central Manager	3.11.14
Net Display	Control where receipts show on Net Display	Store Manager/ POS	3.9.7
Payment on Account	The Payment on Account menu option has been renamed Payment to Account . The Account Payment screen has been renamed Payment to Account . The Total Owed field has been renamed Total Balance . The Total Credit field now shows the sum of all open credit memo entries. The Balance field has been	POS	3.50.5

Functional Area	Summary of Change	Products	Release
	renamed Balance Due .		
Password Policy	You can now set up password policies for Central users. You can access this new functionality under Setup People and Security Central User Password Policy	Central Manager	3.51.5
Physical Inventory Count	Automatically reconcile item movement that occurs after physical inventory count starts when count is calculated	Store Manager	3.9.19
Physical Inventory Count	If you click Close before you have saved changes to your physical inventory count batch, you will be prompted to save your changes	Store Manager	3.11.1
Physical Inventory Count	When you generate a physical inventory count file, there are two new options for excluding inactive items from the count	Store Manager	3.11.16
Physical Inventory Reports	Two new reports: <ul style="list-style-type: none"> Physical Inventory 	Store Manager	3.9.8

Functional Area	Summary of Change	Products	Release
	<p>Report (Detailed)</p> <ul style="list-style-type: none"> Physical Inventory Report (Summary) 		
Pictures	If you want to link an item to a picture, you now have the option of entering either the file path (including the file name) or the file name in the Picture field	Central Manager/ Store Manager	3.50.2
Place Order on Release	Renamed Place Order on Release to Auto Release Order	Central Manager/ Store Manager	3.9.13
POS Login Screen	The Cancel button on the Login screen is disabled under certain conditions to prevent the cashier from accidentally closing POS	Store Manager/ POS	3.50.1
POS Preferences File	RetailHero.preferences will be backed up when cashier logs out or application is closed	POS	3.10.2
POS Profiles	New option Enable sequential payment available for sequential tendering	Store Manager/ POS Software	3.11.0

Functional Area	Summary of Change	Products	Release
	<p>Note: Currently, there are no payment extensions that support sequential tendering, so you should NOT enable this option. We will publish the list of supported payment extensions once those become available.</p>	Development Kit (SDK)	
POS Reconnection Behavior	Change default reconnection behavior if POS loses connection to the database	POS	3.10.1
POS Task Pads	You can program buttons to execute a series of commands when the button is clicked by adding a semicolon (;) between commands	Store Manager	3.11.0
POS Task Pads	If you create a global cashier in Central Manager, the POS task pad value will be automatically set to <Use register default> in Store Manager for the store groups to which the cashier is assigned	Central Manager/ Store Manager/ POS	3.11.2

Functional Area	Summary of Change	Products	Release
POS Task Pads	When you are programming a chain of commands for POS Task Pads, if you enter a {Reason Code} parameter for an applicable DiscountTransaction command, the reason code is applied automatically to the transaction	Central Manager/ Store Manager/ POS	3.11.12
Price-Embedded Barcodes	If the item price changes in Store Manager (e.g., put on sale), POS will use the price from Store Manager and not the label	Store Manager/ POS	3.10.7
Purchase Orders	Add option Do not allow to make changes to purchase order when shipped to Order Setting	Central Manager/ Store Manager	3.9.19
Purchase Orders	Add Ship option and Shipped status	Store Manager	3.9.19
Purchase Orders	Supplier promotional cost displays in the Ordering Guidance panel	Central Manager/ Store Manager	3.11.3
Purchase Orders	You can display the On Order	Store Manager	3.50.18

Functional Area	Summary of Change	Products	Release
	and Committed columns on the Items tab	ager	
Purchase Orders	If you click Export on the Items tab, only the visible columns will be exported	Store Manager	3.50.18
Purchase Orders	The Restock Level and Reorder Point columns are now editable on the Items tab of purchase orders	Store Manager	3.51.5
Purchase Orders	When receiving purchase orders from suppliers who use a foreign currency, item cost is automatically converted to the local currency	Store Manager	3.51.5
Purchase Orders and Transfers In/Out	On the Items tab of purchase orders or transfers in/out, you can sort column data in ascending or descending order by clicking the column header	Central Manager	3.11.7
Purchase Orders and Transfers In/Out	Use same column headers on the Items and Charges tabs	Central Manager/ Store Manager	3.9.13

Functional Area	Summary of Change	Products	Release
Purchase Orders and Transfers In/Out	Ctrl-click or double-click item lookup code in Code column to edit item	Store Manager	3.9.13
Purchase Orders and Transfers In/Out	Double-click item information in any column to edit item	Store Manager	3.9.15
Purchase Orders and Transfers In/Out	Add file export and import to update purchase order or transfers in/out	Store Manager	3.9.19
Purchase Orders and Transfers In/Out	When the Auto Release Order option is selected in Central Manager, purchase orders and transfers in/out are automatically set to Released status in Store Manager	Central Manager/ Store Manager	3.10.1
Purchase Orders and Transfers In/Out	Now possible to edit templates to include item Price	Store Manager	3.10.4
Purchase Orders and Transfers In/Out	New Discount button Changes to Formula button	Store Manager	3.10.5
Purchase Orders and Transfers In/Out	All three serial number fields (1, 2, and 3) have been added to the data source used to customize the Purchase Order and Transfer In/Out templates	Store Manager	3.11.1

Functional Area	Summary of Change	Products	Release
Purchase Orders and Transfers In/Out	Two new columns (Restock Level and Reorder Point) are available on the Items tab of purchase orders and transfers in/out	Store Manager	3.50.11
Purchase Orders and Transfers In/Out	If you use the Import function and items are not imported, a log is generated and saved under C:\ProgramData\RetailHero\RMH Store Manager\Import PO	Store Manager	3.50.16
Purchase Orders and Transfers In/Out	A new Export button is now available when you complete purchase orders and transfers in/out	Store Manager	3.51.6
Purchase Orders and Transfers In/Out	New Import and Export buttons are now available for received purchase orders and transfers in/out	Store Manager	3.51.8
Purchase Order Requisitions	Performance improvements when generating Purchase Order Requisitions	Store Manager	3.10.7
Purchasing Tasks	Renamed Worksheet Inventory menu to Purchasing	Store Manager	3.10.4

Functional Area	Summary of Change	Products	Release
	Tasks		
Recall for Return	By default you will be able to use the lookup field to look up transactions by transaction number (#)	POS	3.50.16
Recall for Void	By default you will be able to use the lookup field to look up transactions by transaction number (#)	POS	3.50.16
Receipts	Control where receipts show on Net Display	Store Manager/ POS	3.9.7
Receipts	If you select the Print only after asking the cashier option for printed receipts, the change due for cash transactions will also display in the receipt prompt dialog	Store Manager/ POS	3.11.16
Receipt Templates	Two new receipt templates: <ul style="list-style-type: none"> ▪ Custom_PickingList.xml ▪ Custom_PackingList.xml 	Store Manager	3.9.21
Receipt Templates	The ReceiptTemplates folder	Store Man-	3.50.11

Functional Area	Summary of Change	Products	Release
	has been removed from the RMH POS folder. All receipt templates are now located under C:\Program Files (x86)\Retail Hero\RMH Store Manager\ReceiptTemplates	ager/ POS	
Receipt Templates	Legacy receipt templates have been removed from C:\Program Files (x86)\Retail Hero\RMH Store Manager\ReceiptTemplates	Store Manager	3.50.12
Reorder Number	To search the reorder numbers of secondary suppliers, type part or all of the reorder number into the lookup field and press Enter	Central Manager/ Store Manager	3.11.8
Reports	The Cashier Time Clock and Cashier Time Clock with Time in Hours-Minutes reports use an improved formula for calculating time worked	Central Manager/ Store Manager	3.11.16
Reports	If you click an Item Lookup Code, Department, or Cat-	Central Manager	3.11.16

Functional Area	Summary of Change	Products	Release
	egory in a report it will open the relevant Item, Department, or Category dialog		
Reports	When you click the Move-ment Report button - available from either the Items list view or the Item screen - it loads the Active Report instead of the Sharp Shooter report	Store Manager/ POS	3.11.17
Reports	You can add Item.BinLocation to Sharp Shooter purchase order and transfer in/out report templates	Store Manager	3.50.4
RetailHero.preferences	RetailHero.preferences will be backed up when cashier logs out or application is closed	POS	3.10.2
RMH.Central.config	Change WS501PageSize to improve performance of Worksheet 501: Request Full Inventory	Central Manager	3.9.12
RMH.Central.config	Change connectionstring packetize to improve display	Central Manager	3.9.13

Functional Area	Summary of Change	Products	Release
	time for item lists		
RMHPOS.config	Change default reconnection behavior if POS loses connection to the database	POS	3.10.1
Sales Representatives	Make sales representatives inactive	Central Manager/ Store Manager/ POS	3.11.3
Sequential Tendering	You can use sequential tendering in POS to process payments for a transaction, in a sequence, using a variety of tender types	Store Manager/ POS	3.50.3
Serial Numbers	Tables and columns updated to support up to 50 characters for serial numbers	Central Manager/ Store Manager/ POS	3.9.18
Serial Numbers	You can delete available serial numbers for items in a centrally-managed store	Central Manager/ Store Manager	3.11.17
Ship To Address	Add customer Ship To Address to purchase orders	Store Manager	3.10.4

Functional Area	Summary of Change	Products	Release
Shipping Address	If applying tax on a per customer basis, POS calculates the local tax at the destination using the shipping address, not the billing address. If selected, the shipping address displays in the Customer pane in POS. A new Clear Shipping Address button is available on the Customers menu in POS.	Store Manager/ POS	3.50.11
Spanish Translation	The Spanish translations of the Central Manager and Store Manager interfaces were updated	Central Manager/ Store Manager	3.10.5
Spanish Translation	A Spanish translation of the menus and fields in the RMH Store Loyalty and RMH Central Loyalty apps is available	Loyalty Manager	3.50.13
Store Group Wizard	The wizard will no longer create any jobs to synchronize items to stores. Use Worksheet 261: Download Items to synchronize items (and their properties) to stores	Central Manager	3.11.14

Functional Area	Summary of Change	Products	Release
	instead of the wizard.		
Suppliers	To search the reorder numbers of secondary suppliers, type part or all of the reorder number into the lookup field and press Enter	Central Manager/ Store Manager	3.11.8
Tax ID Number	New layout option to display the Tax ID Number column in the customer list view	Central Manager/ Store Manager	3.11.8
Tax Schedule Basis	The Tax Schedule Basis options in Store Manager have changed. If applying tax on a per customer basis, POS calculates the local tax at the destination using the shipping address, not the billing address.	Store Manager/ POS	3.50.11
Tendering	New option Do not allow negative tendering	Store Manager/ POS	3.11.3
Time Clock	Show only active users by default, use a filter to show inactive users	Store Manager	3.9.13
Transfers In/Out	Purchase tax not included in	Store Manager	3.11.3

Functional Area	Summary of Change	Products	Release
	transfers in/out	ager	
Transfers In/Out	Now, when one store creates an inter-store transfer (in or out), the matching transfer (in or out) is created in the other store when the transfer is released in the originating store	Central Manager/ Store Manager	3.51.5
Transfers Out	Transfer out uses item cost from the shipping store, not the receiving store	Central Manager/ Store Manager	3.9.21
Unit of Measure	Prevent changes to unit of measure (WAM compliance)	Store Manager/ POS	3.9.11
Unit of Measure	Add UOM to pole display if pole display is configured for POS	Store Manager/ POS	3.10.0
Unit of Measure	The number of digits allowed in the Unit of Measure field on the Inventory tab of the Item window has been increased from 4 to 10 digits	Central Manager/ Store Manager	3.51.5
Vouchers	Notify cashiers of expired vouchers and allow to redeem	POS	3.9.9

Functional Area	Summary of Change	Products	Release
	or not accept		
Vouchers	Allow as Default Change Tender	Store Manager/ POS	3.9.12
Voucher Numbers	Tables and columns updated to support up to 50 characters for voucher numbers	Central Manager/ Store Manager/ POS	3.9.18
Weights and Measures (WAM)	WAM certification functionality is available for stores in the European Union (EU)	Store Manager/ POS	3.11.17
Weights and Measures (WAM)	Store Manager and POS have a Weights and Measures (WAM) certification number for the EU	Store Manager/ POS	3.51.5
Worksheets (all)	Add option to exclude inactive items	Central Manager	3.9.12
Worksheets (all)	Use alias to manually add items to the Contents tab of worksheets	Central Manager	3.10.2
Worksheets (all)	Add option to copy existing worksheets	Central Manager	3.11.4
Worksheets (all)	It is now possible to include	Central Manager	3.11.10

Functional Area	Summary of Change	Products	Release
	the same item more than once	ager	
Worksheets (all)	If you click an Item Lookup Code in a worksheet it will open the item in the Item dialog	Central Manager	3.11.16
Worksheets (all)	The number of worksheets that display in the grid lists under Admin and Worksheet Status will be limited to worksheets that were generated in the previous three calendar months	Central Manager	3.50.1
Worksheets (except Worksheet 330: Inventory Transfer and Worksheet 340: PO Planner)	You will notice improved performance if you use Item Filter to add items to the worksheet	Central Manager	3.11.2
Worksheet 251: Update Inventory - Item Prices	Add file export and import to update worksheet	Central Manager	3.9.12
Worksheet 251: Update Inventory - Item Prices	Add Date Created and Web Item to filter options	Central Manager	3.9.16

Functional Area	Summary of Change	Products	Release
Worksheet 251: Update Inventory - Item Prices	If you use Item Filter to add items to the worksheet, you can build a filter based on the MSRP of the items	Central Manager	3.11.14
Worksheet 251: Update Inventory - Item Prices	If you import a file into the worksheet, if a column value in the file is null (i.e., empty/no value provided), Central Manager will pull the value from the Central database into the worksheet. However, if a column value in the file is 0 (zero), Central Manager will change the value in the worksheet to the number 0 (zero).	Central Manager	3.50.5
Worksheet 261: Download Items	Add Date Created and Web Item to filter options	Central Manager	3.9.16
Worksheet 261: Download Items	Add file export and import to update worksheet	Central Manager	3.50.9
Worksheet 303: Change Item Ordering Info	Use single worksheet for multiple stores	Central Manager	3.9.10
Worksheet 303: Change Item Order-	Add Date Created and Web Item to filter options	Central Manager	3.9.16

Functional Area	Summary of Change	Products	Release
ing Info			
Worksheet 303: Change Item Ordering Info	Use the Formula button to change item Cost	Central Manager	3.50.3
Worksheet 303: Change Item Ordering Info	Add file export and import to update worksheet	Central Manager	3.50.10
Worksheet 304: Change Item Prices (Regular)	Add Date Created and Web Item to filter options	Central Manager	3.9.16
Worksheet 304: Change Item Prices (Regular)	Add file export and import to update worksheet	Central Manager	3.10.2
Worksheet 304: Change Item Prices (Regular)	MSRP is included as a column in the worksheet and, in addition, if you click the Formula button, MSRP is listed as an option in the Set Price To drop-down list	Central Manager	3.11.2
Worksheet 304: Change Item Prices (Regular)	If you use Item Filter to add items to the worksheet, you can build a filter based on the MSRP of the items	Central Manager	3.11.14

Functional Area	Summary of Change	Products	Release
Worksheet 304: Change Item Prices (Regular)	If you import a file into the worksheet, if a column value in the file is null (i.e., empty/no value provided), Central Manager will pull the value from the Central database into the worksheet. However, if a column value in the file is 0 (zero), Central Manager will change the value in the worksheet to the number 0 (zero).	Central Manager	3.50.5
Worksheet 308: Change Item Restocking Info	New worksheet	Central Manager	3.11.15
Worksheet 320: Adjust Item Sales Tax	Add Date Created and Web Item to filter options	Central Manager	3.9.16
Worksheet 321: Change Item Block Sales	New worksheet	Central Manager	3.10.3
Worksheet 322: Change Item Dis- counts	New worksheet	Central Manager	3.10.3
Worksheet 330:	Add Date Created and Web	Central Manager	3.9.16

Functional Area	Summary of Change	Products	Release
Inventory Transfer	Item to filter options	ager	
Worksheet 330: Inventory Transfer	The Shipping Methods and Payment Terms fields have been added on the Details window	Central Manager	3.50.1
Worksheet 340: PO Planner	Add Date Created and Web Item to filter options	Central Manager	3.9.16
Worksheet 340: PO Planner	Supplier promotional cost displays in the Ordering Guidance panel	Central Manager	3.11.3
Worksheet 340: PO Planner	Add Purchaser field to worksheet	Central Manager	3.50.0/3.11.21
Worksheet 340: PO Planner	The Shipping Methods and Payment Terms fields have been added on the Details window	Central Manager	3.50.1
Worksheet 340: PO Planner	If Auto Release Order is enabled in the Order Setting options, when you download a purchase order to Store Manager using Worksheet 340: PO Planner , the status of the purchase order is Open	Central Manager/ Store Manager	3.50.8

Functional Area	Summary of Change	Products	Release
	when it starts downloading and Released after it has finished downloading		
Worksheet 351: Update Inventory - Item Prices Cost (Regular)	Add Date Created and Web Item to filter options	Central Manager	3.9.16
Worksheet 351: Update Inventory - Item Prices Cost (Regular)	Add file export and import to update worksheet	Central Manager	3.9.9
Worksheet 351: Update Inventory - Item Prices Cost (Regular)	If you use Item Filter to add items to the worksheet, you can build a filter based on the MSRP of the items	Central Manager	3.11.14
Worksheet 351: Update Inventory - Item Prices Cost (Regular)	If you import a file into the worksheet, if a column value in the file is null (i.e., empty/no value provided), Central Manager will pull the value from the Central database into the worksheet. However, if a column value in the file is 0 (zero), Central Manager will change the value in the work-	Central Manager	3.50.5

Functional Area	Summary of Change	Products	Release
	sheet to the number 0 (zero).		
Worksheet 501: Request Full Inventory	Change WS501PageSize in RMH.Central.config to improve performance	Central Manager	3.9.12
Worksheet 501: Request Full Inventory	Change WS501PageSize in RMHCWorksheet.config to improve performance	Central Manager	3.51.8
Worksheet Inventory	Renamed Worksheet Inventory menu to Purchasing Tasks	Store Manager	3.10.4
Z, ZZ, blind close reports	Running these reports will update additional tables in off-line database	Store Manager/ POS	3.9.17

POS commands changes reference

This reference list includes changes to the POS commands from 3.11.20 to present.

For older releases refer to the release notes.

Release	Summary of Change	Reference
3.11.20	These commands now execute the Loyalty program, if applicable, so customers can earn or redeem points on the transaction	Transaction_ExactTenderAmountCommand Tender_FixedAmountCommand

Database and schema changes reference

This reference list identifies changes to the database and schema from 3.11.15 to present. For older releases refer to the release notes.

Release	Summary of Change	Products	Tables Impacted
3.51.6	Indexes were added to the SupplierList and Alias tables in the store database to improve performance when downloading items to stores using Worksheet 261. The indexes have been added to the Force Install Tables function	Store Manager	SupplierList, Alias
3.51.6	Indexes were added to the WorksheetStoreJob, Worksheet_ItemUpdate, and GlobalCatalog tables to improve performance when downloading items to stores using Worksheet 261. The indexes have been added to the Force Install Tables function	Central Manager	WorksheetStoreJob, Worksheet_ItemUpdate, GlobalCatalog
3.51.6	A script was added to Force Install Tables to remove the HQRecordDeleteLog trigger from several tables	Central Manager	Worksheet_DelGlobalCustomers, Worksheet_GlobalAccountAdjustment,

Release	Summary of Change	Products	Tables Impacted
			Worksheet_InventoryTransfer, Worksheet_ItemBlockSales, Worksheet_ItemCost, Worksheet_ItemDiscount, Worksheet_ItemPrice, Worksheet_ItemPriceLevel, Worksheet_ItemPriceLimit, Worksheet_ItemQuantity, Worksheet_ItemRestock, Worksheet_ItemTax, Worksheet_ItemUpdate, Worksheet_POLaterDisburse, Worksheet_PurchaseOrder, Worksheet_SalePrices, Worksheet_SQL, Worksheet_Sup-

Release	Summary of Change	Products	Tables Impacted
			plierList, Worksheet_SupplierUpdate, WorksheetHeader_MasterPO, WorksheetHeader_PurchaseOrder, WorksheetHistory, WorksheetStore, WorksheetStoreJob, WorksheetUpdateItemPrices
3.51.5	A script was added to Force Install Tables to create a new table called RMH_StoreUserPasswordHistory	Central Manager	RMH_StoreUserPasswordHistory
3.51.5	A script was added to Force Install Tables to increase the number of digits allowed for UnitOfMeasure from 4 to 10	Store Manager/ Central Manager	Item.UnitOfMeasure
3.51.5	A script was added to Force Install Tables to create a new	Central Manager	RMH_CentralUser-

Release	Summary of Change	Products	Tables Impacted
	table called RMH_CentralUserPasswordHistory	ager	PasswordHistory
3.51.5	A script was added to Force Install Tables to add new columns to the HQConfiguration table to save password policy settings for Central users	Central Manager	HQConfiguration
3.51.5	A script was added to Force Install Tables to add new columns to the HQUser table to flag a password for reset and to record the last reset date	Central Manager	HQUser
3.51.5	A script was added to Force Install Tables to update the WorksheetStoreJob table to remove the HQRecordDeletedLog trigger	Central Manager	WorksheetStoreJob
3.51.5	A script was added to Force Install Tables to create a new column WorksheetRecordID2 in WorksheetStoreJob table	Central Manager	WorksheetStoreJob
3.51.5	The InventoryTransferLogInserted trigger	Central Manager	InventoryTransferLog, TransactionEntry

Release	Summary of Change	Products	Tables Impacted
	<p>has been removed from the InventoryTransferLog table</p> <p>The TransactionEntryInserted trigger has been removed from the TransactionEntry table</p>	ager	
3.50.17	A script was added to Force Install Tables to create non-cluster indexes in the TransactionEntry and TaxEntry tables	Store Manager	TransactionEntry, TaxEntry
3.50.4	A script was added to delete the column ConfigurationExt.RandomWeightXmlData and copy values to the ConfigurationExt.XmlData column	Store Manager	Configuration
3.11.19	An index was added to the Transaction table in the store database to improve performance in POS when recalling transactions for returns. The index has been added to the Force Install Tables function	Central Manager/ Store Manager	Transaction

Release	Summary of Change	Products	Tables Impacted
3.11.15	Force Install Tables will no longer create the SYNCGUID column in the RMH or third party app tables	Central Manager/Store Manager	
3.11.15	Prepare Database will create the SYNCGUID column in the RMH table, but it will no longer create it in third party app tables.	Central Manager/Store Manager	

Software Development Kit (SDK) changes reference

This reference list includes changes to RMH SDKs from release 3.9.15 to present. For older releases refer to the release notes.

Release	SDK	Summary of Change
3.51.8	POS	The Transaction_ReceiptEmailEvent_SendRequestedExtend event has been updated in the POS SDK. You can now identify receipts by the journal ID, transaction number, and printer number. Previously you could only identify receipts by transaction number and printer number.

Release	SDK	Summary of Change
3.51.4	Central Manager	The SyncHelper extension in the Client SDK has been updated. When an inter-store transfer is created (in or out), the extension now sends one job to the Central database from the originating store. A job to create the matching transfer (in or out) is created from the Central database and synchronized to the other store.
3.51.3	Central Manager	A new API extension, ApiExtensionStoreStatusDemoClient , has been added. This extension can be used to check the Store ID of a connected store, the last data synchronization, the last connection, pending jobs (incoming or outgoing), failed jobs, current connection status, and Central Client version.
3.50.16	POS	The parameter string SearchField has been added to the Transaction_GetRecallTransactions method.
3.50.14	Store Manager/ Central Manager	Two new demo projects, RMH.Flash.Demo.SyncItemPropertiesFromStore and RMH.Flash.Demo.SyncCustomerPropertiesFromCentral , have been added to the SDK.
3.50.12	Central Manager	The Central Manager SDK and the Central Manager demo extensions used in third party applications are now fully compatible with the Flash versions of the RMH apps.

Release	SDK	Summary of Change
3.50.12	Store Manager	The PurchaseOrderModel overloading constructor will now take any purchase order or transfer out property. When fields such as SupplierID , LocationID , and OtherStoreID as passed to the constructor, it will repopulate header fields such as AddrTo and ShipTo .
3.50.7	POS/ Store Manager/ Central Manager	All SDKs (POS, Store Manager, and Loyalty) are available in one ZIP file, which is located in C:\Program Files (x86)\Retail Hero\RMH_SDK.zip
3.50.5	POS	A new method has been added to allow you to set the value in the ChannelType column (the default value is 0). Example: ITransaction.Transaction_ChannelType
3.50.3	POS	Two new events have been added to allow you to search for customers by account number and alias. Example: IBaseCustomer Customer_Search_By_AccountNumber(string accountNumber); IBaseCustomer Customer_Search_By_Alias(string alias);

Release	SDK	Summary of Change
3.11.20	POS	The Transaction_ExactTenderAmountCommand and Tender_FixedAmountCommand commands now execute the Loyalty program, if applicable, so customers can earn or redeem points on the transaction
3.9.21	POS	<p>Add the CustomerEvent_SaveBeforeNoClose event. This event is similar to the existing CustomerEvent_SaveBefore event.</p> <p>With CustomerEvent_SaveBefore, if an extension handling a customer add/edit finds an issue with the information entered by the cashier, the extension has the option to cancel the event. When the event is canceled the Customer screen closes and any customer information that the cashier entered is lost.</p> <p>With CustomerEvent_SaveBeforeNoClose, if the extension cancels the event the extension does not close the Customer screen. Instead, the extension returns control to the Customer screen so the cashier can correct the customer information without having to re-enter it.</p>
3.9.15	POS	Add the ItemEvent_NotFound event. This event is triggered when cashiers or sales representatives type search keywords into POS and no matches are found.
3.9.15	POS	When a customer picks up an entire work order, Pick-UpQuantity displays QuantityOnOrder instead of

Release	SDK	Summary of Change
		zero